



Public Service Commission of South Carolina  
Tariff Summary Sheet as of August 10, 2009

Birch Telecom of the South, Inc. d/b/a Birch Communications

Tariff Service: Local

This document is the complete version of the tariff on file and contains the following approved revisions. Detailed information is available for each revision on the Commission's E Tariff website (<http://etariff.psc.sc.gov>).

Revision	Date Filed	Effective Date	# of Pages
E2009-232	8/4/09	8/10/09	37
<u>Summary:</u> introduce products, increase pricing, introduce paper invoice fee, update term contract language			
E2008-326	9/30/08	10/3/08	4
<u>Summary:</u> With this filing, Birch Telecom of the South, Inc. is requesting a name change to Birch Telecom of the South, Inc. dba Birch Communications. This change has a related order number 2008-331 in Docket 2000-265-C.			
E2008-241	8/12/08	8/21/08	106
<u>Summary:</u> With this filing we will grandfather various products, add new products and make rate changes.			

**Birch Telecom of the South, Inc.**  
**dba Birch Communications**  
**Local Exchange Services Tariff**

(T)

This Tariff, filed with the South Carolina Public Service Commission, contains the terms and conditions applicable to local exchange telecommunication services in the State of South Carolina by Birch Telecom of the South, Inc. dba Birch Communications (the "Company"). The Company provides exchange telecommunications services on resale and facilities-based bases. Copies of this Tariff may be inspected during normal business hours at the Company's principal place of business located at:

(T)

Birch Telecom of the South, Inc. dba Birch Communications  
2300 Main Street, Suite 600  
Kansas City, MO 64108  
(816) 300-3000

(T)

Wherever in this Tariff or its headings, the term "Company" or the name Birch Telecom of the South, Inc, "Birch Telecom" or "Birch" appears, that shall mean and shall refer to Birch Telecom of the South, Inc. dba Birch Communications.

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Inquiries regarding this tariff may be directed to:

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(N)

## EXPLANATION OF SYMBOLS

The following symbols shall be used in this Tariff for the purpose indicated below:

- (C) Changed rule or regulation
- (D) Discontinued rate or regulation
- (E) Correction of an error
- (F) Change in format, lettering or numbering
- (I) Increased rate
- (M) Moved text or section without change
- (N) New rate or regulation
- (P) Change in practice
- (R) Reduced rate
- (T) Change in text but no change in rate or regulation

## 1. DEFINITIONS AND ABBREVIATIONS

The following terms, whether or not capitalized in this Tariff, shall have the meanings set forth below:

Anonymous Call Rejection – Allows a customer to automatically reject calls from parties who have a privacy feature that prevents the delivery of the calling number to the called. (N)

Auto Redial – Enables the Customer to automatically redial the last outgoing telephone number. When the telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes. (N)

Business – When used in relation to service, means service provided in offices, stores, factories and all other places for business use.

Call Blocker – Enables the Customer to block calls from preselected telephone numbers and/or the last incoming call (without knowing the number). To block specified telephone numbers, the Customer builds a screening list. To block an unknown number after receiving a call, the Customer enters a code to add the number to their screening list. If facilities are unavailable to provide incoming call screening via the Customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a Company recorded announcement.

Call Forwarding – Automatically routes incoming calls to a designated answering point selected by the subscriber, regardless of whether the user's station is idle or busy. The subscriber may change the designated answering point using the telephone key pad.

Call Forwarding-Busy Line – Automatically routes incoming calls to a pre-designated answering point when the called line is busy.

Call Forwarding-Busy Line/Don't Answer – Allows incoming calls that encounter a busy condition or are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange or the Long Distance Telecommunications Network. The Call Forwarding Customer is responsible for the payment of charges (e. g., tolls charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.

Call Forwarding-Don't Answer – Automatically routes incoming calls to a pre-designated answering point when the called line is not answered after a preset number of rings.

Call Selector – Provides a distinctive ring pattern for calls received from up to six different telephone numbers. (N)

Call Return – Enables a Customer to automatically redial the telephone number of the last incoming call. If that telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

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## 1. DEFINITIONS AND ABBREVIATIONS (continued)

Call Transfer Disconnect – Enables business customers to add on another line to an established call creating a three-way call. The Call Transfer Disconnect subscriber may disconnect from the three-way call and allow the other two parties to continue talking, thereby freeing their line for the purpose of originating another call. The Call Transfer Disconnect feature cannot be used to expand a calling scope and is, therefore, not available to customers subscribing to an optional flat-rate local, toll or expanded calling plan. Call Transfer Disconnect cannot be used to avoid toll charges. Call Transfer Disconnect customers are responsible for any toll or other charges associated with calls they originate.

Call Waiting – Provides the user with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting Deluxe – Residential only feature, allows forwarding and Call Waiting as well as allowing subscriber to receive notification on a busy line that there is another incoming call. Gives out Caller ID information on Second Caller.

(N)  
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(N)

Caller ID on Call Waiting – Allows for the display of the name and/or number of a new caller when user is already talking on the telephone and receives another phone call on the Customer's CPE and allows the Customer to decide to answer the new incoming call or not.

Call Waiting ID Options – Allows Call Waiting ID Customer to identify the name and/or number of an incoming caller when already talking on the telephone and receive another phone call on Customer's CPE. The Customer may decide how to handle the second caller from a menu choice known as Disposition Codes appearing on the Customer's CPE as menu options.

Cancel Call Waiting – Allows a user to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Caller ID Deluxe – Displays the name and number of the incoming call and rejects blocked numbers.

(N)

Caller ID – Number – Identifies the 10-digit number of the calling party before the call is answered. Specialized answering equipment is required to display the calling party information. The calling party may block the display of their number by dialing a code prior to placing the call.

Caller ID – Name – Identifies the name associated with the calling number before the phone is answered. This feature requires Caller ID – Number.

Calling Number and Name Delivery Blocking, per call – Blocks deliver of name and number information to Caller ID.

(N)  
(N)

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## 1. DEFINITIONS AND ABBREVIATIONS (continued)

Caller ID Blocking – Blocks the delivery of the number and name to the called party on a per call basis. Can either be “selective” or “complete.”

Calling Features – Optional telephone services allowing Customers to efficiently manage the call flow generated over their exchange access lines.

Collect Call – Denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called service point. A collect call may be billed to a calling card or third party number. In the case of a telephone which is identified as Customer-Owned Pay Telephone Service, the charges must be billed to a calling card or third number, or the call may be reoriginated from the called service point.

Company, the – Birch Telecom of the South, Inc. dba Birch Communications unless the context indicates otherwise.

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Commission – The South Carolina Public Services Commission, unless the context indicates otherwise.

CPE – Customer Provided Equipment.

Customer – The Person which orders or uses the service and is responsible for the payment of rates and charges and compliance with tariff regulations.

Customer Account – A Customer’s record relating to the service or equipment billed to a single telephone number. Service may be all on one premises or extended to other premises as long as it is part of the main telephone system and billed to the main telephone number.

Customer Premises – One Customer Premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings on the same property.

Customer Provided Equipment (CPE) – Equipment provided by the Customer.

# 1. DEFINITIONS AND ABBREVIATIONS (continued)

**Demarcation Point** – That point of interconnection between the Company’s facilities and the wiring at the Customer Premises. The Demarcation Point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission’s rules and regulations (a network interface).

The network interface may be located at a point other than the normal demarcation point where the network interface is already established by the presence of network equipment on the effective date of this Tariff. For multi-unit structures (e.g., apartments, college campuses, shopping centers), the structure owner shall make the final decision on whether the structure shall be treated as a multi-unit structure with one Demarcation Point per unit or, as a single unit with one Demarcation Point for the entire structure. The structure owner shall have the option of having the Demarcation Point placed at a location other than that determined by the Company, provided the structure owner pays any additional construction costs and such location is consistent with the minimum point of entry standard.

With regard to premises for any structure that is built to be mobile (e.g., mobile homes, recreational vehicles), the Company may place the Demarcation Point on a post or pole at or near the pad where such structure is intended to rest. Boat docks and similar premises may be treated by the Company as a single unit premises, with the Demarcation Point being placed on the shore.

**Directory Assistance** – Service whereby Customers may request assistance in determining telephone numbers when the listed name is provided.

**Directory Assistance Call Completion (DACC)** – Service whereby Customers may request completion of local or intraLATA long distance calls to a requested number by either the Directory Assistance operator (Semi-Automated) or the Directory Assistance audio response system that provides the requested directory number (Fully Automated).

**Directory Listing** – The publication in the South Carolina Bell Telephone Company a/k/a BellSouth Telecommunications, Inc. (hereinafter “BellSouth Telecommunications, Inc.”) White Pages directory of information relative to the Customers’ telephone numbers (“the Directory”), by which telephone users are enabled to ascertain the telephone number of a desired telephone.

**Additional Listings** – A separate and alphabetically distinct listing for the names of anyone else living at the end user’s home or, for example, partners in a business.

**Additional Main Listings**- A listing associated with a basic local exchange line or ring master will be provided at no charge on a listed or non-listed basis. Additional main listings are entitled to a free yellow page listing. (N)  
|  
(N)

**Alternate Listings** – A listing of an alternate telephone number to be called in case no answer is received at the primary call number.

(M)

(M) Dual Name Listing Moved to 2nd Revised Sheet No. 10

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**1. DEFINITIONS AND ABBREVIATIONS (continued)**

Caption Listings- A caption is a listing set arrangement composed of a caption header and indented listings. A caption benefits the use by simplifying the appearance of the listing. (N)

Example:

Atlanta Braves Baseball Club-

General Office.....404-777-1000

Braves Clubhouse Store..404-777-1020

Cross Reference Listing- A Cross Reference Listing may be furnished when it is necessary to refer the directory user to another directory listing.

Example:

Maryville Lumber.....See Drake Lumber

Designer Listings- These products are available to residence customers only

Designer Bold Listing-A directory listing that provides for a bolder print or heavier type of the subscribers

Designer Bold Plus Listing- A directory listing that provides for a bolder print or heavier type of the subscriber's name, address and telephone number plus additional space with a ruled line above and below the subscriber's listing information.

Designer Script- A directory listing that provides for the subscriber's name, address, and telephone number to be printed in script, which depicts a stylish writing of the listing information.

Designer Script Plus- A directory listing that provides for the subscribers name, address, and telephone number to be printed in script, which depicts a stylish writing of the directory listing plus additional space with a ruled line above and below the subscribers listing information.

Designer Line Listings: There are three designer line options, Designer line Standard, Bold Designer Line, and Script Designer Line. Each item purchased cannot exceed one printed directory line. A maximum of three(3) Designer Lines may be purchased per directory listing.

Designer Line Standard- An extra line of text that provides information in addition to the standard listing information (name, address, telephone number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of descriptive nature such as interest, profession, or personal information.

Designer Line Bold Listing- A designer line in a bold or heavier script.

Designer Line Script Listing- A designer line in script, a stylish writing form. (N)

## 1. DEFINITIONS AND ABBREVIATIONS (continued)

Directory Listing (continued)

Dual Name Listings – A listing provided for two persons who reside at the same address or for a person known by two first names.

Extra Lines – An extra line (consisting of five words or any fraction thereof) under the Primary Listing for the proper placement of telephone calls and not for advertising purposes or to show store hours.

Free Additional Listing- A 911 telephone number listing must be listed along with a non-emergency telephone number for emergency agencies. There is no charge for this listing. (N)

Foreign Listings – Allows the Customer to have a Directory listing outside of his/her local area.

Nonlisted Service – A listing, at the Customer's request, is omitted from the Directory, but appears on Directory Assistance records.

Nonpublished Exchange Service – A listing, at the Customer's request, is omitted from the Directory but appears on Directory Assistance with NP instead of the telephone number.

Primary Listing – One listing in the Directory, at no charge, when applying for telephone service. One listing, termed the Primary Listing, is provided without charge. One copy of the telephone directory for the service area in which Customer is a subscriber will be delivered to Customer within 10 days after service is installed. (M)

Regular Extra Listings – A listing for the same address and phone number as, and in addition to, the Primary Listing in the Directory.

Stylist Service Listing- Where available, a subscriber may request to have the assigned telephone number listed in the directory using upper case alpha characters and/or numeric characters in lieu of standard numeric characters. Stylist service is not exclusive to any single subscriber. The letters "Q" and "Z" are not available nor may the "#" or "\*" symbols be used. The digits "0" or "1" may not be used to represent the letters "O" or "I" in a Stylist service listing. (N)

Example:

Simmons, Shawn 297-Home

Telephone Answering Service Listing- A client of a telephone answering service may list the telephone number of the answering service with his name, or business name. (N)

(M) Primary Listing's definition moved from 1st Revised Sheet No.50.

## 1. DEFINITIONS AND ABBREVIATIONS (continued)

Distinctive Ringing – Allows customers to establish up to three telephone numbers on the same access line. Each number is assigned a distinctive ring. The billing telephone number is the “master” number and has a standard ring. The other number(s) are dependent numbers and are assigned individual distinctive rings.

(N)  
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(N)

Dual Tone Multi-Frequency (DTMF) – The pulse type employed by tone dial station sets.

Exchange – A telephone system which provides for service within a specified area known as the “Exchange Area.”

Exchange Access Line – A central office line which provides access to the exchange telephone network for local and long distance telephone service and includes the service, central office equipment and all outside plant facilities furnished by the Company.

Exchange Service – The furnishing of service for telephone communication within local service areas in accordance with the provisions of this Tariff.

Extended Area Service – A Local Exchange Service that is provided between two or more contiguous exchange areas.

Flat Rate Service – Exchange Service furnished for a specified sum without regard to the amount of use.

Hunting – Series – A hunting arrangement that provides for sequential hunt over members identified within the hunt group. The hunt for an idle line begins at the telephone number dialed and proceeds sequentially through the lines identified in the hunt group until an idle line is found or the last assigned number within the hunt group is reached. If an idle line is found, the hunt stops and the idle line is rung. If all lines are busy, the caller receives a busy signal.

Hunting – Circle – A hunting arrangement similar to sequential hunting except, if no idle line is found by the time the last line in the group is reached, the hunt circles back to the first line in the group and hunts up to but not including the line where the hunt started.

Hunting – Preferential – Some or all of the lines in a hunt group may have an associated preferential hunt list. This hunt list permits a pre-hunt over a subset or preferential group of lines before hunting through the multiline hunt group.

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1. DEFINITIONS AND ABBREVIATIONS (continued)

Individual (1-Party) Line Service – A grade of Exchange Service which provides for a maximum of one main station on a line.

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(D)

Intercept Referral Service-Special – Same as Intercept Referral Service – Basic, plus it provides additional information to the caller.

Intercom Calling – Enables single line Customers to set up internal communications (intercom) between multiple telephone extensions. The Customer establishes intercom calls by dialing a code and hanging up the telephone handset. The code activates distinctive ringing to alert intercom users of an intercom call. Three-Way Calling is necessary for the operation of Intercom Calling. This feature is obsolete except for existing Customers at existing locations.

(D)

(D)

LATA – Local Access and Transport Area (LATA) denotes a geographic area established for the administration of telecommunications service. It encompasses designated local operating Company exchanges which are grouped to serve common social, economic and miscellaneous purposes.

Local Messages – A local message is a telephone conversation of any prescribed length between two telephone stations. It is the measurement upon which the charges for telephone communications are based when the calling station and the station to which communications is established are both within the same local service area.

Local Service Area – That area within which a Customer can make telephone calls at exchange rates.

Multi-Directory Numbers – Allows Customers to establish up to three telephone numbers on the same access line. Each number is assigned a distinctive ring. The billing telephone number is the “master” number and has a standard ring. The other number(s) are dependent numbers and are assigned individual distinctive rings.

Multiline Hunt Group – Rotary (hunting) service provided in Electronic Switching System (ESS) offices where a standard seven-digit number is assigned only to the first line in a Customer’s number group. Subsequent lines are designated by using two-, three- or four-digit numbers dependent on the type of ESS office. The Company reserves the right to determine when Multiline Hunt Group numbers are assigned.

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(D)

1. DEFINITIONS AND ABBREVIATIONS **Reserved for Future Use**

(D)

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1. DEFINITIONS AND ABBREVIATIONS **Reserved for Future Use.**

(D)

(D)

(T)

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1. DEFINITIONS AND ABBREVIATIONS **Reserved for Future Use.**

(D)

(D)

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1. DEFINITIONS AND ABBREVIATIONS (continued)Operator Services

Non-Automated – Where the person originating the call dials zero or a special access number (e. g., an 800/888 number), and the operator dials the number and collects billing information for completion of the call.

Semi-Automated – Where the person originating the call dials zero or a special access number (e. g., an 800/888 number), (or 1+ calls from pay telephones), then dials the desired telephone number, and the operator collects billing information for completion of the call.

Fully Automated – Fully automated service is where the person originating the call dials zero or a special access number (e.g., an 800/888 number), then dials the desired telephone number, and then dials the service selection codes as instructed by the automated billing equipment, and the call is completed without the assistance of an operator.

Person – An individual, corporation, limited liability company, partnership, or any other entity.

Preferred Call Forwarding - Allows the customer to transfer up to 6 telephone numbers on a screening list to another number.

(N)  
(N)

Priority Call – Provides the Customer with a distinctive ring or Call Waiting tone (if the Customer has subscribed to Call Waiting), when the Customer is called from preselected telephone numbers. The Customer can construct or modify the telephone number screening list by dialing a unique code. The Company's equipment will screen incoming calls against the screening list and provide a distinctive ring for telephone numbers on the list.

Remote Call Forwarding – A service whereby calls placed to a telephone number are automatically forwarded by central office equipment to another number designated by the end user. The Remote Call Forwarding number may be either a different exchange (remote) or another central office area within the same exchange (local). Additional paths may be provided to handle multiple calls to the Remote Call Forwarding number as long as there are at least an equal number of lines at the terminating end. Any toll portions of calls are billed to the Customer.

Repeat Dialing – Enables the customer to automatically redial the last outgoing telephone number. When the telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

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(N)

## 1. DEFINITIONS AND ABBREVIATIONS (continued)

Remote Access to Call Forwarding – Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-tone phone.

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(N)

Residence or Residential – When used in relation to service, means service provided in private residence for personal non-business use.

Selective Call Forwarding – Enables the Customer to forward incoming calls from preselected telephone numbers to another telephone number. The Customer can construct or modify a telephone number screening list by dialing an activation code. The Company equipment will screen incoming calls against the Customer's list and forward only those telephone numbers on the list.

Sent-Paid – Denotes a billing arrangement whereby a call is charged to the service point originating the call.

Series Completion – Telephone numbers assigned in a rotary (hunting) number group where each number assigned is a standard seven-digit number. The Company reserves the right to determine when series completion numbers are assigned.

Simultaneous Call Forwarding – Provides the Customer that also subscribes to an appropriate call forwarding service with the ability to forward multiple incoming calls simultaneously to another telephone number designated by the Customer. The line/trunks at the Simultaneous Call Forwarding Customer's terminating location must equal or exceed the aggregated number of potential originating calls from all Customer locations. The Simultaneous Call Forwarding Customer is responsible for the payment of charges (e. g., toll charges) for each call between the Simultaneous Call Forwarding equipped telephone and the line to which the call is being forwarded. This service cannot be used to avoid toll.

Speed Calling – Allows a subscriber to establish a speed calling list, which associates telephone numbers with a unique 2-digit speed calling code. Initial entry and changes to the speed calling list are directly input from the associated subscriber line. This feature is available as a thirty code list. Code lists may include local and/or toll telephone numbers.

Station – Telephone equipment from or to which calls are placed.

## 1. DEFINITIONS AND ABBREVIATIONS (continued)

Three-Way Calling – Allows a station in the talking state to add a third party to the call. This feature may be used on both incoming and outgoing calls.

Toll Restriction – Allows the Customer to establish, on a per line basis, call restrictions by the calling party.

Trunk – A commercial channel between two switching (i.e., Central Office, PBX) systems.

Termination – The permanent cessation of telecommunications service.

Two-Point Service, Person-to-Person – That service where the person originating the call specifies to the Company operator a particular person, department or office to be reached.

Two-Point Service, Station-to-Station – That service where the person originating the call dials the telephone number desired or gives to the Company operator the telephone number of the desired service point, or gives only the name and address under which the number of the service point is listed, and does not specify a particular person, department or office to be reached.

## 2. RULES AND REGULATIONS

### 2.1 Undertaking of the Company

- 2.1.1 The Company undertakes to furnish telecommunications service pursuant to the terms of this Tariff in connection with one-way and/or two-way information transmission between points within a calling scope in portions of the State of South Carolina, as specified herein.
- 2.1.2 The furnishing of service under this Tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.
- 2.1.3 The Company's local exchange services are being regulated in the manner first approved by Order No. 98-165 set out in Docket No. 97-467-C. The Company adopts maximum rates for the Company's local exchange services at a level approximately 20% above the current rates for those services as found in the Company's accompanying price list. Tariff filings made by the Company at rates below the maximum levels will be presumed valid upon filing, subject to the Commission's right to investigate the tariff filing.
- 2.1.4 The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities, offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- 2.1.5 The Company may undertake service-affecting activities that may occur in normal operation of the Company's business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. With some emergency or unplanned service-affecting conditions, such as an outage resulting from wiring or equipment damage, notification to the Customer may not be possible.
- 2.1.6 Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- 2.1.7 Applications for initial or additional service made verbally or in writing become a contract upon the establishment of the service or facility.

### 2.2 Limitations of Service

- 2.2.1 The Company offers service to all Persons who desire to purchase service from the Company consistent with all provisions of this Tariff. Persons interested in the Company's services shall submit information to the Company which fully satisfies the Company and identifies the services requested.
- 2.2.2 Service is offered subject to the availability of the necessary facilities and equipment, necessary arrangements with other carriers and billing capabilities, and is subject to the provisions of this Tariff. The Company reserves the right not to provide service to or from a location where legally prohibited.

---

Issue Date: May 30, 2000

David E. Scott, President  
Birch Telecom of the South, Inc.

Effective Date: September 25, 2000

## 2. RULES AND REGULATIONS (continued)

### 2.2 Limitations of Service (continued)

- 2.2.3 The Company reserves the right to discontinue furnishing service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of any provision in this Tariff, the rules and regulations of the Commission, or the law.
- 2.2.4 Title to all facilities provided by the Company under this Tariff remains with the Company. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

### 2.3 Use of Service

#### 2.3.1 Permitted Uses

Service may not be used for any unlawful purposes, or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier.

#### 2.3.2 Minimum Service Period

The minimum period of service is one month (30 days), unless otherwise stated in this Tariff.

#### 2.3.3 Fixed Service Period

If Customer and the Company have agreed to a specified term of service under any service order, then following expiration of the initial term of service, or any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' oral or written notice.

#### 2.3.4 Termination

Any termination shall not relieve Customer of its obligation to pay any charges incurred under this Tariff or in any service order prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

## 2. RULES AND REGULATIONS (continued)

### 2.4 Liability

- 2.4.1 The liability of the Company for any claim or loss, expense or damage, due to any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this Tariff or any service order shall not exceed the amount of the credit allowance described in Section 2.6 herein. The extension of credit allowances as described in Section 2.6 shall be the sole remedy of Customer and sole liability of the Company for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this Tariff or any service order. In no event will the Company be liable for any direct, indirect, consequential, incidental, exemplary, punitive, or special damages, or for any lost business, goodwill, income or profits, even if advised of the possibility of the same.
- 2.4.2 The Company shall not be liable for any claim or loss, expense, or damage for any interruption, delay, error, omission, or other defect in service, facility, or transmission provided under this Tariff or any service order, if caused by or resulting from: any person or entity other than the Company; any malfunction of any service or facility provided by any Person other than the Company; labor difficulties; fire, flood, earthquake, or any other act of God; explosion; war; riot or civil disturbance; any law, order, regulation, direction, action or request of any federal, state or local government or any department, agency, commission, bureau, or other instrumentality of federal, state or local government; or by any other cause beyond the Company's control.
- 2.4.3 The Company shall not be liable for and shall be fully indemnified and held harmless by Customer against any claim of loss, expense, or damage, including indirect, special, or consequential damage for:
- A. Defamation, libel, slander, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation, or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material, data, information, or content revealed to, transmitted, processed, handled, or used by the Company under this Tariff;
  - B. Connecting, combining, or adapting the Company's facilities with Customer's apparatus or systems;
  - C. Any loss, destruction or damage to property of the Company, the Customer, or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives, family members or invitees;

## 2. RULES AND REGULATIONS (continued)

### 2.4 Liability (continued)

#### 2.4.3 (continued)

- D. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of the Company or any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by this Tariff or any agreement between the Customer and the Company; or
- E. Any personal injury or death of any person or for any loss of or damage to Customer Premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Company, if not caused by gross negligence of the Company.

- 2.4.4 Emergency 911 Service (E911) is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agencies of any one of them.

## 2. RULES AND REGULATIONS (continued)

### 2.4 Liability (continued)

#### 2.4.4 (continued)

When a Customer with a nonpublished telephone number places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority. By subscribing to service under this Tariff, Customer acknowledges and agrees with the release of information as described above.

The Company will supply subscriber information to update the Emergency 911 Service database at the time the Company submits subscriber orders for basic local exchange telecommunications service to BellSouth Telecommunications, Inc..

At the time the Company provides basic local service to a Customer by means of the Company's own cable pair, or over any other exclusively owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911. At that time, the Company will be obligated to provide facilities to route calls from the end users to the proper PSAP.

The Company recognizes the authority of the E911 Customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.

The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity.

#### 2.4.5 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

## 2. RULES AND REGULATIONS (continued)

### 2.4 Liability (continued)

- 2.4.6 THE COMPANY MAKES NO WARRANTY REGARDING THE PROVISION OF SERVICE PURSUANT TO THIS TARIFF, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

### 2.5 Interruption of Service

Customer will be entitled to a credit allowance for an interruption of service which is not caused by or does not result from the negligence or act of Customer or to the failure of channels, equipment, power supplies, and/or communications systems provided by Customer or Persons other than the Company. A credit allowance is subject to the provisions of this section and the other sections of this Tariff, including, but not limited to, the general liability provisions set forth in Section 2.4 herein and the terms of Section 2.6 herein. Customer is obligated to notify the Company immediately of any interruption in service for which the Customer desires a credit allowance. Before giving such notice, Customer shall ascertain that the interruption is not being caused by any action or omission of Customer within his or her control, or is not in wiring on Customer's side of the Demarcation Point or equipment, power supplies, or communications systems, if any, furnished by Customer or Persons other than the Company.

### 2.6 Responsibility of the Customer

- 2.6.1 All Customers assume general responsibilities in connection with the provisions and use of the Company's service. When facilities, equipment, and/or communications systems provided by others are connected to the Company's facilities, Customer assumes additional responsibilities. Customers are responsible for:

- A. Placing orders for service; paying all appropriate charges for service rendered by the Company; complying with the Company's regulations governing the service; and assuring that its users comply with regulations.
- B. Providing:
  - 1. the name(s) and address(es) of the person(s) responsible for the payment of service charges; and
  - 2. the name(s), telephone number(s), and address(es) of the Customer contact person(s).
- C. Paying the Company for the replacement or repair of the Company's equipment when the damage results from:
  - 1. the negligence or willful act of Customer or user;
  - 2. improper use of service; or
  - 3. any use of equipment or service provided by others.

## 2. RULES AND REGULATIONS (continued)

### 2.6 Responsibility of the Customer (continued)

#### 2.6.1 (continued)

- D. Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate the Company's facilities and equipment installed on the Customer Premises, and the level of heating and air conditioning necessary to maintain a proper operating environment on such premises.
- E. Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of and associated equipment used to provide services to the Customer from the cable building entrance or property line to the location of the equipment space described above. Any costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by, the Company to the Customer.
- F. Providing the Company's authorized employees, contractors, or agents access to the Customer's premises at all reasonable hours for any purpose reasonably pertinent to furnishing of telephone service.
- G. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to the location of the Company's facilities and equipment in any Customer Premises or the rights-of-way for which the Customer is responsible under this section; and granting or obtaining permission for the Company's employees, contractors, or agents to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or, upon termination service as stated herein, removing the facilities or equipment of the Company, and not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities;
- H. A Customer who subscribes to the Company's Exchange Service and resells these services to others shall be responsible for complying with all laws and regulations of the State of South Carolina, which relate in any way to its provision of local telephone service, including, but not limited to, laws and regulations regarding consumer protection, billing and collection practices, tariffing obligations, and payment of applicable taxes. The Company has no obligation to provide notice to, or otherwise communicate with, Customers regarding local telephone service provided by another carrier.
- I. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees, contractors, or agents shall be installing or maintaining the Company's facilities and equipment.

## 2. RULES AND REGULATIONS (continued)

### 2.6 Responsibility of the Customer (continued)

#### 2.6.2 Availability of Service for Maintenance, Testing, and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

#### 2.6.3 Credit Allowances

- A. Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in facilities or equipment owned, provided and billed for, by the Company.
- B. Credit allowances for failure of service or equipment starts when Customer notifies the Company of the failure or when the Company becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify Customer.
- C. Customer shall notify the Company of failures of service or equipment and make reasonable attempts to ascertain that the failure is not caused by Customer Provided Equipment, any act or omission of the Customer, or in wiring or equipment located on the Customer's side of the Demarcation Point.
- D. Only those portions of the service or equipment disabled will be credited. No credit allowances will be made for:
  - 1. interruptions of service resulting from the Company performing routine maintenance;
  - 2. interruptions of service for implementation of a Customer order for a change in the service;
  - 3. interruptions caused by the negligence or willful act of omission of Customer or its authorized user; or
  - 4. interruptions of service because of the failure of service or equipment provided by Customer, authorized user, or other carriers.

## 2. RULES AND REGULATIONS (continued)

### 2.6 Responsibility of the Customer (continued)

#### 2.6.3 Credit Allowances (continued)

##### E. Credit Allowance – Directory

For errors or omissions in listings in alphabetical telephone directories and information records furnished without additional charge, the Company shall have no liability.

Subject to the provision of Section 2.4 of this Tariff, the Company shall allow, for errors or omissions in alphabetical telephone directories (excluding the use of bold face type), or in information records, an amount within the following limits:

1. For listings in alphabetical telephone directories furnished at additional charge, as set forth herein, an amount not in excess of the charge for that listing during the effective life of the directory in which the error or omission occurred.
2. For listings in the information records furnished at additional charge, as set forth herein, an amount not in excess of the charge for the listing during the period of omission or error.

#### 2.6.4 Cancellation by Customer

- A. Customer may cancel service any time after meeting the minimum service period. Termination charges will apply if Customer cancels prior to the expiration of a one-year or other fixed term service contract.
- B. If Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before the service begins, or before completion of the minimum service period, or before completion of some other period mutually agreed upon by Customer and the Company, a charge will be made to Customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of Customer by the Company and not fully reimbursed by installation and monthly charges. If based on the order, any construction has either begun or been completed, but no service provided, the nonrecoverable cost of such construction shall be borne by Customer.

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## 2. RULES AND REGULATIONS (continued)

### 2.6 Responsibility of the Customer (continued)

#### 2.6.5 Payment and Charges for Service

- A. Charges for service are applied on recurring and nonrecurring bases. Service is billed on a monthly basis on or about the same day each month. Service continues to be provided until canceled by Customer or by the Company in accordance with provisions of this Tariff.
- B. Payment will be due pursuant to applicable Commission rules. The Company includes its name and its toll-free telephone number on all invoices.
- C. All bills for Company service are due and payable upon receipt. A bill shall be deemed delinquent if payment thereof is not received by the Company or its authorized agent or is not postmarked on or before the date stated on the bill which date shall be at least the tenth (10<sup>th</sup>) day after the date of the mailing of the bill to the Customer. In the event that a postmark on a Customer's payment received after the due date is not discernible, a three day mailing period will be presumed.
- D. The Customer is responsible for payment of all charges for service furnished to the Customer, including, but not limited to all calls originated at the Customer's number(s); received at the Customer's number(s), e.g., collect, 800; billed to the Customer's number(s) via third-party billing; incurred at the specific request of the Customer; or placed using a calling card issued to the Customer. Charges based on actual usage during a month will be billed monthly in arrears. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.
- E. Service may be denied pursuant to the Commission's rules regarding disconnection of service for nonpayment. Restoration of service will be subject to all applicable installation charges.
- F. Customer is liable for all costs associated with collecting past due charges, including all attorneys' fees.
- G. If the last calendar day for remittance falls on a Sunday, legal holiday, or other day when the offices of the Company are not open to the general public, the final payment date shall be extended through the next business day.

## 2. RULES AND REGULATIONS (continued)

### 2.6 Responsibility of the Customer (continued)

#### 2.6.5 Payment and Charges for Service (continued)

- F. Billing information provided to each Customer on a monthly basis shall include but not be limited to:
1. The number of access lines for which charges are stated.
  2. Each applicable telephone number and/or account number.
  3. The beginning or ending dates of the billing period.
  4. The date the bill becomes delinquent if not paid on time.
  5. The unpaid balance (if any).
  6. The amount for basic service and an itemization of the amount due for toll service, if applicable, including the date and duration of each toll call.
  7. An itemization of the amount due for taxes, franchise fees, 911 surcharges, universal service fund charge, local number portability charge, end user common line charges, primary interexchange carrier charges and other surcharges as may be necessary and appropriate, including any of the foregoing charges passed through to the Company by BellSouth Telecommunications, Inc..
  8. The total amount due.
  9. If applicable, the amount of a deposit and interest accrued on a deposit which has been credited to the charges stated.
  10. A telephone number where inquiries may be made.
  11. If a deposit is held by the company.
  12. Optional services may be billed as a total of all optional services for which a flat monthly charge is made.
  13. Credit for service outages will also be reflected.
- G. During the first billing period in which a residential Customer receives service, the Company provides each Customer an insert or other written notice which contains an itemized account of the charges for the equipment and service for which the Customer has contracted.
- H. If notice of a dispute as to charges is not received in writing, in person or via telephone message by the Company after billing is received by the Customer, the invoice shall be considered correct and binding on the Customer, unless extraordinary circumstances are demonstrated. Any disputed charges that cannot be resolved between Customer and the Company may be forwarded to the Commission's Consumer Services Division.

## 2. RULES AND REGULATIONS (continued)

### 2.6 Responsibility of the Customer (continued)

#### 2.6.6 Deposits

- A. The Company may require a Customer or applicant for service to make a deposit intended to guarantee payment of bills for service, if any of the following conditions exist:
  - 1. The Customer's past payment record to a telecommunications utility shows delinquent payment practice, i.e., Customer has had two consecutive 30-day arrearages, or more than two non-consecutive 30-day arrearages in the past 24 months, or Customer has been sent four or more late payment notices in the past 9 months, or
  - 2. A new Customer cannot furnish either a letter of good credit from a reliable source or an acceptable co-signer or guarantor on the same system within the State of South Carolina to guarantee payment, or
  - 3. A Customer has no deposit and presently is delinquent in payments (i.e., has had two consecutive 30-day arrears, or more than two non-consecutive 30-day arrears, in the past 24 months), or
  - 4. A Customer has had his service terminated by any telecommunications utility for non-payment or fraudulent use.
- B. For a new Customer, a maximum deposit may be required up to an amount equal to an estimated two (2) months (60 days) total bill (including toll and taxes). For an existing Customer, a maximum deposit may be required up to an amount equal to the total actual bills of the highest two (2) consecutive months within the preceding six (6) months.
- C. Simple interest on deposits at the rate as prescribed by the Commission shall be paid by the utility to each Customer required to make such deposit for the time it is held by the utility.
  - 1. The interest shall be accrued annually and payment of such interest shall be made to the Customer at least every two (2) years and at the time the deposit is returned.
  - 2. The deposit shall cease to draw interest on the date it is returned, the date service is terminated, or on the date notice is sent to the Customer's last known address that the deposit is no longer required.

## 2. RULES AND REGULATIONS (continued)

### 2.6 Responsibility of the Customer (continued)

#### 2.6.6 Deposits (continued)

- D. Where special construction is involved, the deposit may also include an amount equal to the estimated nonrecurring charges for the special construction and two month's estimated recurring charges. The deposit will be credited to the Customer's initial bill and, to the extent that a credit balance remains after the amount of the initial bill has been satisfied, then the credit balance will be applied to subsequent bills in the same manner until there is no balance remaining on the special construction deposit amount.
- E. Deposits shall be refunded completely with interest after two years unless the Customer has had two consecutive 30-day arrearages or more than two non-consecutive 30-day arrearages in the past 24 months, or has had service denied or interrupted for non-payment of bills, or has been sent more than two late payment notices in the past 9 months, or has a returned check in the past 6 months.
- F. Where a Customer has been required to make a guaranteed deposit, that deposit shall not relieve the Customer of the obligation to pay the service bill when due, but where such deposit has been made and service has been disconnected because of nonpayment of account, then unless the Customer shall, within seventy-two hours after service has been disconnected, apply for reconnection of service and pay the account, the account may be discontinued. If the Company discontinues the account, the Company shall apply the deposit of the Customer toward the discharge of such account and shall refund any excess to the Customer.

#### 1. Existing Customers Requirements

A present Customer may be required to post a new or additional deposit as a condition of continued service if undisputed charges have become delinquent in two out of the last 12 billing periods or if the Customer has had service disconnected during the last 12 months, has presented a dishonored check or has had significant changes in toll or recurring charges.

## 2. RULES AND REGULATIONS (continued)

### 2.6 Responsibility of the Customer (continued)

#### 2.6.6 Deposits (continued)

##### F. (continued)

#### 2. Refund of Deposits or Return of Guaranty Contracts

If service is not connected, or after disconnection of service, the Company shall promptly and automatically refund the Customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one premises to another within the service area of the Company shall not be deemed a disconnection for application of deposits, and no additional deposit may be required unless otherwise permitted.

When the Customer has paid bills for 12 consecutive months without having service disconnected for nonpayment and without having more than two occasions in which a bill was delinquent, and has not presented a dishonored check, and when the Customer is not delinquent in the payment of the current bills, the Company shall promptly and automatically refund the deposit plus accrued interest in the form of a credit to the Customer's bill, or void the guarantee. If the Customer does not meet these refund criteria, the deposit and interest may be retained.

The deposit and interest may be retained pending the resolution of a dispute with respect to charges secured by the deposit.

#### 2.6.7 Returned Check Charge

The Company will bill Customer at an amount allowed by South Carolina Law if Customer's check for payment of service is returned for insufficient or uncollected funds, closed accounts, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank or other financial institution.

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## 2. RULES AND REGULATIONS (continued)

### 2.6 Responsibility of the Customer (continued)

#### 2.6.8 Late Payment Charge

The Company may apply a late payment charge if any portion of the Customer's payment is received by the Company after the payment due date, or if any portion of the payment is received by the "Due Before Date" in funds which are not immediately available upon presentment. The late payment charge shall be applied to the portion of the payment not received by the date due, multiplied by a factor. The late factor shall be 1.5% per month. A Finance Charge of 1.5% shall apply to the outstanding balance of charges, as at the end of the "Due Before Date", with effect from the second month after the charges are first applied, and every month thereafter.

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Collection procedures are unaffected by the application of the late payment or finance charge. The late payment charge does not apply to final amounts.

### 2.7 Responsibility of the Company

#### 2.7.1 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this Tariff and applicable rules of the Commission.
- B. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change, or rearrange any equipment or facility at any time and from time to time, but shall not thereby materially reduce the technical parameters of the service provided to the Customer.
- D. Subject to the arrangement of the Company and to all of the regulations contained in this Tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken and characterized by one or more of the following:
  1. Facilities requested are not presently available, and there is no other requirement for the facilities so constructed.
  2. Facilities requested are of a type other than that which the Company would normally utilize in the furnishing of its services.
  3. Facilities requested are over a route other than that which the Company would normally utilize in the furnishing of its services.

## 2. RULES AND REGULATIONS (continued)

### 2.7 Responsibility of the Company (continued)

#### 2.7.1 Provision of Equipment and Facilities (continued)

##### D. (continued)

4. Facilities requested are in a quantity greater than that which the Company would normally construct.
5. Facilities are requested on an expedited basis.
6. Facilities are requested on a temporary basis until permanent facilities are available.
7. Facilities are requested in advance of normal construction.

#### 2.7.2 Calculation of Credit Allowance

Pursuant to limitations set forth in Section 2.6.3, when service is interrupted the credit allowance will be computed on the following basis:

- A. No credit shall be allowed for an interruption of less than twenty four hours.
- B. Customer will be credited at the proportionate monthly charge involved for each twenty-four hours or fraction thereof of interruption.

#### 2.7.3 Cancellation of Credit

Where the Company cancels a service and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30<sup>th</sup> of the monthly recurring charge for each day after the service was discontinued. This credit will be issued to Customer or applied against the balance remaining on Customer's account.

## 2. RULES AND REGULATIONS (continued)

### 2.7 Responsibility of the Company (continued)

#### 2.7.4 Disconnection of Service by the Company

The Company may discontinue service or cancel an application for service, without incurring any liability for any of the following reasons:

- A. Nonpayment of a bill for regulated telecommunications services within the period;
- B. Failure to make a security deposit;
- C. Violation of or noncompliance with any provision of law, or of the tariffs or terms and conditions of service of the telecommunications service provider filed with and approved by the Commission;
- D. Refusal to permit the telecommunications service provider reasonable access to its telecommunications facilities for recovery, maintenance, and inspection thereof.
- E. Interconnection of a device, line, or channel to telecommunications service provider facilities or equipment contrary to the telecommunications service provider's terms and conditions of service on file with and approved by the Commission.
- F. Use of telephone service in such manner as to interfere with reasonable service to other end-users.

At least 24 hours preceding a discontinuance, the Company shall make reasonable efforts to contact the Customer to advise it of the proposed discontinuance and what steps must be taken to avoid it.

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## 2. RULES AND REGULATIONS (continued)

### 2.7 Responsibility of the Company (continued)

#### 2.7.4 Disconnection of Service by the Company (continued)

Insufficient reasons for denial or disconnection of service:

- A. Nonpayment for telephone service by a previous occupant at the premises for which service is sought, or by reason of nonpayment of any amount back-billed due to misapplication of rates provided the applicant enters into a deferred payment plan. The Company shall not disconnect or suspend service without mailing or delivering a bill to the Customer for the amount due. (T)
- B. Service will not be disconnected for failure to pay a bill for a business service. (T)
- C. Business service will not be disconnected for failure to pay a bill for a service.
- D. Service will not be withheld from a Customer whose name was fraudulently used to obtain service at another location without the end user's permission or knowledge.
- E. The Company shall not deny service to a Customer for nonpayment of an amount past due for more than three (3) years, if the company cannot substantiate the charges with a copy of the Customer's bill.
- F. Service shall not be discontinued to a current Customer in good standing who accepts an additional household member owing a previous bill to the Company, unless that additional household member is listed on the lease arrangements or another utility service as a responsible party, or unless the household member shared service with the Customer at a different or same location.
- G. The Company shall not provide billing and collection for any provider of intrastate telecommunications services who does not have proper authority to operate in the State of South Carolina.
- H. Local exchange service shall not be denied or terminated for nonpayment of non-regulated services or disputed charges.

## 2. RULES AND REGULATIONS (continued)

### 2.7 Responsibility of the Company (continued)

#### 2.7.4 Disconnection of Service by the Company (continued)

The Company's Notice of Disconnection shall contain the following information:

The words "NOTICE OF DISCONNECTION" or words with the same meaning, in print type larger than the print type of the notice text.

The name, address and telephone number of the Customer.

A statement of the reason for the proposed disconnection and the cost (to the Customer) for reconnection.

The date on or after which service will be disconnected unless appropriate action is taken.

The telephone number in bold print of the Company where the Customer may make an inquiry.

A statement that the Customer must contact the Company regarding the disconnection, prior to contacting the Commission's Consumer Affairs Division.

The address and telephone number of the Commission's Consumer Affairs Division, in print size which is smaller than the print size used for the Company's telephone number

The services that are being disconnected, whether local and/or toll, and if the service to be disconnected is local service, a statement that the Customer must also contact their IXC if such Customer wishes to terminate such service in order to avoid incurring additional charges for such service.

The following additional information shall be in the notice unless said information can be obtained in the telephone directory and the notice refers the Customer to the location in the directory where the information can be obtained:

- A. A statement of how a Customer may avoid the disconnection of service, including a statement that the Customer must notify the Company on the day of payment as to the place and method of such payment when the bill is paid at a place other than the office of the Company.
- B. A statement that informs the Customer where payments may be made or how to obtain a listing of authorized payment agencies.

## 2. RULES AND REGULATIONS (continued)

### 2.7 Responsibility of the Company (continued)

#### 2.7.5 Equal Access

The Company will allow Customers the choice of intraLATA and interLATA interexchange carriers.

### 2.8 Restoration of Service

If service is disconnected for nonpayment, service will be reestablished only upon receipt of payment of all charges due, which include charges for service and facilities during the period of disconnection and which may include a service restoration fee. If the Customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order, personal check or certified check. If payment is made by personal check, restoration will be effected upon clearance of the check. When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of the Company's service order, service will be reestablished only upon a basis of an application for new service.

During the period of disconnection, Customer's telephone number will not be reassigned. Once service has been terminated, the telephone number may be reassigned to another Customer.

### 2.9 Taxes and Surcharges

2.9.1 Customer will be billed and is responsible for payment of applicable E911, Telecommunications Relay Service (TRS), universal service fund charges, local number portability charge, end user common line charges, primary interexchange carrier charges, and all federal, state and local taxes, fees, assessments and surcharges assessed in conjunction with service used. In addition to any of the foregoing charges paid directly by the Company, the Company will also pass through to the Customer an amount equal to the government fees, taxes, and surcharges that the Company pays through BellSouth Telecommunications, Inc..

2.9.2 All taxes, surcharges and assessments (i.e., sales tax, municipal utilities tax, franchise fee, E911, TRS) will be listed as separate line items and are not included in the quoted rates.

### 2.10 Start of Billing

For billing purposes, the start of service is the day of acceptance by the Customer of the Company's service or equipment.

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## 2. RULES AND REGULATIONS (continued)

### 2.11 Service Connection and Facilities on Customer's Premises

The Company shall furnish and maintain all facilities including protective apparatus, to provide telecommunications service except as may be otherwise specified in this Tariff. All facilities shall conform to the established construction standards of the Company.

Except as otherwise specified in this Tariff, all equipment furnished by the Company in connection with a Customer's service shall be carefully used and only duly authorized employees of the Company or its contractors or agents shall be allowed to connect, disconnect, change or alter in any manner any or all such facilities.

Customer will be held responsible for loss of or damage to any facilities furnished by the Company unless such loss or damage is due to causes beyond the Customer's control.

At the termination of service the Company may remove any and all of its property located at the Customer Premises, as provided for in this Tariff.

No equipment apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, whether physically, by induction or otherwise, except as provided in this Tariff. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same; or suspend the service during the continuance of said attachment or connection; or to terminate the service.

### 2.12 Telephone Number Intercept

Whenever a Customer's telephone number is changed after a directory is published, the Company will intercept all calls to the former number for 30 days and give the calling party the new number, provided existing central office equipment will permit and the Customer so desires.

### 2.13 Billing Disputes

(T)

In the event of a dispute between a Customer and the Company regarding any bill for telephone service, the Company shall make an investigation as required by the particular case, and report the results to the Customer. In the event the dispute is not resolved, the Company shall inform the Customer of the complaint procedures of the Commission.

Notwithstanding any other section of the Company's tariffs, the Customer's service shall not be subject to discontinuance for nonpayment of that portion of a bill under dispute pending the completion of the determination of the dispute, but in no event to exceed 60 days. The Customer is obligated to pay any billings not disputed.

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2. RULES AND REGULATIONS (continued)2.14 Dispute Resolution

(N)

This Section applies to any dispute, controversy, or claim, whether based in contract, tort, equity, statute or any other legal theory, between the Customer and the Company arising out of, or relating to, any service, product, facilities, charge, advertising, representation, act or omission of the Company, or any other dispute, controversy, or claim arising from the relationship between the parties that either the Customer or the Company has against the other, regardless of the date of accrual and even if the dispute, controversy, or claim arises after service has terminated (hereinafter collectively referred to herein as "Dispute" or "Disputes"). All Disputes must be resolved as described in this section. BY ORDERING AND/OR CONTINUING SERVICES PROVIDED IN THIS TARIFF, THE CUSTOMER AGREES THAT ANY DISPUTE WILL BE RESOLVED BY THE DISPUTE RESOLUTION PROCESS DESCRIBED HEREIN AND NOT BY A JUDGE OR JURY IN COURT.

If the Customer has a Dispute with the Company, the Customer must first call the Company's Customer Service department, at the number listed on the Customer's invoice, to attempt to resolve the Dispute. The Customer must describe the Dispute and provide the Company with any supporting documentation reasonably requested by the Company. Likewise, if the Company has a Dispute with the Customer it will notify the Customer by letter sent to the Customer's billing address and attempt to resolve it before pursuing arbitration.

If the parties are unable to resolve the Dispute within 60 days of the initial notice, either party may request arbitration as described below.

MANDATORY ARBITRATION OF DISPUTES. ANY DISPUTE OF ANY KIND BETWEEN THE CUSTOMER AND THE COMPANY, OR ANY EMPLOYEE, AGENT, PRIVY OR AFFILIATED ENTITY OF EITHER PARTY, WILL BE RESOLVED BY FINAL AND BINDING ARBITRATION AS PRESCRIBED IN THIS SECTION. THE FEDERAL ARBITRATION ACT, NOT STATE LAW, GOVERNS THIS PROCESS, INCLUDING THE ARBITRABILITY OF ANY DISPUTE UNDER THIS TARIFF AND THE REVIEW OF ANY AWARD.

(N)

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## 2. RULES AND REGULATIONS (continued)

### 2.14 Dispute Resolution

(N)

The arbitration will be conducted by and under the then-applicable commercial arbitration rules of the American Arbitration Association (“AAA”) at the nearest AAA Case Management Center or other location as agreed upon by Customer and Company. A single neutral arbitrator engaged in the practice of law will conduct the arbitration. The arbitrator will be selected according to the rules of the American Arbitration Association or, alternatively, may be selected by agreement of the parties, who will cooperate in good faith to select the arbitrator. All expedited procedures prescribed by the applicable rules will apply. All required fees and costs will be paid equally by the parties as set forth in the AAA commercial arbitration rules. The arbitrator’s decision and award will be final and binding, and judgment on the award rendered by the arbitrator may be entered in any court with jurisdiction.

No Dispute may be joined with another lawsuit, claim, dispute, or arbitration brought by any other person, or resolved on a class-wide basis. The arbitrator may not award damages that are barred by this tariff and may not award punitive damages.

If any party files a judicial or administrative action to resolve a Dispute without first complying with the provisions of this Section and another party successfully stays such action and/or compels arbitration, the party filing that judicial or administrative action must pay the other party’s costs and expenses incurred in seeking such stay and/or compelling arbitration, including attorney’s fees.

Notwithstanding the provisions of this Section, the Customer may file a complaint with the Commission.

If any portion of this Section is determined to be invalid or unenforceable, the remainder of this Section and this Tariff shall remain in full force and effect.

(N)

## 3. SERVICE AREAS

## 3.1 Service Areas Defined (2)

(T)

**SCSPBC**  
Spartanburg**SCSPB1**  
Cowpens  
Lyman  
Pacolet**SCGRVC**  
Greenville**SCGRV1**  
Blue Ridge  
Easley  
Fountain Inn  
Greer  
Piedmont  
Travelers Rest**SCGRV2**  
Liberty  
Pickens**SCCLBC**  
Columbia**SCCLB1**  
Chapin-Little  
Mount  
Chapin-Little  
Mount South  
Eastover**SCCHTC**  
Charleston**SCCHT1**  
Folly Beach  
Isle of Palms  
Mount Pleasant  
Sullivan's Island  
Summerville**SCCHL2**  
Mill Creek**SCAGU2**  
Bath  
Beech Island  
No Augusta**SCOTHLO1 (1)**  
Antioch  
Newtonville  
Rowland**SCOTHLO4**  
Central  
New Ellenton**SCOTH4**  
Bamberg  
Clemson  
Orangeburg  
Seneca  
Six Mile**SCOTHLO5**  
Bath  
Beech Island  
Clover  
Honea Path  
No Augusta  
York**SCOTH5**  
Aiken  
Anderson  
Belton  
Darlington  
Florence  
Graniteville  
Hartsville  
Lake Wylie  
Lake Wylie W.  
Marion  
Mullins  
Nichols  
Pelzer  
Pendleton  
Society Hill  
Timmons ville  
Williamston

- (1) Effective June 1, 2005, line conversions, installations, moves and adds for CLLIs GRVRNCMA, GSBNNCMA, and RWLDNCMA within SCOTHLO1 will be provided only to the Company's Customers who maintain 25 or more lines on the Company's local service, irrespective of location.

- (2) Effective August 16, 2008, see section 3.4 Service Areas by CLLI for updated service areas.

(N)

## 3. SERVICE AREAS (continued)

## 3.2 Service Areas by Rate Group (1)

(T)

<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>	<u>E</u>	<u>F</u>	<u>G</u>
SCOTH5	SCAGU2	SCSPB1	SCOTHL04	SCCHT1	SCCHL2	SCOTHL01
SLOTHL05		SCSPBC	SCOTH04	SCCHTC		
				SCCLB1		
				SCCLBC		
				SCGRV1		
				SCGRV2		
				SCGRVC		

(1) Effective August 16, 2008, see section 3.4 Service Areas by CLLI for updated service areas.

(N)

## 3. SERVICE AREAS (continued)

3.3 Local Access and Transport Areas (LATA) and Exchanges within each LATA (1)

(T)

3.3.1 Augusta, GA LATA

Aiken	SC	Gibson	GA	Midville	GA	Thomson	GA
Appling	GA	Graniteville	SC	Millen	GA	Twin City	GA
Augusta	GA	Harlem	GA	New Ellenton	SC	Wadley	GA
Bartow	GA	Hephzibah	GA	North Augusta	SC	Warrenton	GA
Bath	SC	Jackson	SC	Sardis	GA	Waynesboro	GA
Beech Island	SC	Johnston	SC	Sparta	GA	Wrens	GA
Edgefield	SC	Louisville	GA	Swainsboro	GA		

3.3.2 Charlotte, NC LATA

Albemarle	NC	Forest City	NC	Lenoir	NC	Oakboro	NC
Alton	NC	Fort Lawn	SC	Lexington	NC	Peachland-Polkton	NC
Ansonville	NC	Fort Mill	SC	Lilesville	NC	Pineville	NC
Antioch	SC	Gastonia	NC	Lincolnton	NC	Rock Hill	SC
Badin	NC	Goose Creek	NC	Lake Wylie W	SC	Rutherfordton	NC
Banner Elk	NC	Granite Falls	NC	Locust	NC	Salisbury	NC
Beech Mountain	NC	Grover	NC	Lowell	NC	S Crowders Creek	NC
Belmont	NC	Granite Quarry-Rockwell	NC	Maiden	NC	Sharon	SC
Bessemer City	NC	Harmony	NC	Marshville	NC	Shelby	NC
Bethlehem	NC	Harrisburg	NC	Matthews	NC	Sherrills Ford	NC
Blowing Rock	NC	Heath Springs	SC	Mill Creek	SC	Spruce Pine	NC
Boone	NC	Hemby Bridge	NC	Mocksville	NC	Stanley	NC
Caroleen	NC	Hickory	NC	Monroe	NC	Statesville	NC
Catawba	NC	Hickory Grove	SC	Mooresville	NC	Stonypoint	NC
Charlotte	NC	Hildebran	NC	Morganton	NC	Sugar Grove	NC
Cherryville	NC	Huntersville	NC	Morven	NC	Taylorsville	NC
China Grove-Landis	NC	Ijames	NC	Mount Holly	NC	Troutman	NC
Claremont	NC	Indian Trail	NC	Mt View	NC	Union Grove	NC
Cleveland	NC	Kannapolis	NC	Mount Pleasant	NC	Valdese	NC
Clover	SC	Kershaw	SC	New Hope	NC	Wadesboro	NC
Concord	NC	Kings Mountain	NC	New London	NC	Watauga	NC
Cooleemee	NC	Lake Wylie	SC	New Salem	NC	Waxhaw	NC
Davidson	NC	Lancaster	SC	Newland	NC	Wingate	NC
Denver	NC	Lattimore	NC	Newton	NC	York	SC
Ellenboro	NC	Lawndale	NC	Norwood	NC		

See Footnotes on Sheet 40.3.

(N)

## 3. SERVICE AREAS (continued)

3.3 Local Access and Transport Areas (LATA) and Exchanges within each LATA (1) (continued)

(T)

3.3.3 Charleston, SC LATA

Awendaw	SC	Hendersonville	SC	Low Country	SC	Saint Stephen	SC
Beaufort	SC	Hollywood	SC	Macedonia	SC	Saint Helena	SC
Bonneau	SC	Huger	SC	McClellanville	SC	Sullivans Island	SC
Charleston	SC	Isle Palms	SC	Moncks Corner	SC	Summerville	SC
Cottageville	SC	Jamestown	SC	Mt Pleasant	SC	S Walterboro	SC
Cross	SC	Laurel Bay	SC	N Walterboro	SC	Walterboro	SC
Edisto Island	SC	Lebanon	SC	Pineville	SC	Williams	SC
Folly Beach	SC	Lodge	SC	Ridgeland	SC	Yemassee	SC

3.3.4 Columbia, SC LATA

Allendale	SC	Eastover	SC	Denmark	SC	Ridge Spring	SC
Bamberg	SC	Ehrhardt	SC	Mayesville	SC	Ridgeway	SC
Barnwell	SC	Elloree	SC	Newberry	SC	Santee	SC
Batesburg	SC	Estill	SC	North Manning	SC	Scranton	SC
Bishopville	SC	E Sumter	SC	North Sumter	SC	Shawview Heights	SC
Bishopville Rural	SC	Eutawville	SC	North	SC	Springfield-Salley	SC
Blackville	SC	Fairfax	SC	Norway	SC	Saint George	SC
Bowman	SC	Gilbert	SC	North Summerton	SC	Stateburg	SC
Branchville	SC	Great Falls	SC	Oakland	SC	Saint Matthews	SC
Camden	SC	Hampton	SC	Olar	SC	Summerton	SC
Cameron	SC	Harleyville	SC	Orangeburg	SC	Sumter	SC
Chester	SC	Holly Hill	SC	Pelion	SC	Swansea	SC
Chapin-Little Mountain N	SC	Kingstree	SC	Pinewood	SC	Wagener	SC
Chapin-Little Mountain S	SC	Lewisville	SC	Pocalla	SC	Whitmire	SC
Columbia	SC	Lexington	SC	Pond Branch	SC	Williston	SC
Creston	SC	Lynchburg	SC	Prosperity	SC	Winnsboro	SC
Denmark	SC						

See Footnotes on Sheet 40.3.

(N)

## 3. SERVICE AREAS (continued)

3.3 Local Access and Transport Areas (LATA) and Exchanges within each LATA (1) (continued)

(T)

3.3.5 Greeneville, SC LATA

Abbeville	SC	Easley	SC	Laurens	SC	Seneca	SC
Anderson	SC	Enoree	SC	Laurens Rural	SC	Simpsonville	SC
Belton	SC	Fountain Inn	SC	Liberty	SC	Six Mile	SC
Blacksburg	SC	Gaffney	SC	Lockhart	SC	Spartanburg	SC
Blue Ridge	SC	Gray Court	SC	Lyman	SC	Starr	SC
Calhoun Falls	SC	Green Creek	NC	McCormick	SC	Travesrest	SC
Campobello	SC	Greenville	SC	Mountville	SC	Troy	SC
Central	SC	Greenwood	SC	Mount Carmel	SC	Tryon	NC
Chappells	SC	Greer	SC	Ninety Six	SC	Union	SC
Chesnee	SC	Hickory Tavern	SC	Pacolet	SC	Wabbeville	SC
Clarks Hill	SC	Hodges	SC	Pelzer	SC	Walhalla	SC
Clemson	SC	Honea Path	SC	Pendleton	SC	Ware Shoals	SC
Clinton	SC	Inman	SC	Pickens	SC	Waterloo	SC
Columbus	NC	Iva	SC	Piedmont	SC	West End	SC
Cowpens	SC	Joanna	SC	Plum Branch	SC	Westminster	SC
Cross Hill	SC	Jonesville	SC	Salem	SC	Williamston	SC
Due West	SC	Landrum	SC	Saluda	SC	Woodruff	SC

(1) Effective August 16, 2008, these service areas are no longer in use. See section 3.4 Service Areas by CLLI for updated service areas.

(N)  
(N)

## 3. SERVICE AREAS (continued)

(N)

## 3.4 Service Areas by CLLI

City Name	CLLI	City Name	CLLI	City Name	CLLI
ABBEVILLE	ABVLSCXA	ANTIOCH	CHRLNCBO	BEECH IS	AGSTGADL
	GNWDSC21		CHRLNCCA		AGSTGAMT
	SPBGSC01		CHRLNCRL		AGSTGAPC
	SPBGSCFI		GRVRNCMA		BHISSCMA
	WAVLSCXB	AWENDAW	AWDWSCXA	BELTON	BETNSCMA
AIKEN	AGSTGABM	AYNOR	AYNRSCXA		GNVLSCDB
	AGSTGADL	BAMBERG	BMBRSCMA		GNVLSCMC
	AGSTGAEF		CLMASCEA		GNVLSC TL
	AGSTGAMT		CLMASCSA		SPBGSC01
	AIKNSCMA		CLMASCSN		SPBGSCFI
	NAGSSCAQ	BARNWELL	BRWLSCBE	BENNETTSVL	BEVLSCMA
	NAGSSCMA		CLMASCEA		FLRNSCMA
ALLENDAL	ALDLSCMA		CLMAS CJX		FLRNSCTS
	CLMASCEA		CLMASCMG		HTVLSCED
	CLMAS CJX		CLMASCMV	BETHUNE	BTHNSCXA
	CLMASCSA		CLMASCPQ	BISHOPVL	BSVLSCXA
	CLMASCSN		CLMASCSA		CLMASCLN
ANDERSON	ARSNSCAH		CLMASCSN		CLMASCMV
	ARSNSCMA	BATESBURG	BTBGSCBB		CLMASCPQ
	ARSNSCTV		BTBGSCMA		CLMASCSN
	GNVLSCDB		CLMASCEA		CLMBSC32
	GNVLSCDT		CLMAS CJX		CLMBSCCI
	GNVLSCHP		CLMASCLN		NSMTSCXB
	GNVLSCLL		CLMASCMV	BISHORURAL	BSVLSCAV
	GNVLSCMC		CLMASCPQ		CLMAS CJX
	GNVLS CMZ		CLMASCSA	BLACKSBURG	BLBGSCMA
	GNVLSC TL		CLMASCSN		GNVLSCDB
	GNVLSCVL	BATH	AGSTGAMT		GNVLSCDT
	GNVMSCOI		BATHSCMA		GNVLSCMC
	PDMTSCCT	BEAUFORT	BUFTSC01		GNVLS CMZ
	SPBGSCFI		BUFTSCCN		SPBGSC01
ANDREWS	ANDRSC03		BUFTSCXA		SPBGSCFI
	ANDRSCXA		CHTNSCDT	BLACKVILLE	BAVLSCMA
	FLRNSCMA		CHTNSCPS		CLMASCEA
	FLRNSCMC		CHTNSCVD		CLMASCSA
			NCHRSCCT		CLMASCSN

(N)

## 3. SERVICE AREAS (continued)

(N)

## 3.4 Service Areas by CLLI (continued)

City Name	CLLI	City Name	CLLI	City Name	CLLI
BLLENHEIM	BLNHSCMA	CAMERON	CMRNSCX	CHESTER	CHESSCAC
	FLRNSCMA	CAMPOBELLO	CMPBSCXA		CHESSCXA
	FLRNSCTS		GNVLSADB		CLMASCPQ
BLUE RIDGE	BLRGSCMA		SPBGSCFI	CHESTERFLD	CHFDSCAG
	GNVLSADB	CENTRAL	CENTSCWS		CHFDSCXA
	GNVLSADT		GNVLSADB		FLRNSCTS
	GNVLSMC		GNVLSMC	CHPNLTLMTN	CHAPSCCL
	SPBGSC01		GNVLSMZ		CLMASCEA
	SPBGSCFI		PDMTSCCT		CLMASCLN
BLUFFTON	BFTNSCX		SPBGSC01		CLMASCSA
	PTVLSAA		SPBGSCFI		CLMASCSN
	PTVLSCX	CHAPPELLS	CHPLSCXA	CHPNLTLMTS	CHAPSCCL
BONNEAU	BONNSCX	CHARLESTON	CHTNSC10		CLMASCEA
BOWMAN	BWMNSCX		CHTNSC75		CLMASCLN
	CLMBSC32		CHTNSCDP		CLMASCRJ
BRANCHVL	BHVLSCX		CHTNSADT		CLMASCSA
	HMPNSCX		CHTNSCFU		CLMASCSN
CALHOUNFLS	CLFLSCX		CHTNSCJM	CLARKSHILL	CLHLSCXA
	PDMTSCCT		CHTNSCJN	CLEMSON	CLSNSCMA
	SPBGSC01		CHTNSCLB		GNVLSADB
	WAVLSAXB		CHTNSCNO		GNVLSCLL
CAMDEN	CLMASCEA		CHTNSCPS		GNVLSMC
	CLMASJX		CHTNSCTS		GNVLSVL
	CLMASCLN		CHTNSCWA		GNVMSOI
	CLMASMG		MNCRSCXB		PDMTSCCT
	CLMASMV		NCHRSCBM		SPBGSC01
	CLMASCPQ		NCHRSCCT		SPBGSCFI
	CLMASCRJ		NCHRSCY		
	CLMASCSA		NCHRSCPL		
	CLMASCSN		SBRKSCSK		
	CLMASCTL	CHERAW	CHRWSCES		
	CLMBSC32		DRTNSCAM		
	CLMBSCCI		FLRNSCMA		
	CMDNSCLG		FLRNSCTS		
	CMDNSCMA	CHESNEE	CHSNSCX		
	IRMOSCAP				
	LGFFSCAD				

(N)

## 3. SERVICE AREAS (continued)

(N)

## 3.4 Service Areas by CLLI (continued)

City Name	CLLI	City Name	CLLI	City Name	CLLI
CLINTON	CLTNSCMA	COLUMBIA	CLMASCAR	COWPENS	CWPNSCMA
	GNVLSCDT		CLMASCBQ		GNVLSCDB
	GNVLSCLL		CLMASCCH		GNVLSCDT
	GNVLSCMC		CLMASCDF		GNVLSCMC
	GNVLSCMZ		CLMASCEA		SPBGSC01
	GNVLSCVL		CLMAS CJX		SPBGSCFI
	GNVMSCOI		CLMASCLN	CRESTON	CMRNSCXA
	PDMTSCCT		CLMASCMG	CROSS	CRSSSCXA
	SENCSCAJ		CLMASCMV	CROSS HILL	CRHLSCXA
	SPBGSC01		CLMASCPA	DARLINGTON	DRTNSCMA
	SPBGSCFI		CLMASCPQ		FLRNSCAT
CLIO	CLIOSCMA		CLMASCRJ		FLRNSCMA
	FLRNSCMA		CLMASCSA		FLRNSCMC
	FLRNSCTS		CLMAS CSC		FLRNSCTS
CLOVER	CHRLNCBO		CLMASCSH	DENMARK	CLMASCEA
	CHRLNCCA		CLMASCSN		CLMAS CJX
	CHRLNCRL		CLMASCSU		CLMASCSA
	CHRLNCTA		CLMASCSW		CLMASCSN
	CHRXNCGV		CLMASCTL		DNMKSCES
	CHRXNCYI		CLMASCTS	DILLON	DLLNSCMA
	CLVRSCES		CLMBSC32		DRTNSCAM
	RCHLSCXB		CLMBSC44		FLRNSCAL
COLLINSCK	CLCKSCXA		CLMBSCCI		FLRNSCMA
	MYBHSC06		IRMOSCAP		FLRNSCTS
			LXTNSCBT		HTVLSCED
		CONWAY	CNWYSC01	DORCHESTER	CLMASCMV
			CNWYSCXA	DUE WEST	DWSTSCXA
			FLRNSCMA		GNVLSCMZ
			FLRNSCMC		WAVLSCXB
			MYBHSC38		
			MYBHSCAF		
		COTTAGEVL	CTVLSCXA		
			WLBOSCXE		

(N)

## 3. SERVICE AREAS (continued)

(N)

## 3.4 Service Areas by CLLI (continued)

City Name	CLLI	City Name	CLLI	City Name	CLLI
EASLEY	ESLYSCMA	EUTAWVILLE	ETVLSCXA	GAFFNEY	GFNYSCMA
	GNVLSCDB		HMPNSCXA		GNVLSCDB
	GNVLSCDT	FAIRFAX	CLMBSC32		GNVLSCDT
	GNVLSCHP		FRFXSCXA		GNVLSCHP
	GNVLSCMC	FLORENCE	DRTNSCAM		GNVLSCLL
	GNVLSCTL		FLRNSCAL		GNVLSCMC
	GNVLSCVL		FLRNSCAT		GNVMSCOI
	SPBGSC01		FLRNSCMA		SENCSCAJ
	SPBGSCFI		FLRNSCMC		SPBGSC01
EASTCONWAY	CNWYSC10		FLRNSCTS		SPBGSCFI
	CNWYSCXC	FLOYDS	FLYDSCXA		SPBGSCMA
	MYBHSC06		MYBHSC06	GEORGETOWN	CLCKSCXA
EASTOVER	CLMASCEA	FOLLYBEACH	CHTNSCDT		FLRNSCMA
	CLMASCRJ		CHTNSCFU		FLRNSCMC
	CLMASCSA		CHTNSCPS		GRTWSCBE
	CLMASCSN		CHTOSCBT		GRTWSCXA
	CLMBSC32		FLBHSCMA		MYBHSC38
	EOVRSCMA		NCHRSCHY		MYBHSCAF
EDGEFIELD	AGSTGABM	FORT LAWN	FTLWSCXA		MYBHSCCI
	AGSTGAMT	FORT MILL	CHRLNC33	GILBERT	GLBRSCXA
	EDFDSCMA		CHRXNC73	GRANITEVL	AGSTGAMT
EDISTO IS	CHTNSCDT		FTMLSCXB		GIVLSCMA
	CHTNSCPS	FOUNTANINN	FNINSCES	GRAY COURT	GNVLSCMZ
	EDBHSCMA		GNVLSCDB		GRCRSCXA
	NCHRSCCT		GNVLSCDT	GREATFALLS	GRFLSCXA
	NCHRSCHY		GNVLSCMC	GREELEYVL	GRVLSCXA
	NCHRSCPL		GNVLSCTL		NSMTSCXA
EHRHARDT	BMBRSC03		GNVLSCVL		
	CLMBSC32		SPBGSC01		
	EHRHSCXA		SPBGSCFI		
ELLOREE	CLMBSC32				
	ELLRSCXA				
ENOREE	ENORSCXA				
ESTILL	CLMASCSN				
	ESTLSCXA				
ESUMTER	SMTRSC02				

(N)

## 3. SERVICE AREAS (continued)

(N)

## 3.4 Service Areas by CLLI (continued)

City Name	CLLI	City Name	CLLI	City Name	CLLI
GREENVILLE	GNVLSCBE	HAMPTON	CLMASCNS	HOLLY HILL	CLMASCJX
	GNVLSCCH		HMPNSCAO		ETVLSC02
	GNVLSCCR		HMPNSCXA		HLHLSCXA
	GNVLSCDB		VRVLSC01		HMPNSCXA
	GNVLSCDT	HARDEEVL	HRVLSCXA	HOLLYWOOD	CHTNSCDT
	GNVLSCHP		PTVLSCAA		HLWDSCXA
	GNVLSCLL		PTVLSCXA		NCHRSCHY
	GNVLSMC	HARLEYVL	CLMASCPQ	HONEA PATH	GNVLSCDB
	GNVLSMZ		HLVLSCXA		GNVLSMC
	GNVLSCTL	HARTSVILLE	DRTNSCAM		HNPSCMA
	GNVLSCHK		FLRNSCMA		SPBGSC01
	GNVLSCHL		FLRNSCTS		SPBGSCFI
	GNVLSCHW		HTVLSCED	HUGER	HUGRSCXA
	GNVLSCHP		HTVLSCMA	INMAN	GNVLSCDB
	GNVLSCHW	HEATH SPG	LNCSSCXA		INMNSCXA
	GNVMS32	HEMINGWAY	FLRNSCMA		PDMTSCCT
	GNVMSOI		FLRNSCMC		SPBGSCFI
	PDMTSCCT		FLRNSCTS	ISLE PALMS	CHTNSCDT
	SENCSCAJ		HMNGSCXA		CHTNSCFU
	SPBGSC01		NKGSSCXA		CHTNSCPS
	SPBGSCFI	HENDERSNL	HNVLSCXA		ISPLSCIS
GREENWOOD	GNVLSCDT	HICKORYGRV	CHRLNCBO		NCHRSCBM
	GNWDSCXB		CHRLNCCA		NCHRSCHY
	GNWDSCXC		CHRLNCRL	IVA	IVA SCXA
	PDMTSCCT		HCGVSCMA		PDMTSCCT
GREER	GNVLSCDB		RCHLSCXB	JACKSON	AGSTGAMT
	GNVLSCDT	HICKOYTVRN	HCTVSCXA		JCSNSCXA
	GNVLSCHP	HILTONHEAD	HLHDSCXA	JAMESTOWN	JMTWSCXA
	GNVLSMC		HLHDSCXB	JEFFERSON	JFSNSCXA
	GNVLSCTL		HLHDSCXC	JOANNA	GNVLSCDT
	GNVLSCHL		PTVLSCAA		GNVLSMC
	GNVMS32		PTVLSCXA		JONNSCES
	GRERSCMA		SVNHGABS		SPBGSC01
	SPBGSC01	HODGES	GNVLSCDT		SPBGSCFI
	SPBGSCFI		HDGSSCXA		

(N)

## 3. SERVICE AREAS (continued)

(N)

## 3.4 Service Areas by CLLI (continued)

City Name	CLLI	City Name	CLLI	City Name	CLLI
JOHNSONVL	FLRNSCMA	LAKEWOOD	LKWDSCXA	LIBERTY	GNVLSCDB
	FLRNSCMC		MYBHSC06		LBRTSCMA
	JSVLSC01	LAMAR	LAMRSCXA		SPBGSC01
	JSVLSCXA	LANCASTER	CHRXNC73		SPBGSCFI
JOHNSTON	AGSTGABM		CHRXNCGV	LITTLE RIV	CLCKSCXA
	AGSTGAMT		LNCSSCAN		FLRNSCAT
	AGSTGAUA		LNCSSCXA		FLRNSCMC
	JHTNSCMA		RCHLSCXB		ODBHSCXB
JONESVILLE	GNVLSCDT	LANDRUM	GNVLSCDT	LK WYLIE W	CHRLNCBO
	GNVLSCMC		LNDRSCXA		CHRLNCTA
	JNVLSCMA		PDMTSCCT		LKWLSCRS
	SPBGSC01		SPBGSCFI		RCHLSCXB
	SPBGSCFI	LANE	LANESCXA	LOCKHART	LCKHSCXA
KERSHAW	KRSHSCXB	LATTA	FLRNSCMA	LODGE	LODGSCXA
KINGSTREE	FLRNSCMA		FLRNSCTS	LORIS	CNWYSCXC
	FLRNSCMC		LATTSCLS		LORISCXA
	FLRNSCTS	LAUREL BAY	BUFTSCCN		MYBHSC06
	KGTRSCBX		CHTNSCDT	LOWCOUNTRY	BUFTSCCN
	KGTRSCXA		LRBYSCXA		BUFTSCXA
	NKGSSCXA	LAURENS	GNVLSCDT		CHTNSCDT
LAKE CITY	FLRNSCMA		LRNSSCXB		LWCNSCAA
	FLRNSCMC		LRNSSCXC	LYMAN	GNVLSCDB
	KGTRSCBX		PDMTSCCT		GNVLSCDT
	LKCYSCXA		SPBGSC01		GNVLSCHP
	NKGSSCXA		SPBGSCFI		GNVLSCMC
LAKE VIEW	FLRNSCMA	LAURESRURL	GNVLSCDB		GNVLSCTL
	FLRNSCTS		LRNSSCXB		LYMNSCES
	LKVWSCMA		PDMTSCCT		LYMNSCIP
LAKE WYLIE	CHRLNCBO	LEBANON	LBNNSCXA		SPBGSC01
	CHRLNCCA	LEWISVILLE	LWVLSCXA		SPBGSCFI
	CHRLNCRL	LEXINGTON	CLMASCLN		SPBGSCMA
	CHRLNCTA		CLMASCNS	LYNCHBURG	LYBGSCXA
	CHRXNCRX		LXTNSCBT	MACEDONIA	MCDNSCXA
	LKWLSCRS		LXTNSCXC		
	RCHLSCXB				

(N)

## 3. SERVICE AREAS (continued)

(N)

## 3.4 Service Areas by CLLI (continued)

City Name	CLLI	City Name	CLLI	City Name	CLLI
MANNING	CLMASCLN	MOUNTVILLE	GNVLSADB	NEWELLENTN	AGSTGAMT
	CLMASCMV		MTVLSCXA		NWELSCMA
	CLMASCPQ	MT CARMEL	MTCRSCXA	NEWTONVL	GBSNNCMA
	CLMASCSN		PDMTSCCT	NICHOLS	FLRNSCMA
	CLMBSC32		WAVLSCXB		FLRNSCTS
	CLMBSCCI	MTPLEASANT	CHTNSC10		MLNSSCWP
	MNNGSCXA		CHTNSCDT	NINETY SIX	GNVLSADT
	NSMTSCXB		CHTNSCFU		NTSXSCXA
MARION	DRTNSCAM		CHTNSCPS	NMYRTLEBCH	FLRNSCMA
	FLRNSCMA		MNPLSCES		MYBHSCAF
	FLRNSCTS		NCHRSCBM		WNHLSCXA
	MARNSCBN		NCHRSCYH	NO AUGUSTA	AGSTGABM
	MARNSCMA	MULLINS	FLRNSCMA		AGSTGADL
MAYESVILLE	MYVLSCXA		FLRNSCTS		AGSTGAMT
MCBEE	MCBESXA		MLNSSCWP		AGSTGAPC
MCCOLL	FLRNSCMA	MURELSINLT	MRINSCXA		AGSTGAWG
	FLRNSCTS		MYBHSC06		NAGSSC03
	MCCLSCMA	MYRTLE BCH	CLCKSCXA		NAGSSCAQ
MCCORMICK	LRNSSCXC		FLRNSCAT		NAGSSCBX
	MCCRSC02		FLRNSCMA		NAGSSCMA
	MCCRSCXB		FLRNSCMC	NO CONWAY	CNWYSCXM
	PDMTSCCT		MYBHSC38		MYBHSC06
	SPBGSC01		MYBHSCAF	NO MANNING	CLMASCJX
	WAVLSCXB		MYBHSCCI		NMNGSCXA
MCLELLANVL	MLVLSCXA		MYBHSCIP	NO SUMTER	CLMASCJX
MILL CREEK	CHRLNCBO		MYBHSCXB		CLMASCPQ
	CHRLNCCA		MYBHSCXC		NSMTSCXA
	CHRLNCRL		MYBHSCXM		NSMTSCXB
	CHRONCNN	NEWBERRY	CLMASCEA		SMTRSCDH
	GSTANCSO		CLMASCMG	NOKINGSTRE	NKGSSCXA
MONCKS COR	CHTNSC75		CLMASCMV	NORTH	NRTHSCXB
	CHTNSCPS		CLMASCPQ	NORWAY	NRWYSCXA
	MNCRSC07		CLMASCRJ	NOSUMMERTN	NSTNSCXA
	MNCRSCXB		CLMASCSA	NWALTERBOR	NCHRSCCT
MOSS CREEK	BFTNSCAQ		CLMASCSN		WLBOSCXE
			CLMBSCCI		
			NWBYSMA		

(N)

## 3. SERVICE AREAS (continued)

(N)

## 3.4 Service Areas by CLLI (continued)

City Name	CLLI	City Name	CLLI	City Name	CLLI
OAKLAND	OKLDSCXA	PELZER	GNVLSCDB	RIDGEWAY	CLMASCPQ
OLANTA	OLNTSCXA		GNVLSCMC		RDWYSCXA
OLAR	CLMBSC32		SPBGSC01	ROCK HILL	CHRLNC33
	OLARSCXA		SPBGSCFI		CHRLNCRU
ORANGEBURG	CLMASCEA		WMTNSCPW		CHRXNC73
	CLMASCXJ	PENDLETON	GNVLSCDB		CHRXNCGV
	CLMASCLN		GNVLSCMC		LNCSSCAN
	CLMASCMG		PNTNSCMA		RCHLSCXB
	CLMASCMV		SPBGSC01		RDOVSCWL
	CLMASCPQ		SPBGSCFI	ROWLAND	RWLDNCMA
	CLMASCRJ	PICKENS	GNVLSCDB	RUBY	RUBYSCXA
	CLMASCSA		GNVLSCMC	SALEM	GNVLSCDB
	CLMASCSN		PCKNSCES		GNVLSCDT
	CLMASCTL		SENCSCAJ		GNVLSCMC
	CLMBSC32		SPBGSC01		SALMSCMA
	CLMBSCCI		SPBGSCFI		SPBGSC01
	IRMOSCAP	PIEDMONT	GNVLSCDB		SPBGSCFI
	ORBGSMA		GNVLSCDT	SALUDA	GNVLSCDT
PACOLET	GNVLSCDB		GNVLSCMC		SALDSCXA
	GNVLSCDT		PDMTSCES	SANTEE	CLMBSC32
	GNVLSCMC		SPBGSC01		CLMBSCCI
	PCLTSCMA		SPBGSCFI		SANTSCAE
	SPBGSC01	PINEVILLE	PIVLSCXA		SANTSCXA
	SPBGSCFI	PINEWOOD	PNWDSCXA	SCRANTON	FLRNSCMA
PAGELAND	FLRNSCMA	PLUMBRANCH	PLBHSCXA		FLRNSCTS
	PGLDSCXA	POCALLA	POCLSCXA		SCTNSCXA
PAMPLICO	FLRNSCMA	PONDBRANCH	PNBHSCXA	SENECA	GNVLSCDB
	PMPLSCXA	PROSPERITY	CLMASCEA		GNVLSCLL
PATRICK	PTRCSCXA		CLMASCSA		GNVLSCMC
PAWLEYS IS	FLRNSCMA		CLMASCSN		GNVLSCMZ
	FLRNSCMC		PRSRSCMA		GNVLSCTL
	MYBHSCAF	RIDGE SPG	RDSPSCXA		PDMTSCCT
	PWISSC01	RIDGELAND	BUFTSCXA		SENCSCMA
	PWISSCXA		CHTNSCDT		SPBGSCFI
PELION	PELISCXA		NCHRSCCT		TKNASCSCT
			RDLSCXA		

(N)

## 3. SERVICE AREAS (continued)

(N)

## 3.4 Service Areas by CLLI (continued)

City Name	CLLI	City Name	CLLI	City Name	CLLI
SHARON	CHRLNCBO	SPARTANBG	FNVLSCMA	STMATTHEWS	CLMASCLN
	CHRLNCCA		GNVLSCDB		CLMASCPQ
	CHRLNCRL		GNVLSCDT		CLMASCSN
	CHRLNCTA		GNVLSCHP		STMTSCXA
	RCHLSCXB		GNVLSCLL	SULLIVNSIS	CHTNSCDT
	SHRNSCMA		GNVLSCMC		CHTNSCFU
SHAWAFBHTS	CLMASCLN		GNVLSCMZ		CHTNSCPS
	CLMASCSN		GNVLSCTL		ISPLSCIS
	CLMBSC32		GNVMSCOI		NCHRSCHY
	SHHGSCXB		PDMTSCCT	SUMMERTON	CLMASCSN
SIMPSONVL	GNVLSCDT		SENCSCAJ		CLMBSC32
	GNVLSCHP		SPBGSC01		NSMTSCXB
	GNVLSCMC		SPBGSCBS		SMTNSCXA
	GNVLSCTL		SPBGSCCV	SUMMERVL	CHTNSC10
	GNVLSCVL		SPBGSCDF		CHTNSCDT
	PDMTSCCT		SPBGSCFI		CHTNSCFU
	SPBGSCFI		SPBGSCHW		CHTNSCPS
	SSVLSCXA		SPBGSCMA		NCHRSCBM
SIX MILE	GNVLSCDB		SPBGSCWV		NCHRSCHY
	GNVLSCMC	SRNGFLSLLY	CLMASCEA		SUVLSCMA
	SPBGSC01		CLMASCMV	SUMTER	CLMASCLN
	SPBGSCFI		CLMASCSA		CLMASCMV
	SXMLSCMA		CLMASCSN		CLMASCPQ
SO CONWAY	CNWYSCXB		SPFDSCMA		CLMASCSN
	MYBHSC06	ST GEORGE	CLMASCEA		CLMBSC32
SOCIETY HL	FLRNSCMA		CLMASCJX		NSMTSCXA
	FLRNSCTS		CLMASCSA		NSMTSCXB
	SCHLSCES		CLMASCSN		SMTRSCXA
			STGRSCMA	SVNHRVPLNT	NAGSSCMA
		ST STEPHEN	STSTSCXB	SWALTERBOR	WLBOSC02
		ST. HELENA	BUFTSCXA	SWANSEA	SWNSSCXB
			CHTNSCDT	TIMMONSVL	FLRNSCMA
			STHLSCXA		FLRNSCMC
		STARR	STRRSCXA		FLRNSCTS
		STATEBURG	STBGSCXA		TMVLSCMA

(N)

## 3. SERVICE AREAS (continued)

(N)

## 3.4 Service Areas by CLLI (continued)

City Name	CLLI	City Name	CLLI	City Name	CLLI
TRAVESREST	GNVLSCDB	WALTERBORO	CHTNSCDT	WINNSBORO	CHESSCXA
	GNVLSCDT		CHTNSCPS		CLMASCJX
	GNVLSCMC		NCHRSCHY		CLMASC SN
	GNVLSCVL		WLBOSC11		CLMBSC32
	MRTTSCMA		WLBOSCXC		WNBOSCXA
	SPBGSC01		WLBOSCXE	WMYRTLEBCH	CNWYSCOS
	SPBGSCFI	WAMPEE	MYBHSC06		CNWYSCXC
	TRRSSCMA		WAMPSCXA		MYBHSC06
TROY	TROYSCXA	WARESHOALS	GNVLSCDT		MYBHSC38
TURBEVILLE	NSMTSCXA		WRSHSCXA		WMBHSCXA
	TBVLSCXA	WATERLOO	WTRLSCXA	WOODRUFF	GNVLSCDT
UNION	GNVLSCDB	WEST END	WENDSCXA		GNVLSCMC
	GNVLSCDT	WESTMINSTR	GNVLSCDB		PDMTSCCT
	GNVLSCMC		GNVLSCDT		SPBGSCFI
	GNVLSCMZ		GNVLSCMC		WDRFSCXA
	GNVMSCOI		SPBGSC01	YEMASSEE	NCHRSCHY
	SENCSCAJ		WMNSSCES		YMSSSCXA
	SPBGSC01	WHITMIRE	CLMASCEA	YORK	CHRLNCBO
	SPBGSCFI		CLMASC SA		CHRLNCCA
	SPBGSCMA		CLMASC SN		CHRLNCRL
	UNINSCMA		WHTMSCMA		CHRLNCRU
W ANDREWS	WANDSCXA	WILLIAMS	WLMSSCXA		CHRLNCTA
W COLUMBIA	WCLMSCMA	WILLIAMSTN	GNVLSCDB		CHRXNC73
WABBEVILLE	WAVLSCXA		GNVLSCMC		CHRXNCYI
WAGENER	WGNRSCXA		SPBGSC01		RCHLSCXB
WALHALLA	GNVLSCDB		SPBGSCFI		YORKSCMA
	GNVLSCMC		WMTNSCPW		
	SPBGSC01	WILLISTON	WLSTSCXA		
	SPBGSCFI				
	WLHLSCES				

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3. SERVICE AREAS (continued)

(N)

## 3.5 Rate Groups

Charges for local services provided by the Company in certain areas may be based, in part, on the Rate Group or UNE zone associated with the Customer's End Office. The Rate Group is determined by the total access lines and PBX trunks in the local calling area which can be reached from each End Office.

Local calling areas, Rate Group, Band assignments, and/or Zone are equivalent to those specified in BellSouth Telecommunications, Inc., South Carolina General Subscriber Service Tariff ("GSST"). UNE zone assignments are equivalent to those specified on BellSouth's web site for wholesale services.

In the event that an Incumbent LEC or the South Carolina Public Service Commission reclassifies an exchange or End Office from one Rate Group or Zone to another, the reclassification will also apply to AIN Customers who purchase services under this tariff.

BellSouth Rate Group Equivalents:

<b>Rate Group</b>	<b>Exchange Access Lines and PBX Trunks In Local Calling Area - Upper Limit</b>
1	up to 7,000
2	7,001 to 15,000
3	15,001 to 28,500
4	28,501 to 50,000
5	50,001 to 78,000
6	78,001 to 125,000
7	125,001 +

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#### 4. SERVICES AND MAXIMUM RATES

##### 4.1 Exchange Access Lines

###### 4.1.1 Hunting Line Services

###### A. Rates (2)

**(T)**

The Hunting Series is a feature, which can be purchased in addition to a Customer's line.

###### 1. Maximum Monthly Rates (1)

	Monthly Charge
Series Completion Hunting	
Rate Group A	\$11.00
Rate Group B	\$11.00
Rate Group C	\$11.00
Rate Group D	\$15.00
Rate Group E	\$15.00
Rate Group F	\$15.00
Rate Group G	\$15.00

###### 2. Maximum 12 Month Commitment and 24 Month Commitment Rates (1)

	Monthly Charge
Series Completion Hunting	
Rate Group A	\$11.00
Rate Group B	\$11.00
Rate Group C	\$11.00
Rate Group D	\$15.00
Rate Group E	\$15.00
Rate Group F	\$15.00
Rate Group G	\$15.00

###### B. Charges

###### Non-recurring Charge

Per order, installation, change	\$50.00
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(1) Rates apply per access line.

(2) Effective August 16, 2008 these charges will be grandfathered. See section 4.1.1 C for new rates.

**(N)**

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4. SERVICES AND MAXIMUM RATES4.1 Exchange Access Lines

## 4.1.1 Hunting Line Services (continued)

## C. Rates and Charges

Hunting	Residential Maximum	Business Maximum
Rate Group 1	\$13.70	\$16.00
Rate Group 2	\$14.16	\$16.00
Rate Group 3	\$14.60	\$16.00
Rate Group 4	\$15.06	\$16.00
Rate Group 5	\$15.50	\$16.00
Rate Group 6	\$15.96	\$16.00
Rate Group 7	\$16.40	\$16.00

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services

## 4.2.1 Birch Basic Business Line - Feature List (5)

(T)

- A. Any of the following calling features may be added to the Birch Basic Business Line. The following rates apply only when these calling features are added to the Birch Basic Business Line. To add calling features to any other service, please refer to Section 4.3 for applicable rates.

## Rates &amp; Charges—Calling Features

<u>Feature</u>	<u>Maximum Rate</u>
Anonymous Call Reject	\$5.00
Auto Redial	\$5.00
Call Blocker	\$5.00
Call Forwarding Variable	\$6.00
Call Forwarding Busy Line/No Answer	\$9.00
Call Tracing	\$5.00
Caller ID Name & Number (2)	\$10.00
Caller ID on Call Waiting (2)	\$16.00
Call Waiting with Caller ID Options	\$17.00
Call Return	\$5.00
Call Transfer Disconnect	\$8.00
Call Waiting (1)	\$6.00
Distinctive Ring 2nd	\$8.00
Distinctive Ring 3rd	\$3.00
Priority Call	\$5.00
Remote Access to Call Forwarding	\$9.00
Selective Call Forwarding	\$5.00
Simultaneous Call Forwarding (3), (4)	\$7.00
Speed Calling 30	\$7.00
Three Way Calling	\$6.00
Toll Blocking – Line	\$25.00
	<u>Non recurring Charge</u>
Per Installation, Order or Change	\$100.00

See Sheet No. 43 for footnotes.

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

## 4.2.1 Birch Basic Business Line - Feature List (5)

(T)

## A. (continued)

Footnotes—Business and Residence Rates & Charges—Calling Features

- (1) This rate is inclusive of the Cancel Call Waiting option where available.
- (2) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID Customer of a name or telephone number which the calling party or the Caller ID Customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- (3) One Call Forwarding feature is applicable per line arranged.
- (4) One Simultaneous Call Forwarding feature and one Call Forwarding feature are applicable per line (non-hunting) used to establish connection.
- (5) Effective August 16, 2008 this service is no longer offered.

(N)

## B. Activation Charges

The following features are available on a per-activation basis at the rates indicated below. The charges are per event up to eight (8) in a month. After 8th charge, there is no charge per event in a month

<u>Feature</u>	<u>All Rate Groups</u>
Auto Redial	\$5.00
Call Return	5.00
Three-Way Calling	5.00

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

## 4.2.2 Birch Basic Business Line (4)

(T)

- A. Birch Basic Business Line is available within the Service Areas as defined in Section 3 of this Tariff.

Maximum Monthly Rates	One Flat Rate 1-Party Line
Monthly and 12-Month Term Commitment	
Rate Group A	\$50.00
Rate Group B	\$50.00
Rate Group C	\$50.00
Rate Group C1 (3)	\$50.00
Rate Group D	\$50.00
Rate Group E	\$50.00
Rate Group E1 (2)	\$50.00
Rate Group F	\$50.00
Rate Group G	\$50.00
24-Month Term Commitment	
Rate Group A	\$50.00
Rate Group B	\$50.00
Rate Group C	\$50.00
Rate Group D	\$50.00
Rate Group E	\$50.00
Rate Group E1 (2)	\$50.00
Rate Group F	\$50.00
Rate Group G	\$50.00
Rate Group A	\$50.00

- (1) Installation charges on account will be waived when service is converted from Customer's current local exchange carrier to Birch. The charge will apply for new Birch lines added at the time service is converted, and thereafter, for new Birch lines ordered without carrier service, converting existing local exchange and for new service and for a move of service.
- (2) For purposes of rating Birch Business Line, Rate Group E1 contains Liberty and Pickens.
- (3) For purposes of rating Birch Business Line month-to-month and 12 month, Rate Group C1 contains Spartanburg.
- (4) Effective August 16, 2008 this service is no longer offered.

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## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

## 4.2.2 Birch Basic Business Line (3)

(T)

- A. Birch Basic Business Line is available within the Service Areas as defined in Section 3 of this Tariff.

Non recurring charges

Class of Service change	\$50.00
Custom work order	(1)
Establish dual service – Basic Line	\$ 75.00
Expedited service charge	\$100.00
Feature add/change	\$100.00
Hunting add/change	\$ 50.00
Invoice change	\$ 50.00
Move, per line (2)	\$150.00
Installation of new line (1) (2)	\$150.00
Transfer of service	\$ 50.00
Service change, all other, per line	\$ 50.00
Telephone number change	\$ 75.00
Telephone number search, 1 <sup>st</sup> 20 free	\$ 50.00

- (1) Custom work is that of a non-routine nature, involving construction, removal, repair, rearrangement or other activities, required to establish and /or maintain local service required of the Company by the Customer. Customer must agree to the charges provided by the Company prior to the work beginning.
- (2) The additional non-recurring charge is only applicable when two or more lines are ordered at the time Birch service is established . The additional non-recurring charge is applied only to lines beyond the first one line ordered. The customer's invoice will show a discount per additional line ordered.
- (3) Effective August 16, 2008 this service is no longer offered.

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#### 4. SERVICES AND MAXIMUM RATES (continued)

##### 4.2 General Exchange Services (continued)

##### 4.2.2 Birch Basic Business Line (1) (continued)

**(T)**

###### A. Birch Price Protection Plan

1. Birch offers optional discounts for Customers that agree to a term commitment of 12 months and 24 months. Customer is eligible for Price Protection Plan ("PPP") term pricing only where Customer has a minimum of three Birch Basic Business Lines within an account. The 24-month commitment also qualifies Customers for an Interexchange Service discount and a separate 12-month discount is also available for Interexchange Services as provided in Birch's SC P.S.C. Tariff No. 2.
2. Customers subscribing to the PPP must commit to a written term service agreement in a form designated by Birch, which shall include, without limitation, Customer's term selection.
3. The term will commence on the billing date for the first new line or the first billing date after Customer executes a term service agreement if the service is currently being provided to Customer.
4. All rules, regulations, fees, charges, taxes and surcharges normally applicable to Birch Basic Business Line services shall apply. Any charges in any proposal or quotation are exclusive of taxes and surcharges. Term pricing may not be combined with any other offer.
5. If monthly term rates as specified in Section 4.2.2 decrease during the term period, Customer may elect to obtain the new rates by executing a new term service agreement with the new rates, with a new term commencement date, and an agreement to the same or greater commitment term period.
6. For Customers who establish a term service agreement, monthly Birch Basic Business rates will not change as a result of a Birch-initiated increase; however, if a Local Exchange Rate Group Reclassification occurs, as set forth in this Tariff, an adjustment for the remaining term of the term service agreement will be made.
7. If Customer disconnects Services or otherwise terminates its term service agreement prior to the end of the current term for any reason except for a failure by Birch to meet the terms of the Term Customer Service Level Objectives specified below, Customer agrees on the next monthly invoice to pay a termination charge as liquidated damages and not as a penalty, equal to the greater of:
  - a. \$100.00 per terminated line, or
  - b. \$25.00 per terminated line multiplied by the number of months remaining in the current term.
8. Customer may add or terminate new voice lines without termination liability, provided that Customer maintains service to its primary billed telephone number for the remainder of the term commitment and remits payment for any applicable charges, surcharges and fees.

See footnotes on Sheet No. 44.3.

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4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

4.2.2 Birch Basic Business Line (1) (continued)

(T)

A. Birch Price Protection Plan (continued)

9. The following Service Level Objectives apply to the PPP only, and are subject to all other provisions of this Tariff, including specifically but without limitation, any and all limitations of liability. Birch will use commercially reasonable efforts to provide Services in accordance with the following Service Level Objectives:
- a. Complete loss of Service caused solely by a Birch network problem will be remedied within 8 business hours from Customer notification to Birch Network Maintenance (“BNM”).
  - b. Partial loss of Service caused solely by a Birch network problem will be remedied within 12 business hours from notification to BNM.
  - c. Noise or static caused solely by a Birch network problem will be remedied within 16 business hours from notification to BNM.
10. As Customer’s sole remedy for any failure to meet any of the above Service Level Objectives, unless such Service Level Objective is caused by an event outside the reasonable control of Birch, any event of force majeure, or any failure resulting from facilities, inside wiring or equipment of Customer or third parties, Customer may terminate its term commitment obligation without incurring termination liability by providing written notice to Birch within thirty (30) days of the failure to meet the applicable Service Level Objective. If Customer continues to use Birch service following any such notice of termination, Customer may continue to receive term pricing and pricing update notices.
11. A Service Level Objective failure shall be deemed to commence upon the opening of a trouble ticket with BNM, as requested by Customer, and shall be deemed to terminate upon the clearing of the same trouble ticket. No failure shall be deemed to have occurred unless Customer has provided reasonable assistance in an effort to diagnose the reported problem. Reasonable assistance includes, but is not limited to, requesting the opening of a trouble ticket from BNM promptly, providing Birch access to Customer’s premises, if necessary, and assisting Birch with problem identification and resolution.
12. Customer shall be responsible at all times for the proper installation, operation and maintenance of any Customer-provided equipment used in connection with the Services. In addition, Customer shall ensure that all such equipment is technically and operationally compatible with the Services and in compliance with applicable laws and regulations.
13. If Customer relocates to another location in a Birch market where the same Services are available, Customer may transfer Services to the new location if the new Services equal or exceed the number of lines at the old location, upon payment of installation charges for the new location, if applicable; however, rates may vary by location, and Customer’s rates may increase.

See footnotes on Sheet No. 44.3.

(N)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

## 4.2.2 Birch Basic Business Line (1) (continued)

(T)

A. Birch Price Protection Plan (continued)

14. Services are for Customer's use only and may not be resold, and the term service agreement may not be transferred or assigned, by operation of law or otherwise, without Birch's prior written approval. Any attempted assignment or transfer without Birch's prior written approval shall be void.

In the event a governmental agency determines the term service agreement violates any law, rule or regulation, Birch shall have the option of terminating the term service agreement without further obligation to Customer or revising such agreement to comply with such law, rule or regulation.

(1) Effective August 16, 2008 this service is no longer offered.

(N)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

## 4.2.3 Birch 3 Feature Value Package (2)

(T)

Birch 3 Feature Value Package is available within the Service Areas as defined in Section 3 of this Tariff.

	<u>Maximum Monthly Rate</u>	<u>Maximum Non recurring Charge (1)</u>
Any three features from the Birch 3 Feature Value Package Feature List below.	\$9.00	\$50.00

Any of the following calling features may be added to the Birch 3 Feature Value Package. The following rates apply only when these calling features are added to the Birch 3 Feature Value Package. To add calling features to any other service, please refer to Section 4.2 for applicable rates.

Birch 3 Feature Value Package Features

Anonymous Call Reject  
Auto Redial  
Call Blocker  
Call Forwarding - Variable  
Call Forwarding - Busy Don't Answer  
Caller ID Name & Number  
Call Return  
Call Waiting  
Priority Call  
Remote Access to Call Forwarding  
Selective Call Forwarding  
Simultaneous Call Forwarding  
Speed Calling 30  
Three Way Calling

(1) Non recurring Charges are assessed per installation, order or change.

(2) Effective August 16, 2008 this service is no longer offered.

(N)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

## 4.2.4 Birch 7 Feature Value Package (2)

(T)

Birch 7 Feature Value Package is available within Exchange Area as defined in Section 3 of this Tariff.

	<u>Maximum Monthly Rate</u>	<u>Maximum Non recurring Charge (1)</u>
Any seven features from the Birch 7 Feature Value Package Feature List	\$15.00	\$50.00

Any of the following calling features may be added to the Birch 7 Feature Value Package Features Package. The following rates apply only when these calling features are added to Birch 7 Feature Value Package Features Package. To add calling features to any other service, please refer to Section 4.2 for applicable rates.

Birch 7 Feature Value Package Features

Anonymous Call Reject  
 Auto Redial  
 Call Blocker  
 Call Forwarding Variable  
 Call Forwarding Busy Don't Answer  
 Caller ID Name & Number  
 Caller ID on Call Waiting  
 Call Waiting with Caller ID Options  
 Call Return  
 Call Transfer Disconnect  
 Call Waiting  
 Distinctive Ring 2nd  
 Distinctive Ring 3rd  
 Priority Call  
 Remote Access to Call Forwarding  
 Selective Call Forwarding  
 Simultaneous Call Forwarding  
 Speed Calling 30  
 Three Way Calling

(1) Non recurring Charges are assessed per order, installation or change.

(2) Effective August 16, 2008 this service is no longer offered.

(N)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)4.2.5 Birch Residential Bundle (1) (3)

(T)

- A. Basic Bundle Residential Service is available within the Calling Areas as defined in Section 3.1 of this Tariff:

One Flat Rate 1-Party Line with Feature Package:

Auto Redial  
Call Blocker  
Call Return  
Call Waiting  
Caller ID  
Call Waiting with Caller ID  
Three Way Calling

- B. Birch Premium Upgrade Feature Package:

Call Forwarding  
Call Forwarding Busy Line/No Answer  
Priority Call  
Remote Access to Call Forwarding  
Selective Call Forwarding  
Speed Call 8

- (1) Service is available to current customers of this service only and will not be offered to new customers as of May 22, 2002.
- (2) Line Add/Change charges on account will be waived when the line is converted from the incumbent local exchange carrier to Birch. The charge will apply for additional Birch lines added at the time of conversion and on line added after service is converted.
- (3) Effective August 16, 2008 this service is no longer offered.

(N)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)4.2.5 Birch Residential Bundle (1) (3)

(T)

Monthly Recurring Charge

	<u>Rate</u> <u>Group A</u>	<u>Rate</u> <u>Group B</u>	<u>Rate</u> <u>Group C</u>
Basic Bundle	\$50.00	\$50.00	\$50.00
Premium Upgrade Feature Package	\$12.00	\$12.00	\$12.00

Non-recurring Charge

Establish dual service – Basic Line	\$50.00
Expedited service charge	\$75.00
Feature change	\$50.00
Invoice change	\$50.00
Move, per line (1)(2)	\$50.00
Service change, all other, per line	\$50.00
Telephone number change	\$75.00
Telephone number search, 1 <sup>st</sup> 20 set free	\$50.00
Transfer of service	\$50.00

- (1) Service is available to current customers of this service only and will not be offered to new customers as of May 22, 2002.
- (2) Move charges on account will be waived when the line is converted from the incumbent local exchange carrier to Birch. The charge will apply for additional Birch lines added at the time of conversion and on line added after service is converted.
- (3) Effective August 16, 2008 this service is no longer offered.

(N)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)4.2.6 Birch Home Connection Bundles (7) (8)

(T)

Birch Home Connection Bundles are available in the following packages:

- Home Connection Bundle
- Home Connection Plus Bundle
- Home Connection Premium Bundle

A. Birch Home Connection Bundle is equipped with:

Basic Residential Line (1)

Call Waiting ID Options with Anonymous Call Rejection (2)(3)

Call Trace (3)

Two Features from the Birch Home Connection Features List in 4.2.6F

Monthly Recurring Charge

<u>Rate</u> <u>Group A</u>	<u>Rate</u> <u>Group B</u>	<u>Rate</u> <u>Group C</u>	<u>Rate</u> <u>Group E</u>	<u>Rate</u> <u>Group F</u>
\$75.00	\$75.00	\$75.00	\$75.00	\$75.00

B. Birch Home Connection Plus Bundle is equipped with:

Basic Residential Line (1)

Call Waiting ID Options with Anonymous Call Return (2)(3)

Call Trace (3)

One Feature from the Birch Home Connection Features List in 4.2.6F

30 Minutes Long Distance Block of Time (5)

Monthly Recurring Charge

<u>Rate</u> <u>Group A</u>	<u>Rate</u> <u>Group B</u>	<u>Rate</u> <u>Group C</u>	<u>Rate</u> <u>Group E</u>	<u>Rate</u> <u>Group F</u>
\$75.00	\$75.00	\$75.00	\$75.00	\$75.00

See Footnotes on Sheet 48.3.

(N)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)4.2.6 Birch Home Connection Bundles (8) (continued)

(T)

## C. Birch Home Connection Premium Bundle is equipped with:

Basic Residential Line (1)

Call Waiting ID Options with Anonymous Call Return (2)(3)

Call Trace (3)

One Feature from the Birch Home Connection Features List in 4.2.6F

90 Minutes Long Distance Block of Time (5)

Monthly Recurring Charge

<u>Rate</u> <u>Group A</u>	<u>Rate</u> <u>Group B</u>	<u>Rate</u> <u>Group C</u>	<u>Rate</u> <u>Group E</u>	<u>Rate</u> <u>Group F</u>
\$75.00	\$75.00	\$75.00	\$75.00	\$75.00

## D. Birch Long Distance Call Blocks for Birch Home Connection Bundles (6):

<u>Package</u>	<u>Block of Time</u> <u>Per Month</u>	<u>Overage Usage</u> <u>Rate per Minute</u>
Home Connection Bundle	None	Not Applicable
Home Connection Plus Bundle	30	\$.08
Home Connection Premium Bundle	90	.07

## E. Birch Home Connection Bundles Non-recurring Charges

Installation of new line	\$100.00
Installation of additional Line	100.00
Move, per line	50.00
Feature Add/Change/Delete	50.00
Conversion of line to Birch Service	10.00
Class of service	150.00
Establish dual service – Basic Line	50.00
Expedited service charge	75.00
Invoice change	50.00
Service change, all other, per line	50.00
Telephone number change	75.00
Telephone number search, 1 <sup>st</sup> 20 set free	50.00
Transfer of service	50.00

See footnotes on Sheet 48.3.

(N)

## 4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.6 Birch Home Connection Bundles (8) (continued)

(T)

F. Birch Home Connection Bundle Feature List

Any of the following calling features may be added to the Birch Home Connection Bundles. Two features may be selected for Home Connection Bundle and one feature for Home Connection Plus Bundle and Home Connection Premium Bundle. Call Waiting ID Options with Anonymous Call Return and Call Trace default features may not be exchanged with any of the features listed below.

- Auto Redial/CallReturn/3 Way Calling (7)
- Call Blocker
- Call Forward Busy/No Answer
- Call Forward
- Distinctive Ring
- Distinctive Ring Additional
- Priority Call
- Remote Access to Call Forward with Call Forward
- Selective Call Forward
- Speed Call 8

G. Optional Feature List

Any of the following calling features may be added to the Birch Home Connection Bundles. The following rates apply only when these calling features are added to the Birch Home Connection Bundle Packages

	<u>Monthly Rate</u>
• Auto Redial/CallReturn/3 Way Calling (7)	\$2.00
• Call Blocker	2.00
• Call Forward Busy/No Answer	1.00
• Call Forward	2.00
• Distinctive Ring	2.00
• Distinctive Ring Additional	2.00
• Priority Call	2.00
• Remote Access to Call Forward with Call Forward	2.00
• Selective Call Forward	2.00
• Speed Call 8	2.00

See footnotes on Sheet 48.3.

(N)

## 4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.6 Birch Home Connection Bundles (8) (continued)

(T)

Footnotes for Birch Home Connection Bundles

- (1) Rate Groups are defined in Section 3 of this Tariff.

The residential customer is required to have a Home Connection Bundle on their primary line. Customers ordering more than one line must select the Home Connection Bundle with no Long Distance Block of Time for the additional line(s).

The lines will automatically be blocked for 900/976 calling.

Birch Sprawler Plus calling plan can be added to the Home Connection Bundles.

- (2) Customer has option to deactivate Call Waiting in the Call Waiting ID Options leaving the customer with Caller ID.
- (3) The Customer may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate.
- (4) Long Distance Block of Time allotment applies to all domestic 1+ Direct Dialed minutes of use.

All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rates according to the rate tables established for the calls.

- (5) Long Distance minutes apply per Customer account. All Rules and Regulations found in the Company's Interexchange Tariff SC P.S.C. No. 2 will apply to long distance services.
- (6) Usage Sensitive Features (USF) will count as one feature. The USF includes Auto Redial, Call Return and Three Way Calling.

The customer may elect to use USF on a casual basis in lieu of as an optional feature. On a casual basis the customer will be charged \$.50 per use with a maximum per month fee of \$4.00 per USF type.

- (7) Home Connection Bundles will not be available to new customers effective December 15, 2006.

- (8) Effective August 16, 2008 this service is no longer offered.

(N)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)4.2.7 Birch SmartBiz Bundles (7)(8)

(T)

Birch SmartBiz Bundles are available in the following packages:

- SmartBiz Plus
- SmartBiz Premium

D. Birch SmartBiz Plus Bundle is equipped with:

Basic Business Line (1)  
 Caller ID  
 Call Waiting ID Options (2)  
 Call Forward Variable  
 30 Minutes Long Distance Block of Time (3)

Monthly Recurring Charge (4)

	<u>Rate</u> <u>Group B</u>	<u>Rate</u> <u>Group C</u>	<u>Rate</u> <u>Group E</u>
Maximum Rate	\$100.00	\$100.00	\$100.00

E. Birch SmartBiz Premium Bundle is equipped with:

Basic Business Line (1)  
 Caller ID  
 Call Waiting ID Options (2)  
 Call Forward Variable  
 130 Minutes Long Distance Block of Time (3)

Monthly Recurring Charge (4)

	<u>Rate</u> <u>Group B</u>	<u>Rate</u> <u>Group C</u>	<u>Rate</u> <u>Group E</u>
Maximum Rate	\$100.00	\$100.00	\$100.00

See Sheet No. 48.6 for footnotes

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)4.2.7 Birch SmartBiz Bundles (8) (continued)

(T)

## C. Birch Long Distance Blocks of Time for Birch SmartBiz Bundles (5):

<u>Package</u>	<u>Block of Time Per Month</u>	<u>Maximum Overage Usage Rate per Minute</u>	<u>Current Overage Usage Rate per Minute</u>
SmartBiz Plus	30	\$.09	\$.089
SmartBiz Premium	130	.07	.069

D. Birch SmartBiz Feature List (6)

Customer may exchange the Caller ID, Call Waiting ID Options and Call Forward Variable features with any of the features listed below:

- Anonymous Call Rejection
- Auto Redial
- Call Blocker
- Call Forward Busy/No Answer
- Call Return
- Call Transfer Disconnect
- Distinctive Ring
- Distinctive Ring Additional
- Priority Call
- Remote Access to Call Forward
- Selective Call Forward
- Simultaneous Call Forward
- Speed Call 30
- Three Way Calling

See Sheet No. 48.6 for footnotes

(N)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

(T)

4.2.7 Birch SmartBiz Bundles (8) (continued)

(T)

Footnotes for Birch SmartBiz Bundles

- (1) Rate Groups are defined in Section 3 of this tariff.

This service is limited to one-line business customers. Customers may order an additional line to be added to the service at the rates specified elsewhere in this tariff. Once the customer's service exceeds two lines, its options and pricing revert to those specified in this tariff.

The installation charges specified elsewhere in this tariff apply to installation of Birch SmartBiz Bundles.

SmartBiz lines will automatically be blocked for 900/976 calling.

Usage Sensitive Features (USF) will be included with all local lines. The USF includes Auto Redial, Call Return and Three Way Calling. The customer will be charged \$.50 per usage.

- (2) Customer has the option to deactivate Call Waiting in the Call Waiting ID Options leaving the customer with Caller ID.
- (3) Long Distance Block of Time allotment applies to all Domestic 1+ Direct Dialed minutes of use.

All other types of calls (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.) will be rated at standard rates according to the Rules and Regulations found in the Company's Interexchange Tariff, SC P.S.C. No. 2.

- (4) Birch is currently not providing this service to areas included in Rate Groups A, D, F and G.

- (5) Long Distance minutes apply per Customer account. All Rules and Regulations found in the Company's Interexchange Tariff, SC P.S.C. No. 2 will apply to long distance services.

- (6) Optional Features can be added to a SmartBiz Bundle or an additional line at the rates specified elsewhere in this tariff.

Feature Change Charge, in Section 4.2.2, applies to any feature change.

Birch 3 Feature Value Package or Birch 7 Feature Value Package are not available with the SmartBiz Bundle packages.

- (7) Smart Biz Bundles are not available to new customers effective December 15, 2006

- (8) Effective August 16, 2008 this service is no longer offered.

(N)

## 4. SERVICES AND MAXIMUM RATES (continued)

(N)

4.4 General Exchange Services (continued)4.2.8 Birchual Office Service

*Birchual* Office Service is a service whereby calls placed to a business customer's telephone number (the *Birchual* Office number) in one exchange are automatically forwarded to a telephone number (the terminating number) in another exchange. The *Birchual* Office number does not involve telephone equipment, a physical location, or manual input to initiate the forwarding of calls to the terminating number. When a *Birchual* Office number is called, it is intercepted at the local central office and automatically routed to whatever terminating number the customer designates. The forwarded calls can be local or toll, depending on the type of service to which the customer subscribes. The *Birchual* Office customer is responsible for any local usage or toll charges incurred between the customer's *Birchual* Office number and the terminating number.

The *Birchual* Office number includes one path, which allows for one call to be forwarded at a time. Additional paths can be ordered to allow additional calls to be forwarded simultaneously.

*Birchual* Office Service is available to Birch business customers only.

*Birchual* Office Service is available in the following packages:

- Local *Birchual* Office Service
- Long Distance *Birchual* Office Service

F. Local *Birchual* Office Service

- The *Birchual* Office number and the terminating number are within the same local calling area.
- Unlimited local calling will be allowed between the *Birchual* Office number and the terminating number.

	<u>Maximum</u> <u>Monthly Rate</u>	<u>Service Charge</u> (1)
Local <i>Birchual</i> Office, with one path	\$20.00	\$25.00
Additional Local Path	20.00	25.00

(N)

See Sheet No.48.9 for footnotes.

(N)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.4 General Exchange Services (continued)4.2.8 Birchual Office Service

## B. Long Distance Birchual Office Service (2)(3)

- a. The Birchual Office number and the terminating number are not within the same local calling area and the Birchual Office number forwards to the terminating number outside of the local calling area.
- b. Applicable toll charges will be incurred.

	<u>Maximum Monthly Rate</u>	<u>Service Charge (1)</u>
Long Distance Birchual Office, with one path	\$20.00	\$25.00
Additional Long Distance Path	20.00	25.00

## C. Regulations

1. A Birchual Office number cannot terminate on a public or semi-public service (coin telephone).
2. Birchual Office Service does not provide caller identification of the originating number to the terminating number.
3. A Birchual Office number is not suitable for data transmission.
4. The Birchual Office path is not released when the call is forwarded.
5. Birchual Office Service is subject to the availability of facilities.
6. Birchual Office Service cannot be suspended (vacation service).
7. Calls will only be allowed to be forwarded to a business line.
8. Collect and third-party calls will be billed to the Birchual Office number.
9. Custom calling features are not available on a Birchual Office number.
10. The Birchual Office number cannot terminate to another such number, whether a Birchual Office number or the same such service of another service provider.
11. Call Forward Variable should not be offered on the terminating line. Customers are allowed to have Call Forward Busy/No Answer on the terminating number for voice mail purposes.
12. Birchual Office can terminate to a distinctive ring number. The distinctive ring number must be different than the Birchual Office number.
13. Birchual Office may only be used for the communications of a single end use. It (T) may not be used to aggregate the long distance communications of multiple end users for resale or to provision communications services for others.

See Sheet No. 48.9 for footnotes.

## 4. SERVICES AND MAXIMUM RATES (continued)

4.4 General Exchange Services (continued)4.2.8 Birchual Office Service (continued)

## D. Directory Listing

One listing in the directory covering the exchange in which the *Birchual* Office number is located is provided without additional charge. Additional listings and other Directory Listing products may be purchased for the *Birchual* Office number.

- (1) The Service Charge applies to an order for new *Birchual* Office Service, to change the *Birchual* Office number, to change the number to which the number is forwarded, and to add additional paths, whether ordered at the time of conversion of service or on a subsequent order. Only one Service Charge will apply per request, regardless of the number of additions or changes made by the request. The Service Charge will not apply to convert the service and its existing path(s) to Birch or on outside moves of customer's other service if there is no *Birchual* Office number or terminating number change.
- (2) The customer may select Birch long distance service to carry the traffic from the *Birchual* Office number to the terminating number. When Birch is selected as customer's long distance carrier for service other than its *Birchual* Office Service, as well as for its *Birchual* Office Service, the *Birchual* Office number long distance usage will be invoiced at the customer's plan rate, as applicable, and any usage will contribute to the customer's volume commitment, if any. When Birch is selected as the customer's long distance carrier for its *Birchual* Office Service only, the default Birch long distance rate, as set forth in the Company's Interexchange Tariff, SC P.S.C. No. 2, in Section 4.4.1, will apply to any long distance usage billed.
- (3) All Rules and Regulations found in the Company's Interexchange Tariff, SC P.S.C. No. 2, will apply to long distance services.

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)4.2.9 BirchNet Basic Line

## A. BirchNet Basic Line is equipped with:

Basic Business Line (1)  
 Unlimited Local, Intra-LATA Long Distance  
 Caller ID – Name and Number (9)  
 Call Waiting  
 Hunting

## B. Rates and Charges

## 1. Monthly Recurring Charges

CLLI	BirchNet Basic		CLLI	BirchNet Basic		(C)
	BirchNet Basic Line 12 Month	BirchNet Basic Line 24/36 Month		BirchNet Basic Line 12 Month	BirchNet Basic Line 24/36 Month	
AIKNSCMA	\$176.85	\$173.85	CLMASCBQ	\$146.85	\$143.85	
ALDLSCMA	\$203.85	\$200.85	CLMASCCH	\$146.85	\$143.85	
ARSNSCAH	\$146.85	\$143.85	CLMASCDF	\$146.85	\$143.85	
ARSNSCMA	\$146.85	\$143.85	CLMAS CJX	\$146.85	\$143.85	
ARSNSCTV	\$146.85	\$143.85	CLMASCPA	\$146.85	\$143.85	
BATHSCMA	\$146.85	\$143.85	CLMASCSA	\$146.85	\$143.85	
BAVLSCMA	\$203.85	\$200.85	CLMAS CSC	\$146.85	\$143.85	
BETNSCMA	\$176.85	\$173.85	CLMASCSH	\$146.85	\$143.85	
BEVLSCMA	\$203.85	\$200.85	CLMASCSN	\$146.85	\$143.85	
BHISSCMA	\$146.85	\$143.85	CLMASCSU	\$146.85	\$143.85	
BLBGSCMA	\$203.85	\$200.85	CLMASCSW	\$146.85	\$143.85	
BLNHSCMA	\$203.85	\$200.85	CLMASCTS	\$146.85	\$143.85	
BLRGSCMA	\$146.85	\$143.85	CLMBSC32	\$146.85	\$143.85	
BMBRSCMA	\$176.85	\$173.85	CLMBSC44	\$146.85	\$143.85	
BRWLSCBE	\$203.85	\$200.85	CLNSCMA	\$176.85	\$173.85	
BTBGSCMA	\$203.85	\$200.85	CLTNSCMA	\$203.85	\$200.85	
CENTSCWS	\$176.85	\$173.85	CLVRSCES	\$176.85	\$173.85	
CHAPSCCL	\$146.85	\$143.85	CMDNSCLG	\$203.85	\$200.85	
CHRWSCES	\$203.85	\$200.85	CMDNSCMA	\$203.85	\$200.85	
CHTNCDP	\$146.85	\$143.85	CWPNSCMA	\$146.85	\$143.85	
CHTNCDT	\$146.85	\$143.85	DLLNSCMA	\$203.85	\$200.85	
CHTN CJM	\$146.85	\$143.85	DNMKSCES	\$203.85	\$200.85	
CHTN CJN	\$146.85	\$143.85	DRTNSCMA	\$146.85	\$143.85	
CHTN SCLB	\$146.85	\$143.85	EDBHSCMA	\$203.85	\$200.85	
CHTN SCNO	\$146.85	\$143.85	EDFDSCMA	\$203.85	\$200.85	
CHTN SCPS	\$146.85	\$143.85	EOVRSCMA	\$146.85	\$143.85	
CHTN SCWA	\$146.85	\$143.85	ESLYSCMA	\$146.85	\$143.85	
CLIOSCMA	\$203.85	\$200.85	FLBHSCMA	\$146.85	\$143.85	
CLMASCAR	\$146.85	\$143.85	FLRNSCMA	\$146.85	\$143.85	

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

(C)

4.2.9 BirchNet Basic Line (continued)

## B. Rates and Charges (continued)

## 1. Monthly Recurring Charges (continued)

CLLI	BirchNet Basic		CLLI	BirchNet Basic	
	BirchNet Basic Line 12 Month	Line 24/36 Month		BirchNet Basic Line 12 Month	Line 24/36 Month
FLRNSCTS	\$146.85	\$143.85	NCHRSCCT	\$146.85	\$143.85
FNINSCES	\$146.85	\$143.85	NCHRSCHY	\$146.85	\$143.85
FNVLSCMA	\$146.85	\$143.85	NWBYSCMA	\$203.85	\$200.85
GFNYSCMA	\$203.85	\$200.85	NWELSCMA	\$176.85	\$173.85
GIVLSCMA	\$176.85	\$173.85	ORBGSCMA	\$176.85	\$173.85
GNVLSCBE	\$146.85	\$143.85	PCKNSCES	\$176.85	\$173.85
GNVLSCCH	\$146.85	\$143.85	PCLTSCES	\$176.85	\$173.85
GNVLSCCR	\$146.85	\$143.85	PCLTSCMA	\$146.85	\$143.85
GNVLSCDB	\$146.85	\$143.85	PDMTSCES	\$146.85	\$143.85
GNVLSCDT	\$146.85	\$143.85	PNTNSCMA	\$176.85	\$173.85
GNVLSCMC	\$146.85	\$143.85	PRSRSCMA	\$203.85	\$200.85
GNVLSCVL	\$146.85	\$143.85	SALMSCMA	\$176.85	\$173.85
GNVLSCWE	\$146.85	\$143.85	SBRKSCSK	\$146.85	\$143.85
GNVLSCWP	\$146.85	\$143.85	SCHLSCES	\$176.85	\$173.85
GNVLSCWR	\$146.85	\$143.85	SENCSCMA	\$176.85	\$173.85
GNVMSCBU	\$146.85	\$143.85	SHRNSCMA	\$203.85	\$200.85
GRERSCMA	\$146.85	\$143.85	SPBGSC01	\$146.85	\$143.85
HCGVSCMA	\$203.85	\$200.85	SPBGSCBS	\$146.85	\$143.85
HNPWSCMA	\$176.85	\$173.85	SPBGSCCV	\$146.85	\$143.85
HTVLSCMA	\$146.85	\$143.85	SPBGSCHW	\$146.85	\$143.85
ISPLSCIS	\$146.85	\$143.85	SPBGSCMA	\$146.85	\$143.85
JHTNSCMA	\$203.85	\$200.85	SPBGSCWV	\$146.85	\$143.85
JNVLSCMA	\$203.85	\$200.85	SPFDSCMA	\$203.85	\$200.85
JONNSCES	\$203.85	\$200.85	STGRSCMA	\$203.85	\$200.85
LATTSCLS	\$203.85	\$200.85	SUVLSCMA	\$146.85	\$143.85
LBRTSCMA	\$176.85	\$173.85	SXMLSCMA	\$176.85	\$173.85
LKVWSCMA	\$203.85	\$200.85	TKNASCST	\$176.85	\$173.85
LKWLSCRS	\$176.85	\$173.85	TMVLSCMA	\$146.85	\$143.85
LYMNSCES	\$146.85	\$143.85	TRRSSCMA	\$146.85	\$143.85
LYMNSCIP	\$146.85	\$143.85	UNINSCMA	\$203.85	\$200.85
MARNSCBN	\$176.85	\$173.85	WCLMSCMA	\$146.85	\$143.85
MARNSCMA	\$176.85	\$173.85	WHTMSCMA	\$203.85	\$200.85
MCCLSCMA	\$203.85	\$200.85	WLHLSCES	\$176.85	\$173.85
MLNSSCWP	\$176.85	\$173.85	WMNSSCES	\$176.85	\$173.85
MNPLSCES	\$146.85	\$143.85	WMTNSCPW	\$176.85	\$173.85
MRTTSCMA	\$146.85	\$143.85	YORKSCMA	\$176.85	\$173.85
NAGSSCMA	\$146.85	\$143.85			

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)4.2.9 BirchNet Basic Line (continued)

## B. Rates and Charges (continued)

## 2. Birch Long Distance Rates for BirchNet Basic Line:

<u>Birch Long Distance</u>	<u>Maximum Rate per minute</u>
All Long Distance Minutes	\$0.147

- a. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

- b. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.

## 3. Other charges located in Miscellaneous Charges Section 4.2.11.

## C. BirchNet Basic Line - Feature List

Any of the following calling features may be added to the Birch Basic Line. The following rates apply only when these calling features are added to the Birch Basic Line. To add calling features to any other service, please refer to Section 4.2.11 for applicable rates.

<u>BirchNet Basic Feature List</u>	<u>Monthly Rate</u>	<u>Maximum Monthly Rate</u>	
Anonymous Call Rejection	\$4.00	\$9.60	(1)
Call Block	\$6.50	\$15.60	
Call Forwarding Busy Line(10)	\$5.00	\$8.40	
Call Forwarding No Answer(10)	\$5.00	\$8.40	
Call Return	\$6.50	\$15.60	
Call Selector	\$6.50	\$15.60	
Call Tracing	\$6.50	\$15.60	
Calling number delivery blocking, per Line	\$6.50	\$15.60	
Distinctive Ringing Service	\$8.00	\$19.20	
Message Waiting Indication	\$5.00	\$8.40	
Preferred Call Forwarding	\$6.00	\$14.40	
Remote Access – Call Forwarding Variable	\$7.45	\$18.00	
Repeat Dialing	\$6.50	\$15.60	
Speed Calling	\$5.45	\$13.20	
Star 98 Access	\$5.00	\$8.40	
Three-Way Calling	\$6.95	\$16.80	(1)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)4.2.9 BirchNet Basic Line (continued)D. Optional Calling Features

## Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

	Residential	Business
Three-Way Calling	\$1.25	\$1.25
Call Return	\$1.25	\$1.25
Repeat Dialing	\$1.25	\$1.25
Busy Connect (Per call, per use)	\$0.90	\$0.90
Calling Number Delivery Blocking, Per Call	No Charge	No Charge

## E. Footnotes for BirchNet Basic Line:

- (1) BirchNet Basic Line is available to business customers.

All customers will be required to sign a 12, 24 or 36 month term agreement. (C)

Early Termination Fees are calculated using the following formula:  
\$100 x Months Remaining (C)

The termination penalty will apply per location on the original contract or any subsequent renewal of the contract. (C)

This rate is inclusive of the Cancel Call Waiting option where available.

- (2) Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Basic Line bundle, standard rates located in section 4.2.11 will apply.
- (3) The availability of certain features is dependent on ILEC feature availability.
- (4) Some features are only available to residential customers.
- (5) Some features are only available to business customers.
- (6) Product may not be available in all CLLIs.

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4. SERVICES AND MAXIMUM RATES (continued)4.2 General Exchange Services (continued)4.2.9 BirchNet Basic Line (continued)

## E. Footnotes for BirchNet Basic Line (continued)

- (7) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

- (8) An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Basic. There is a maximum of 20 extensions per voicemail box. Call Forwarding –Busy Line and Call Forwarding-Don’t answer will be provided for customers who add a voicemail service to their BirchNet Basic Line.

- (9) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party’s name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- (10) Call Forwarding –Busy Line and Call Forwarding-Don’t answer will be provided for customers who add a voicemail service to their BirchNet Basic Line.

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)4.2.10 BirchNet Essentials

## A. BirchNet Essentials is equipped with:

Basic Business Line (1)  
 Unlimited Features (2)  
 Hunting  
 Unlimited Local Intra-LATA Long Distance  
 200 Minutes of Domestic Inter-LATA Long Distance (6)

B. Rates and Charges1. Monthly Recurring Charges

CLLI	BirchNet Essentials 12 Month	BirchNet Essentials 24/36 Month	CLLI	BirchNet Essentials 12 Month	BirchNet Essentials 24/36 Month	(C)
AIKNSCMA	\$188.85	\$182.85	CLMASCAR	\$158.85	\$152.85	
ALDLSCMA	\$212.85	\$206.85	CLMASCBQ	\$158.85	\$152.85	
ARSNSCAH	\$158.85	\$152.85	CLMASCCH	\$158.85	\$152.85	
ARSNSCMA	\$158.85	\$152.85	CLMASCDF	\$158.85	\$152.85	
ARSNSCTV	\$158.85	\$152.85	CLMASCJX	\$158.85	\$152.85	
BATHSCMA	\$158.85	\$152.85	CLMASCPA	\$158.85	\$152.85	
BAVLSCMA	\$212.85	\$206.85	CLMASCSA	\$158.85	\$152.85	
BETNSCMA	\$188.85	\$182.85	CLMASCSC	\$158.85	\$152.85	
BEVLSCMA	\$212.85	\$206.85	CLMASCSH	\$158.85	\$152.85	
BHISSCMA	\$158.85	\$152.85	CLMASCSN	\$158.85	\$152.85	
BLBGSCMA	\$212.85	\$206.85	CLMASCSU	\$158.85	\$152.85	
BLNHSCMA	\$212.85	\$206.85	CLMASCSW	\$158.85	\$152.85	
BLRGSCMA	\$158.85	\$152.85	CLMASCTS	\$158.85	\$152.85	
BMBRSCMA	\$188.85	\$182.85	CLMBSC32	\$158.85	\$152.85	
BRWLSCBE	\$212.85	\$206.85	CLMBSC44	\$158.85	\$152.85	
BTBGSCMA	\$212.85	\$206.85	CLNSCMA	\$188.85	\$182.85	
CENTSCWS	\$188.85	\$182.85	CLTNSCMA	\$212.85	\$206.85	
CHAPSCCL	\$158.85	\$152.85	CLVRSCES	\$188.85	\$182.85	
CHRWSCES	\$212.85	\$206.85	CMDNSCLG	\$212.85	\$206.85	
CHTNCDP	\$158.85	\$152.85	CMDNSCMA	\$212.85	\$206.85	
CHTNCDT	\$158.85	\$152.85	CWPNSCMA	\$158.85	\$152.85	
CHTN CJM	\$158.85	\$152.85	DLLNSCMA	\$212.85	\$206.85	
CHTN CJN	\$158.85	\$152.85	DNMKSCES	\$212.85	\$206.85	
CHTN SCLB	\$158.85	\$152.85	DRTNSCMA	\$158.85	\$152.85	
CHTN SCNO	\$158.85	\$152.85	EDBHSCMA	\$212.85	\$206.85	
CHTN SCPS	\$158.85	\$152.85	EDFDSCMA	\$212.85	\$206.85	
CHTN SCWA	\$158.85	\$152.85	EOVRSCMA	\$158.85	\$152.85	
CLIOSCMA	\$212.85	\$206.85	ESLYSCMA	\$158.85	\$152.85	

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)4.2.10 BirchNet Essentials (continued)B. Rates and Charges (continued)1. Monthly Recurring Charges (continued)

CLLI	BirchNet Essentials 12 Month	BirchNet Essentials 24/36 Month	CLLI	BirchNet Essentials 12 Month	BirchNet Essentials 24/36 Month	(C)
FLBHSCMA	\$158.85	\$152.85	NAGSSCMA	\$158.85	\$152.85	
FLRNSCMA	\$158.85	\$152.85	NCHRSCCT	\$158.85	\$152.85	
FLRNSCTS	\$158.85	\$152.85	NCHRSCHY	\$158.85	\$152.85	
FNINSCES	\$158.85	\$152.85	NWBYSCMA	\$212.85	\$206.85	
FNVLSCMA	\$158.85	\$152.85	NWELSCMA	\$188.85	\$182.85	
GFNYSCMA	\$212.85	\$206.85	ORBGSCMA	\$188.85	\$182.85	
GIVLSCMA	\$188.85	\$182.85	PCKNSCES	\$188.85	\$182.85	
GNVLSCBE	\$158.85	\$152.85	PCLTSCES	\$188.85	\$182.85	
GNVLSCCH	\$158.85	\$152.85	PCLTSCMA	\$158.85	\$152.85	
GNVLSCCR	\$158.85	\$152.85	PDMTSCES	\$158.85	\$152.85	
GNVLSCDB	\$158.85	\$152.85	PNTNSCMA	\$188.85	\$182.85	
GNVLSCDT	\$158.85	\$152.85	PRSRSCMA	\$212.85	\$206.85	
GNVLSCMC	\$158.85	\$152.85	SALMSCMA	\$188.85	\$182.85	
GNVLSCVL	\$158.85	\$152.85	SBRKSCSK	\$158.85	\$152.85	
GNVLSCWE	\$158.85	\$152.85	SCHLSCES	\$188.85	\$182.85	
GNVLSCWP	\$158.85	\$152.85	SENCSCMA	\$188.85	\$182.85	
GNVLSCWR	\$158.85	\$152.85	SHRNSCMA	\$212.85	\$206.85	
GNVMSCBU	\$158.85	\$152.85	SPBGSC01	\$158.85	\$152.85	
GRERSCMA	\$158.85	\$152.85	SPBGSCBS	\$158.85	\$152.85	
HCGVSCMA	\$212.85	\$206.85	SPBGSCCV	\$158.85	\$152.85	
HNPWSCMA	\$188.85	\$182.85	SPBGSCWV	\$158.85	\$152.85	
HTVLSCMA	\$158.85	\$152.85	SPBGSCMA	\$158.85	\$152.85	
ISPLSCIS	\$158.85	\$152.85	SPBGSCWV	\$158.85	\$152.85	
JHTNSCMA	\$212.85	\$206.85	SPFDSCMA	\$212.85	\$206.85	
JNVLSCMA	\$212.85	\$206.85	STGRSCMA	\$212.85	\$206.85	
JONNSCES	\$212.85	\$206.85	SUVLSCMA	\$158.85	\$152.85	
LATTSCLS	\$212.85	\$206.85	SXMLSCMA	\$188.85	\$182.85	
LBRTSCMA	\$188.85	\$182.85	TKNASCST	\$188.85	\$182.85	
LKVWSCMA	\$212.85	\$206.85	TMVLSCMA	\$158.85	\$152.85	
LKWLSCRS	\$188.85	\$182.85	TRRSSCMA	\$158.85	\$152.85	
LYMNSCES	\$158.85	\$152.85	UNINSCMA	\$212.85	\$206.85	
LYMNSCIP	\$158.85	\$152.85	WCLMSCMA	\$158.85	\$152.85	
MARNSCBN	\$188.85	\$182.85	WHTMSCMA	\$212.85	\$206.85	
MARNSCMA	\$188.85	\$182.85	WLHLSCES	\$188.85	\$182.85	
MCCLSCMA	\$212.85	\$206.85	WMNSSCES	\$188.85	\$182.85	
MLNSSCWP	\$188.85	\$182.85	WMTNSCPW	\$188.85	\$182.85	
MNPLSCES	\$158.85	\$152.85	YORKSCMA	\$188.85	\$182.85	
MRTTSCMA	\$158.85	\$152.85				

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)4.2.10 BirchNet Essentials (continued)B. Rates and Charges (continued)

## 2. 200 Minute Long Distance Calling Block for BirchNet Essentials:

<u>Block of Time per Month</u>	<u>Maximum Overage Usage Rate per Minute</u>
200 Minutes of Inter-LATA Domestic Long Distance	Included in bundle
Additional Minutes	\$.147

a. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

b. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.

## 3. Other charges located in Miscellaneous Charges Section 4.2.11.

## C. BirchNet Essentials Inclusive Feature List:

Anonymous Call Rejection, per line  
 Call Block  
 Call Forwarding  
 Call Forwarding Busy Line  
 Call Forwarding Don't Answer  
 Call Return  
 Call Selector  
 Call Tracing  
 Call Waiting  
 Caller ID  
 Caller ID Deluxe  
 Calling number delivery blocking, per line  
 Distinctive Ringing Service  
 Enhanced Caller ID  
 Preferred Call Forwarding  
 Remote Access – Call Forwarding Variable  
 Repeat Dialing  
 Selective Class of Call Screening  
 Speed Calling  
 Three-Way Calling

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)4.2.10 BirchNet Essentials (continued)D. Optional Calling Features

## Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

Optional Calling Features	Maximum Residential	Maximum Business
Busy Connect (Per call, per use)	\$2.70	\$2.70

## E. Footnotes for BirchNet Essentials:

1. BirchNet Essentials are available to business customers.

All customers will be required to sign a 12, 24 or 36month term agreement.

(C)

Early Termination Fees are calculated using the following formula:  
\$100 x Months Remaining

(C)

The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

(C)

2. Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Essentials standard rates located in section 4.2.2 will apply.
3. The availability of certain features depends on ILEC feature availability.
4. Some features are only available to business customers.

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4. SERVICES AND MAXIMUM RATES (continued)4.2 General Exchange Services (continued)4.2.10 BirchNet Essentials (continued)

## E. Footnotes for BirchNet Essentials (continued)

5. Long Distance Block of Time allotment applies to all domestic 1+ direct dialed minutes of use.

Free Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

6. BirchNet Essentials will only be available to Birch Business Local Service Customer locations in which the customer subscribes to no greater than 10 lines for domestic local toll and interLATA toll outbound calls from the business location. Customers are required to convert all of their off-net business lines, (restrictions listed below), per location, to BirchNet Essentials in order to qualify for this service. Multi-location customers may choose the service per location. Birch may cancel this service if all lines at location do not have this product.
7. An additional discounted charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Essentials. There is a maximum of 20 extensions per voicemail box.

(N)

(N)

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4. SERVICES AND MAXIMUM RATES (continued)4.2 General Exchange Services (continued)4.2.11 BirchNet Miscellaneous Charges

## A. Nonrecurring Charges

Nonrecurring charges apply to each line installed for the Customer. Nonrecurring charges are in addition to applicable service order charges contained in Section 4.2 of this tariff. All such charges will appear on the next bill following installation of the service.

A separate nonrecurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

Nonrecurring Maximum charges for installation of Business lines are:

First Line (incl. first jack w/wiring)	\$390.00
Each Additional Line (incl. jack w/wiring) <sup>1</sup>	\$165.00
Additional Jack w/wiring at time of install	\$165.00
Line Installation w/ no jack or wiring	\$180.00

<sup>1</sup> Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

(N)

(N)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

(N)

4.2.11 BirchNet Miscellaneous Charges

## B.. Service Order Charges

Service Order Charges apply for changes in service and for additions to service. Service Order Charges are in addition to all other applicable nonrecurring charges identified in this tariff.

<b>Charge</b>	<b>Maximum Price</b>
Feature Add or Change	\$30.00 per Order
Basic Service Change	\$30.00 per Order
Establishing or Re-arranging Hunting	\$30.00 per Order
Directory Listing Change	\$30.00 per Order
Invoice Change	\$75.00 per Order
Transfer of Service	\$75.00 per Order
TN Change	\$75.00 per Order
Line Signaling Change	\$75.00 per Order
Vanity Number Search	\$75.00 per Order
Establishing Dual Service	\$75.00 per Order
Expedite Service Charge (LWC/UNE)	\$150.00 per Order
Expedite Service Charge (Facilities)	\$600.00 per Day per Line
Expedite Service Charge (T1 Circuits)	\$1,785.00 per Day per Circuit

## F. Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities. The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service, therefore, vary by time per Customer request.

Duration of time, per technician

	Maximum Residential	Maximum Business
Premise Work Charge	\$120.00	\$120.00
Initial Hour (time & materials)	\$330.00	\$330.00
Trouble Determination (per request)	\$330.00	\$330.00
Each Additional 15 minute increment	\$90.00	\$90.00
Initial Jack & Wiring (existing customer)	\$240.00	\$240.00
Each Additional Jack & Wiring (existing customer)	\$195.00	\$195.00

(N)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

## 4.2.12 Home Connection

## A. Service Description

Home Connection includes a Residential Line with Caller ID Deluxe and Call Waiting features at no extra cost.

Calls within the standard flat rate local calling area are unlimited. Calls made outside of the local calling area will be billed at maximum of \$0.18 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, Alaska, and Canada do not qualify under this plan and are provided and billed pursuant to other Company tariffs or their terms of service.

A one-year term plan is required. Customers cancelling or otherwise disconnecting service prior to completion of any successive term will be assessed a maximum early termination charge of \$90.00 multiplied by the number of months remaining in the term plan.

All taxes, surcharges and regulatory fees are billed separately, including, but not limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees and 911 fees.

Toll Free service is available with this product see "Toll Free Service" for rates.

## B. Home Connection - Feature List

Any of the following calling features may be added to the Birch Basic Line. The following rates apply only when these calling features are added to the Birch Basic Line. To add calling features to any other service, please refer to Section 4.2.14 for applicable rates.

<u>Home Connection Feature List</u>	<u>Monthly Rate</u>	<u>Maximum Monthly Rate</u>	
Anonymous Call Rejection	\$5.95	\$14.40	(I)
Call Block	\$7.00	\$16.80	(I)
Call Forwarding Busy Line(10)	\$2.00	\$4.80	(I)
Call Forwarding No Answer(10)	\$2.00	\$4.80	(I)
Call Return	\$8.00	\$19.20	(I)
Call Selector	\$6.40	\$19.20	
Call Tracing	\$6.40	\$19.20	
Calling number delivery blocking, per Line	\$5.60	\$16.80	
Distinctive Ringing Service	\$6.40	\$19.20	
Message Waiting Indication	\$1.60	\$4.80	
Preferred Call Forwarding	\$5.00	\$14.40	(I)
Remote Access – Call Forwarding Variable	\$7.00	\$16.80	(I)
Repeat Dialing	\$5.95	\$14.40	(I)
Speed Calling	\$5.95	\$14.40	(I)
Star 98 Access	\$1.60	\$4.80	
Three-Way Calling	\$7.00	\$4.80	(I)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

## 4.2.12 Home Connection (continued)

## B. Monthly Recurring Charges

Home Connection 12		Home Connection 12	
CLLI	Month	CLLI	Month
AIKNSCMA	\$152.85	CLMASCSW	\$122.85
ALDLSCMA	\$182.85	CLMASCTS	\$122.85
ARSNSCAH	\$122.85	CLMBSC32	\$122.85
ARSNSCMA	\$122.85	CLMBSC44	\$122.85
ARSNSCTV	\$122.85	CLNSCMA	\$152.85
BATHSCMA	\$122.85	CLTNSCMA	\$182.85
BAVLSCMA	\$182.85	CLVRSCES	\$152.85
BETNSCMA	\$152.85	CMDNSCLG	\$182.85
BEVLSCMA	\$182.85	CMDNSCMA	\$182.85
BHISSCMA	\$122.85	CWPNSCMA	\$122.85
BLBGSCMA	\$182.85	DLLNSCMA	\$182.85
BLNHSCMA	\$182.85	DNMKSCES	\$182.85
BLRGSCMA	\$122.85	DRTNSCMA	\$122.85
BMBRSCMA	\$152.85	EDBHSCMA	\$182.85
BRWLSCBE	\$182.85	EDFDSCMA	\$182.85
BTBGSCMA	\$182.85	EOVRSCMA	\$122.85
CENTSCWS	\$152.85	ESLYSCMA	\$122.85
CHAPSCCL	\$122.85	FLBHSCMA	\$122.85
CHRWSCES	\$182.85	FLRNSCMA	\$122.85
CHTNSCDP	\$122.85	FLRNSCTS	\$122.85
CHTNSCDT	\$122.85	FNINSCES	\$122.85
CHTNSCJM	\$122.85	FNVLSCMA	\$122.85
CHTNSCJN	\$122.85	GFNYSCMA	\$182.85
CHTNSCLB	\$122.85	GIVLSCMA	\$152.85
CHTNSCNO	\$122.85	GNVLSCBE	\$122.85
CHTNSCPS	\$122.85	GNVLSCCH	\$122.85
CHTNSCWA	\$122.85	GNVLSCCR	\$122.85
CLIOSCMA	\$182.85	GNVLSCDB	\$122.85
CLMASCAR	\$122.85	GNVLSCDT	\$122.85
CLMASCBQ	\$122.85	GNVLSCMC	\$122.85
CLMASCCH	\$122.85	GNVLSCVL	\$122.85
CLMASCDF	\$122.85	GNVLSCWE	\$122.85
CLMASCJX	\$122.85	GNVLSCWP	\$122.85
CLMASCPA	\$122.85	GNVLSCWR	\$122.85
CLMASCSA	\$122.85	GNVMSCBU	\$122.85
CLMASCSA	\$122.85	GRERSCMA	\$122.85
CLMASCSH	\$122.85	HCGVSCMA	\$182.85
CLMASCSN	\$122.85	HNPWSCMA	\$152.85
CLMASCSU	\$122.85	HTVLSCMA	\$122.85

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

## 4.2.12 Home Connection (continued)

## B. Monthly Recurring Charges

Home Connection 12		Home Connection 12	
CLLI	Month	CLLI	Month
ISPLSCIS	\$122.85	PRSRSCMA	\$182.85
JHTNSCMA	\$182.85	SALMSCMA	\$152.85
JNVLSCMA	\$182.85	SBRKSCSK	\$122.85
JONNSCES	\$182.85	SCHLSCES	\$152.85
LATTSCLS	\$182.85	SENCSCMA	\$152.85
LBRTSCMA	\$152.85	SHRNSCMA	\$182.85
LKVWSCMA	\$182.85	SPBGSC01	\$122.85
LKWLSCRS	\$152.85	SPBGSCBS	\$122.85
LYMNSCES	\$122.85	SPBGSCCV	\$122.85
LYMNSCIP	\$122.85	SPBGSCWV	\$122.85
MARNSCBN	\$152.85	SPBGSCMA	\$122.85
MARNSCMA	\$152.85	SPBGSCWV	\$122.85
MCCLSCMA	\$182.85	SPFDSCMA	\$182.85
MLNSSCWP	\$152.85	STGRSCMA	\$182.85
MNPLSCES	\$122.85	SUVLSCMA	\$122.85
MRTTSCMA	\$122.85	SXMLSCMA	\$152.85
NAGSSCMA	\$122.85	TKNASCST	\$152.85
NCHRSCCT	\$122.85	TMVLSCMA	\$122.85
NCHRSCHY	\$122.85	TRRSSCMA	\$122.85
NWBYSCMA	\$182.85	UNINSCMA	\$182.85
NWELSCMA	\$152.85	WCLMSCMA	\$122.85
ORBGSCMA	\$152.85	WHTMSCMA	\$182.85
PCKNSCES	\$152.85	WLHLSCES	\$152.85
PCLTSCES	\$152.85	WMNSSCES	\$152.85
PCLTSCMA	\$122.85	WMTNSCPW	\$152.85
PDMTSCES	\$122.85	YORKSCMA	\$152.85
PNTNSCMA	\$152.85		

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

## 4.2.13 Home Essentials

## A. Product Description

Home Essentials includes a Residential Line and a choice of the features listed below. Additional features and services are available as described and priced elsewhere in this tariff. Various non-regulated services are also available for additional charges.

Call Waiting	Hunting
Caller ID Deluxe	3 <sup>rd</sup> Party Blocking
Three-Way Calling	Anonymous Call Rejection
Repeat Dialing	Repeat Dialing Blocking
Call Forwarding Variable	Call Return Blocking
Call Forwarding No Answer	Caller ID Blocking
Call Forwarding Busy Line	Collect Call Blocking
Call Return	International Blocking
Speed Dialing	Call Selector
900/977 Blocking	Call Trace
Distinctive Ring	

Calls within the standard flat rate local calling area are unlimited. Unlimited intraLATA long distance calling is included in the monthly recurring charge. 2500 minutes of interLATA long distance calling to locations within the contiguous United States is included in the monthly recurring charge. Additional interLATA usage will be billed at maximum of \$0.18 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, Alaska, other US Territories and Canada do not qualify under the free usage provisions of this plan. Calling card service is available and all domestic usage is billed at maximum of \$0.57 per minute. No data usage is permitted under the Home Essentials long distance plans.

A one-year term plan is required and term plan customers cancelling or otherwise disconnecting service prior to completion of the term will be assessed a maximum early termination charge of \$90.00 multiplied by the number of months remaining in the term plan.

All taxes surcharges, and regulatory fees are billed separately, including, but not be limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees and 911 fees.

Toll Free service is available with this product, see "Toll Free Service".

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

## 4.2.13 Home Essentials (continued)

## B. Monthly Recurring Charges

Home Essentials 12		Home Essentials 12	
CLLI	Month	CLLI	Month
AIKNSCMA	\$206.85	CLMBSC32	\$176.85
ALDLSCMA	\$233.85	CLMBSC44	\$176.85
ARSNSCAH	\$176.85	CLNSCMA	\$206.85
ARSNSCMA	\$176.85	CLTNSCMA	\$233.85
ARSNSCTV	\$176.85	CLVRSCES	\$206.85
BATHSCMA	\$176.85	CMDNSCLG	\$233.85
BAVLSCMA	\$233.85	CMDNSCMA	\$233.85
BETNSCMA	\$206.85	CWPNSCMA	\$176.85
BEVLSCMA	\$233.85	DLLNSCMA	\$233.85
BHISSCMA	\$176.85	DNMKSCES	\$233.85
BLBGSCMA	\$233.85	DRTNSCMA	\$176.85
BLNHSCMA	\$233.85	EDBHSCMA	\$233.85
BLRGSCMA	\$176.85	EDFDSCMA	\$233.85
BMBRSCMA	\$206.85	EOVRSCMA	\$176.85
BRWLSCBE	\$233.85	ESLYSCMA	\$176.85
BTBGSCMA	\$233.85	FLBHSCMA	\$176.85
CENTSCWS	\$206.85	FLRNSCMA	\$176.85
CHAPSCCL	\$176.85	FLRNSCTS	\$176.85
CHRWSCES	\$233.85	FNINSCES	\$176.85
CHTNSCDP	\$176.85	FNVLSCMA	\$176.85
CHTNSCDT	\$176.85	GFNYSCMA	\$233.85
CHTNSCJM	\$176.85	GIVLSCMA	\$206.85
CHTNSCJN	\$176.85	GNVLSCBE	\$176.85
CHTNSCLB	\$176.85	GNVLSCCH	\$176.85
CHTNSCNO	\$176.85	GNVLSCCR	\$176.85
CHTNSCPS	\$176.85	GNVLSCDB	\$176.85
CHTNSCWA	\$176.85	GNVLSCDT	\$176.85
CLIOSCMA	\$233.85	GNVLSCMC	\$176.85
CLMASCAR	\$176.85	GNVLSCVL	\$176.85
CLMASCBQ	\$176.85	GNVLSCWE	\$176.85
CLMASCCH	\$176.85	GNVLSCWP	\$176.85
CLMASCDF	\$176.85	GNVLSCWR	\$176.85
CLMASCJX	\$176.85	GNVMSCBU	\$176.85
CLMASCPA	\$176.85	GRERSCMA	\$176.85
CLMASCSA	\$176.85	HCGVSCMA	\$233.85
CLMASCSA	\$176.85	HNPSCMA	\$206.85
CLMASCSH	\$176.85	HTVLSCMA	\$176.85
CLMASCSN	\$176.85	ISPLSCIS	\$176.85
CLMASCSU	\$176.85	JHTNSCMA	\$233.85
CLMASCSW	\$176.85	JNVLSCMA	\$233.85
CLMASCTS	\$176.85	JOONSCES	\$233.85

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

## 4.2.13 Home Essentials (continued)

## B. Monthly Recurring Charges (continued)

Home Essentials 12		Home Essentials 12	
CLLI	Month	CLLI	Month
LATTSCLS	\$233.85	SBRKSCSK	\$176.85
LBRTSCMA	\$206.85	SCHLSCES	\$206.85
LKVWSCMA	\$233.85	SENCSCMA	\$206.85
LKWLSCRS	\$206.85	SHRNSCMA	\$233.85
LYMNSCES	\$176.85	SPBGSC01	\$176.85
LYMNSCIP	\$176.85	SPBGSCBS	\$176.85
MARNSCBN	\$206.85	SPBGSCCV	\$176.85
MARNSCMA	\$206.85	SPBGSCHW	\$176.85
MCCLSCMA	\$233.85	SPBGSCMA	\$176.85
MLNSSCWP	\$206.85	SPBGSCWV	\$176.85
MNPLSCES	\$176.85	SPFDSCMA	\$233.85
MRTTSCMA	\$176.85	STGRSCMA	\$233.85
NAGSSCMA	\$176.85	SUVLSCMA	\$176.85
NCHRSCCT	\$176.85	SXMLSCMA	\$206.85
NCHRSCHY	\$176.85	TKNASCST	\$206.85
NWBYSMA	\$233.85	TMVLSCMA	\$176.85
NWELSCMA	\$206.85	TRRSSCMA	\$176.85
ORBGSMA	\$206.85	UNINSCMA	\$233.85
PCKNSCES	\$206.85	WCLMSCMA	\$176.85
PCLTSCES	\$206.85	WHTMSCMA	\$233.85
PCLTSCMA	\$176.85	WLHLSCES	\$206.85
PDMTSCES	\$176.85	WMNSSCES	\$206.85
PNTNSCMA	\$206.85	WMTNSCPW	\$206.85
PRSRSCMA	\$233.85	YORKSCMA	\$206.85
SALMSCMA	\$206.85		

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4. SERVICES AND MAXIMUM RATES (continued)4.2 General Exchange Services (continued)4.2.14 Home Connection and Home Essentials Miscellaneous Charges

## A. Nonrecurring Charges

Nonrecurring charges apply to each line installed for the Customer. Nonrecurring charges are in addition to applicable service order charges contained in Section 4.2 of this tariff. All such charges will appear on the next bill following installation of the service.

A separate nonrecurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

Nonrecurring maximum charges for installation of Business lines are:

First Line (incl. first jack w/wiring)	\$390.00
Each Additional Line (incl. jack w/wiring) <sup>1</sup>	\$165.00
Additional Jack w/wiring at time of install	\$165.00
Line Installation w/ no jack or wiring	\$180.00

<sup>1</sup> Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)4.2.14 Home Connection and Home Essentials Miscellaneous Charges (continued)

## B. Service Order Charges

Service Order Charges apply for changes in service and for additions to service. Service Order Charges are in addition to all other applicable nonrecurring charges identified in this tariff.

<b>Charge</b>	<b>Maximum Price</b>
Feature Add or Change	\$30.00 per Order
Basic Service Change	\$30.00 per Order
Establishing or Re-arranging Hunting	\$30.00 per Order
Directory Listing Change	\$30.00 per Order
Invoice Change	\$75.00 per Order
Transfer of Service	\$75.00 per Order
TN Change	\$75.00 per Order
Line Signaling Change	\$75.00 per Order
Vanity Number Search	\$75.00 per Order
Establishing Dual Service	\$75.00 per Order
Expedite Service Charge (LWC/UNE)	\$150.00 per Order
Expedite Service Charge (Facilities)	\$600.00 per Day per Line
Expedite Service Charge (T1 Circuits)	\$1,785.00 per Day per Circuit

## C. Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities. The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service, therefore, vary by time per Customer request.

Duration of time, per technician

	Residential Maximum	Business Maximum
Premise Work Charge	\$120.00	\$120.00
Initial Hour (time & materials)	\$330.00	\$330.00
Trouble Determination (per request)	\$330.00	\$330.00
Each Additional 15 minute increment	\$90.00	\$90.00
Initial Jack & Wiring (existing customer)	\$240.00	\$240.00
Each Additional Jack & Wiring (existing customer)	\$195.00	\$195.00

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

(N)

4.2.15 BirchNet Value Line

A. BirchNet Value Line is equipped with:

Basic Business Line (1) (2)

B. Charges

## 1. Monthly Recurring Charges

CLLI	BirchNet Value Line 12 Month	BirchNet Value Line 24/36 Month	CLLI	BirchNet Value Line 12 Month	BirchNet Value Line 24/36 Month
AIKNSCMA	\$161.85	\$158.85	CLMASCCH	\$131.85	\$128.85
ALDLSCMA	\$188.85	\$185.85	CLMASCDF	\$131.85	\$128.85
ARNSCAH	\$131.85	\$128.85	CLMASCJX	\$131.85	\$128.85
ARNSCMA	\$131.85	\$128.85	CLMASCPA	\$131.85	\$128.85
ARNSCTV	\$131.85	\$128.85	CLMASCSCA	\$131.85	\$128.85
BATHSCMA	\$131.85	\$128.85	CLMASCSC	\$131.85	\$128.85
BAVLSCMA	\$188.85	\$185.85	CLMASCSH	\$131.85	\$128.85
BETNSCMA	\$161.85	\$158.85	CLMASCSN	\$131.85	\$128.85
BEVLSCMA	\$188.85	\$185.85	CLMASCSU	\$131.85	\$128.85
BHISSCMA	\$131.85	\$128.85	CLMASCSW	\$131.85	\$128.85
BLBGSCMA	\$188.85	\$185.85	CLMASCTS	\$131.85	\$128.85
BLNHSCMA	\$188.85	\$185.85	CLMBSC32	\$131.85	\$128.85
BLRGSCMA	\$131.85	\$128.85	CLMBSC44	\$131.85	\$128.85
BMBRSCMA	\$161.85	\$158.85	CLNSCMA	\$161.85	\$158.85
BRWLSCBE	\$188.85	\$185.85	CLTNSCMA	\$188.85	\$185.85
BTBGSCMA	\$188.85	\$185.85	CLVRSCES	\$161.85	\$158.85
CENTSCWS	\$161.85	\$158.85	CMDNSCLG	\$188.85	\$185.85
CHAPSCCL	\$131.85	\$128.85	CMDNSCMA	\$188.85	\$185.85
CHRWSCES	\$188.85	\$185.85	CWPNSCMA	\$131.85	\$128.85
CHTNSCDP	\$131.85	\$128.85	DLLNSCMA	\$188.85	\$185.85
CHTNSCDT	\$131.85	\$128.85	DNMKSCES	\$188.85	\$185.85
CHTNSCJM	\$131.85	\$128.85	DRTNSCMA	\$131.85	\$128.85
CHTNSCJN	\$131.85	\$128.85	EDBHSCMA	\$188.85	\$185.85
CHTNSCLB	\$131.85	\$128.85	EDFDSCMA	\$188.85	\$185.85
CHTNSCNO	\$131.85	\$128.85	EOVRSCMA	\$131.85	\$128.85
CHTNSCPS	\$131.85	\$128.85	ESLYSCMA	\$131.85	\$128.85
CHTNSCWA	\$131.85	\$128.85	FLBHSCMA	\$131.85	\$128.85
CLIOSCMA	\$188.85	\$185.85	FLRNSCMA	\$131.85	\$128.85
CLMASCAR	\$131.85	\$128.85	FLRNSCTS	\$131.85	\$128.85
CLMASCBO	\$131.85	\$128.85	FNINSCES	\$131.85	\$128.85

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## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

(N)

4.2.15 BirchNet Value Line (continued)

## B. Charges (continued)

## 1. Monthly Recurring Charges (continued)

CLLI	BirchNet Value Line 12 Month	BirchNet Value Line 24/36 Month	CLLI	BirchNet Value Line 12 Month	BirchNet Value Line 24/36 Month
FNVLSCMA	\$131.85	\$128.85	NCHRSCHY	\$131.85	\$128.85
GFNYSCMA	\$188.85	\$185.85	NWBYSMA	\$188.85	\$185.85
GIVLSCMA	\$161.85	\$158.85	NWELSCMA	\$161.85	\$158.85
GNVLSCBE	\$131.85	\$128.85	ORBGSCMA	\$161.85	\$158.85
GNVLSCCH	\$131.85	\$128.85	PCKNSCES	\$161.85	\$158.85
GNVLSCCR	\$131.85	\$128.85	PCLTSCES	\$161.85	\$158.85
GNVLSCDB	\$131.85	\$128.85	PCLTSCMA	\$131.85	\$128.85
GNVLSCDT	\$131.85	\$128.85	PDMTSCES	\$131.85	\$128.85
GNVLSCMC	\$131.85	\$128.85	PNTNSCMA	\$161.85	\$158.85
GNVLSCVL	\$131.85	\$128.85	PRSRSCMA	\$188.85	\$185.85
GNVLSWE	\$131.85	\$128.85	SALMSCMA	\$161.85	\$158.85
GNVLSWCP	\$131.85	\$128.85	SBRKSCSK	\$131.85	\$128.85
GNVLSWR	\$131.85	\$128.85	SCHLSCES	\$161.85	\$158.85
GNVMSCBU	\$131.85	\$128.85	SENCSCMA	\$161.85	\$158.85
GRERSCMA	\$131.85	\$128.85	SHRNSCMA	\$188.85	\$185.85
HCGVSCMA	\$188.85	\$185.85	SPBGSC01	\$131.85	\$128.85
HNPSCMA	\$161.85	\$158.85	SPBGSCBS	\$131.85	\$128.85
HTVLSCMA	\$131.85	\$128.85	SPBGSCCV	\$131.85	\$128.85
ISPLSCIS	\$131.85	\$128.85	SPBGSCW	\$131.85	\$128.85
JHTNSCMA	\$188.85	\$185.85	SPBGSCMA	\$131.85	\$128.85
JNVLSCMA	\$188.85	\$185.85	SPBGSCWV	\$131.85	\$128.85
JONNSCES	\$188.85	\$185.85	SPFDSCMA	\$188.85	\$185.85
LATTSCLS	\$188.85	\$185.85	STGRSCMA	\$188.85	\$185.85
LBRSCMA	\$161.85	\$158.85	SUVLSCMA	\$131.85	\$128.85
LKVWSCMA	\$188.85	\$185.85	SXMLSCMA	\$161.85	\$158.85
LKWLSRCS	\$161.85	\$158.85	TKNASCT	\$161.85	\$158.85
LYMNSCES	\$131.85	\$128.85	TMVLSCMA	\$131.85	\$128.85
LYMNSCIP	\$131.85	\$128.85	TRRSSCMA	\$131.85	\$128.85
MARNSCBN	\$161.85	\$158.85	UNINSCMA	\$188.85	\$185.85
MARNSCMA	\$161.85	\$158.85	WCLMSCMA	\$131.85	\$128.85
MCCLSCMA	\$188.85	\$185.85	WHTMSCMA	\$188.85	\$185.85
MLNSSCWP	\$161.85	\$158.85	WLHLSCES	\$161.85	\$158.85
MNPLSCES	\$131.85	\$128.85	WMNSSCES	\$161.85	\$158.85
MRTTSCMA	\$131.85	\$128.85	WMTNSCPW	\$161.85	\$158.85
NAGSSCMA	\$131.85	\$128.85	YORKSCMA	\$161.85	\$158.85
NCHRSCT	\$131.85	\$128.85			

(N)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)4.2.15 BirchNet Value Line (continued)

## B. Charges (continued)

2. Non- Recurring Charges are located in Section 4.2.11.
3. Birch Long Distance Rates for BirchNet Value Line: (3)

<u>Birch Long Distance</u>	<u>Maximum Rate per minute</u>
All Long Distance Minutes	\$0.147

- i. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas, American Samoa). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- ii. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.

## C. Optional Calling Features

## Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

	Maximum Rate
Three-Way Calling	\$4.00
Call Return	\$4.00
Repeat Dialing	\$4.00
Busy Connect (Per call, per use)	\$1.80

## D. BirchNet Value Line - Feature List (4) (5)

Any of the following calling features may be added to the BirchNet Value Line. The following rates apply only when these calling features are added to the BirchNet Value Line.

Usage Sensitive Features (USF) such as Auto Redial, Call Return or Three Way Calling may be used on a casual basis as an optional feature. Customers may subscribe to these features to obtain unlimited use of the feature. Calling Number Delivery Blocking is no charge.

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)4.2.15 BirchNet Value Line (continued)

## D. BirchNet Value Line - Feature List (continued)

<u>BirchNet Value Feature List</u>	<u>Maximum Monthly Rate</u>
Anonymous Call Rejection	\$9.60
Call Block	\$15.60
Call Forwarding Busy Line (6)	\$8.40
Call Forwarding No Answer	\$8.40
Call Return	\$15.60
Call Selector	\$15.60
Call Tracing	\$15.60
Call Waiting	\$18.00
Caller ID – Name & Number (7)	\$30.00
Calling number delivery blocking, per Line	\$15.60
Distinctive Ringing Service	\$19.20
Hunting	\$15.00
Message Waiting Indication	\$8.40
Preferred Call Forwarding	\$14.40
Remote Access – Call Forwarding Variable	\$18.00
Repeat Dialing	\$15.60
Speed Calling	\$13.20
Star 98 Access	\$8.40
Three-Way Calling	\$16.80

## E. Footnotes for BirchNet Value Line:

- (1) BirchNet Value Line is available to business customers.

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula:  
\$100 x Months Remaining

The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

- (2) Product may not be available in all CLLIs.

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

(N)

4.2.15 BirchNet Value Line (continued)

## E. Footnotes for BirchNet Value Line (continued)

- (3) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States and US territories (Puerto Rico, Guam, USVI, No. Marianas, American Samoa). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

- (4) The availability of certain features depends on ILEC feature availability.

- (5) An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Value Line. There is a maximum of 20 extensions per voicemail box.

- (6) Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Value Line.

- (7) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

(N)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

(N)

4.2.16 NAVIGATOR SERVICES (1) (8)

## A. Basic Flat Rate Service

1. The following statewide schedule of rates is applicable to basic flat rate exchange access line service. The rates specified herein, with zone charges when applicable to service furnished outside the base rate area of an exchange, entitle subscribers to an unlimited number of messages to all exchange access lines bearing the designations of central offices within the serving exchange and basic service area additional exchanges.

## 2. Monthly Rates By Rate Group

## a. Residence Individual Lines, maximum rates (3)

	Rate Group				Maximum	USOC
	1	2	3	4		
Rate Groups						
1-4 -Per line	\$17.15	\$17.75	\$18.36	\$18.97	\$60.00	1FR

	Rate Group			Maximum	USOC
	5	6	7		
Rate Groups 5-7					
- Per line	\$19.58	\$20.18	\$20.79	\$60.00	1FR

## b. Business Individual Lines, maximum rates (4)

	Rate Group				Maximum	USOC
	1	2	3	4		
Rate Groups						
1-4 -Per line	\$43.94	\$46.23	\$48.55	\$50.83	\$150.00	1FB

	Rate Group			Maximum	USOC
	5	6	7		
Rate Groups 5-7					
- Per line	\$53.12	\$55.42	\$57.71	\$150.00	1FB

\* See Original Sheet No. 48.41 for Footnotes.

(N)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

(N)

4.2.16 NAVIGATOR SERVICES (continued)

## A. Basic Flat Rate Service (continued)

## 2. Monthly Rates By Rate Group (continued)

## c. Rotary Line Service - Business, maximum rates (2)

<u>Monthly Rate</u>	<u>Maximum</u>	<u>USOC</u>
\$14.38	\$50.00	HTG

## d. Rotary Line Service – Residence, maximum rates (2)

	Rate Group				Maximum	USOC
	1	2	3	4		
Per Line made rotary	\$9.25	\$9.56	\$9.86	\$10.17	\$50.00	HTG

	Rate Group			Maximum	USOC
	5	6	7		
Per Line made rotary	\$10.46	\$10.77	\$11.07	\$50.00	HTG

(N)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)4.2.16 NAVIGATOR SERVICES (continued)

## F. Bundled Service Offerings - Residential (continued)

## 2. Navigator Basic Plus (3)

	<u>Monthly Charge</u>	<u>Maximum</u>
Single Residential Phone Line	\$36.38	\$100.00
Call Waiting	Included	
Three - Way Calling	Included	
Caller ID Deluxe	Included	

## 3. Navigator Premium (6)

	<u>Monthly Charge</u>	<u>Maximum</u>
Single Residential Phone Line	\$47.18	\$150.00
Call Waiting	Included	
Three – Way Calling	Included	
Caller ID Deluxe	Included	
60 Minutes of Long Distance Calls	Included	
Monthly Long Distance Fee Included		

## 4. Navigator Premium Plus (6)

	<u>Monthly Charge</u>	<u>Maximum</u>
Single Residential Phone Line	\$51.23	\$150.00
NavChoice	Included	
60 Minutes of Long Distance Calls	Included	
Monthly Long Distance Fee	Included	

## 5. SmartTime Unlimited (6)

	<u>Monthly Charge</u>	<u>Maximum</u>
Single Residential Phone Line	\$76.94	\$200.00
Caller ID Deluxe	Included	
Call Waiting Deluxe	Included	
Three – Way Calling	Included	
Call Forward Don't Answer	Included	
Unlimited Long Distance	Included	

## 6. SmartTime 400 (6)

	<u>Monthly Charge</u>	<u>Maximum</u>
Single Residential Phone Line	\$62.03	\$180.00
Caller ID Deluxe	Included	
Call Waiting	Included	
Three – Way Calling	Included	
400 Minutes of Long Distance Calls	Included	

\* See Original Sheet No. 48.41 for Footnotes.

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)4.2.16 NAVIGATOR SERVICES (continued)

## G. Bundled Service Offerings – Business

## 1. SmartTime Unlimited for Business (7)

## a. Description

- (1) This offering is available only to business customers (coin lines are not eligible) and provides for unlimited local and long distance calling. The customer may choose an unlimited number of features available in their area.

## b. Regulations

- (1) The customer must commit to at least a one-year term agreement to be eligible for the service.
- (2) Maximum of ten (10) lines per location. Charges below are shown on a per line basis.
- (3) Includes unlimited long distance calls for business customers, non-data, voice use only, within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Navigator reserves the right to cancel subscriptions to any customer at any time due to fraud or misuse. Usage can be screened for use other than voice usage. Taxes, fees, and any EAS charges also apply.

## c. Rates and Charges

- (1) SmartTime Unlimited for Business – Recurring Charge, maximum per line

	<u>Monthly</u>	<u>Maximum</u>
Rate Groups 1 – 3	\$60.00	\$180.00
Rate Groups 4 - 7	50.00	150.00

\* See Original Sheet No. 48.41 for Footnotes.

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

(N)

4.2.16 NAVIGATOR SERVICES (continued)

## G. Bundled Service Offerings – Business

## 2. SmartTime for Business (7)

## a. Description

- (1) This offering is available only to business customers (coin lines are not eligible) and provides for unlimited local calling. Long distance calling is billed at \$.055 per minute. The customer may choose an unlimited number of features available to their area.

## b. Regulations

- (1) The customer must commit to at least a one-year term agreement to be eligible for the service.
- (2) Long distance calls for business customers at \$.055 per minute is only for calls within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Taxes, fees, and any EAS charges also apply.

## c. Rates and Charges

- (1) SmartTime for Business – Recurring Charge, maximum per line

	<u>Monthly</u>	<u>Maximum</u>
Rate Groups 1 – 3	\$51.29	\$150.00
Rate Groups 4 - 7	33.74	100.00

\* See Original Sheet No. 48.41 for Footnotes.

(N)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

(N)

4.2.16 NAVIGATOR SERVICES (continued)

## G. Bundled Service Offerings – Business

## 3. SmartATM (4)

## (a) Description

(1) The SmartATM Service is only available to business subscribers and provides the following services (includes Touch-Tone):

- Business individual lines for Automated Teller Machines only.
- Unlimited calling to 800 toll-free numbers.

(2) The rate specified herein is subject to a 12-month service term.

## (b) Regulations and Service Limitations

(1) Charges for this service commence when the company's information records are posted and are payable monthly in advance.

(2) Charges for service are automatically discontinued upon service termination.

(3) If service is terminated before the 12-month term, a charge of \$10 per month will be applied for each line currently or previously classified as a SmartATM line. This charge will be imposed based upon the remainder of the commitment period.

(4) Existing SmartATM subscribers may not take advantage of special promotions or rate changes prior to the end of the 12-month service term. This is applicable to existing lines only. New lines may qualify for any special promotions or price changes.

## (c) Rates and Charges

(1) The following monthly rates will apply for the SmartATM service.

<u>Rate Group</u>	<u>Monthly</u>	<u>Maximum</u>
Rate Group 1 – 2 Exchanges	\$36.40	\$100.00
Rate Group 3 – 6 Exchanges	35.10	100.00
Rate Group 7 Exchanges	33.55	100.00

\* See Original Sheet No. 48.41 for Footnotes.

(N)

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4. SERVICES AND MAXIMUM RATES (continued)4.2 General Exchange Services (continued)4.2.16 NAVIGATOR SERVICES (continued)**FOOTNOTES:**

- (1) Some former Navigator customers may have Special Pricing Arrangements that deviate from the rates in this section.
- (2) Effective August 5, 2009, this service is no longer offered.
- (3) Former Navigator Customers using this product will now be billed under the product name Home Connection.
- (4) Former Navigator Customers using this product will now be billed under the product name BirchNet Value Line.
- (5) Former Navigator Customers using this product will now be billed under the product name BirchNet Basic Line.
- (6) Former Navigator Customers using this product will now be billed under the product name Home Essentials.
- (7) Former Navigator Customers using this product will now be billed under the product name BirchNet Essentials.
- (8) Former Navigator Customers will be billed a bundled flat local rate effective August 5, 2009. Any metered or measured usage, along with certain fees, will be combined into a single bundled flat line rate. The new bundled local rate has been calculated by adding together the main line rate, the last six months' average of local usage charges for any measured or metered use, any local or extended area calling plan charges, business or residential package charges, End User Common Line Charge, Pre-subscription Charge and Access Recovery Surcharge fees. In summary, your new bundled rate reflects your previous Navigator rates for the same services and fees.

## 4. SERVICES AND MAXIMUM RATES (continued)

4.3 Directory Services

## 4.3.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the Customer subscribes to Nonpublished or Nonlisted Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published or non-listed telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listing or non-published listing.

## 1. Additional Listing

	<u>Monthly Rate</u>	(D)
	<u>Max.</u>	
Business	\$5.00	
Residential	\$5.00	(D)

## 2. Alternate Listings

	<u>Monthly Rate</u>	(D)
	<u>Max.</u>	
Business, each	\$5.00	(D)

## 3. [Reserved for Future Use]

(T)  
  
(D)  
|  
(D)

## 4. Additional Extra Listing – 800 number

	<u>Monthly Rate</u>	(D)
	<u>Max.</u>	
Business	\$5.00	(D)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.3 Directory Services (continued)

## 4.3.1 Directory Listings (continued)

5. [Reserved for Future Use]

(T)

(D)

|

(D)

6. Cross Reference Listing

	<u>Monthly Rate Max.</u>
Business	\$5.00
Residential	\$5.00

(D)

|

(D)

7. [Reserved for Future Use]

(D)

8. [Reserved for Future Use]

9. [Reserved for Future Use]

10. [Reserved for Future Use]

(D)

## 4. SERVICES (continued)

4.4 Directory Services (continued)

## 4.4.1 Directory Listings (continued)

## 11. Foreign Listings

The regular extra listing rate applicable in the exchange in which the listing appears applies to each Foreign Listing.

Where the Foreign Listing appears in a state of other than Georgia, the applicable rate will be that tariffed by the Company in that state, or where the Company does not provide service, the applicable rate will be that tariffed by the incumbent local exchange carrier in the exchange in which the listing appears.)

	<u>Monthly Rate</u>	(D)
Business foreign listings, each	\$5.00	(D)

## 12. [Reserved for Future Use]

## 13. [Reserved for Future Use]

## 14. [Reserved for Future Use]

(D)

(D)

(D)

-----  
(D)

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**4. SERVICES AND MAXIMUM RATES (continued)****4.3 Directory Services (continued)****4.3.1 Directory Listings (continued)****15. Non-listed Service**

	<u>Monthly Rate Max.</u>
Business, each	\$5.00
Residential, each	\$5.00

**(D)**

|

**(D)**

Non-Listed will not apply in the following cases:

1. Additional service furnished to the same subscriber who has other service listed in the directory in the same name at the same address.
2. Additional service furnished to the same subscriber who has service listed in the directory in the same name at a different address provided the listed service is in the same local exchange.
3. Ring master service number.

**16. Non-published Exchange Service**

	<u>Monthly Rate Max.</u>
Business each	\$5.00
Residential each	\$5.00

**(D)**

|

**(D)**

Non-Published will not apply in the following cases:

1. Additional service furnished to the same subscriber who has other service listed in the directory in the same name at the same address.
2. Additional service furnished to the same subscriber who has service listed in the directory in the same name at a different address provided the listed service is in the same local exchange.

## 4. SERVICES (continued)

4.4 Directory Services (continued)

## 4.4.1 Directory Listings (continued)

17. [Reserved for Future Use]

(D)

(D)

18. Residential Designer Listings:

Monthly Rate  
Max.

(D)

Designer Line

\$10.00

(D)

19. [Reserved for Future Use]

(D)

20. Stylist Listing

Monthly Rate Max.

Business

\$10.00

Residential

\$10.00

21. [Reserved for Future Use]

(D)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.3 Directory Services (continued)

## 4.3.2 Directory Assistance Service

## A. Rates

1. Where the Customer places a sent-paid direct dialed call to Directory Assistance, the maximum charge for each call (maximum of two numbers requested) is \$.3.00.
2. Where the Customer places a call to the Directory Assistance attendant via an operator or has Directory Assistance Service Charges are billed to a third number; or a special billing number, the maximum charge for each call (maximum of two requests per call) is \$3.00.

## B. Directory Assistance Charge Exemption

Directory Assistance Charge Exemption gives 50 Free (local, long distance, or combination of both) Directory Assistance calls per billing cycle on each line where the end user has disabilities that prevent use of the telephone directory. Normal tariffs apply to Directory Assistance calls for the 51<sup>st</sup> and all other additional calls within a billing cycle. For purposes of this rule, disability means, with respect to an individual, a physical or mental impairment that prohibits a customer from using the telephone directory.

A letter from the end-user's physician, clinic or appropriate group/agency verifying the disability, on the official letterhead of the physician, should be attached to the application. "The company" will not be responsible for any charges incurred to obtain certification. In addition to the physician's letter, the customer will be required to complete the Directory Assistance Charge Exemption Application Form.

(N)

(N)

## 4.3.3 Directory Assistance Call Completion

## 1. Rates

Directory Assistance Call Completion	<u>Maximum Rate</u>
<u>Fully-Automated DACC</u>	
- Sent-Paid Non-Coin	\$2.00
- Collect	\$2.00
- Bill to Third Number	2.00
<u>Semi-Automated DACC</u>	
- Sent-Paid	\$2.00
- Collect	\$2.00
- Bill to Third Number	2.00
<u>Person-to-Person</u>	\$2.00

## 4. SERVICES AND MAXIMUM RATES (continued)

4.3 Directory Services (continued)

## 4.3.4 National Directory Assistance (T)

## A. Service Description

National Directory Assistance (NDA) is a service whereby Customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the Customers home NPA are billed under the current Directory Assistance plan as described in Section 4.6 of the Local Exchange Tariff.

Callers access NDA by dialing 1+411 or 0+411. Only calls made for listings outside the Customers' local directory assistance scope as defined above will be eligible for NDA. (T)

## B. Regulations

The regulations and rates set forth below apply to all calls from Customers who request assistance in determining telephone number information of national subscribers as defined in section 4.4.4 A above.

The Customer will be charged for each listing request made during the call. The NDA rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with NDA. (T)

There are no exemptions from billing for requests for NDA. (T)

## C. Rates

	<u>Max. Charge Per Listing Request</u>
Sent Paid Request	\$4.00
Alternately Billed Requests	5.00

## 4. SERVICES AND MAXIMUM RATES (continued)

4.4 Miscellaneous Services

## 4.4.1 Toll Restriction (1)

(T)

## A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	<u>Max. Monthly Rate</u>	<u>Max. Non recurring Charge</u>
Toll Restriction, per Business line equipped	\$50.00	\$50.00
Toll Restriction, per Residential line equipped	\$10.00	\$50.00

## 4.4.2 Residential Birch Sprawler Plus (1)

(T)

## A. General

Birch Sprawler Plus is an extended local calling plan which enlarges a residential customer's local calling scope to LATA-wide unlimited calling. Through this service, customers can make direct-dialed calls LATA-wide for a flat-rate additive.

## B. Rates and Calling Scopes

The rate additives of this service are in addition to the local exchange access service rates as specified in 4.2.5. The calling scopes provided for subscribers of this service are defined in 3.2, and are in addition to the local calling areas.

	<u>Monthly Recurring Charge</u>				
<b>Rate Group</b>	<b>A</b>	<b>B</b>	<b>C</b>	<b>E</b>	<b>F</b>
Sprawler Plus	\$50.00	\$50.00	\$50.00	\$50.00	\$50.00

	<u>Non-recurring Charge</u>
Add/Change/Delete, all rate groups	\$50.00

(1) Effective August 16, 2008 this product can no longer be ordered.

(N)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.4 Miscellaneous Services (continued)

## 4.4.3 Business Birch Sprawler Plus (4)

(T)

## A. General

Birch Sprawler Plus and Birch Sprawler Plus with ELD (1) are extended local calling plan which enlarges a business customer's local calling scope to LATA-wide unlimited calling. Through this service, customers can make direct-dialed calls LATA-wide for a flat-rate additive.

## B. Rates and Calling Scopes

The rate additives of this service are in addition to the local exchange access service rates as specified in 4.2.2. The calling scopes provided for subscribers of this service are defined in 3.2, and are in addition to the local calling areas.

Rate Group	<u>Maximum Monthly Recurring Charge</u>			
	B	C	E	F
Sprawler Plus (2)	\$80.00	\$60.00	\$65.00	\$60.00
Sprawler Plus with ELD (3)	--	60.00	\$65.00	--
<u>Non-recurring Charge</u>				
Add/Change/Delete	\$50.00	\$50.00	\$50.00	\$50.00

- (1) Customers converting from the incumbent local exchange carrier to Birch with an extended local dialing (ELD) plan will be converted to Sprawler Plus with ELD service.
- (2) Birch is currently not providing this service to areas included in Rate Groups A, D and G.
- (3) Birch is currently not providing this service to areas included in Rate Groups A, B, D, F and G.
- (4) Effective August 16, 2008 this product can no longer be ordered.

(N)

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4. SERVICES AND MAXIMUM RATES (continued) (T)4.4 Miscellaneous Services (continued)

## 4.4.4 Restoration of Suspended Service

- A. The following Service and Equipment Charge will apply, per line, for restoring service after its temporary suspension by the Company, as covered in the Rules and Regulations of this Tariff.

	<u>Business Max.</u>	<u>Residential Max.</u>
Service and Equipment Charge	\$50.00	\$50.00

In addition to the Service and Equipment Charge, the Customer will be required to pay all charges due, including the charges for the period of denial.

## 4.4.5 Buddy's Buyout Program (1) (T)

The Buddy's Buyout Program allows new Birch customers who meet certain criteria set by Birch Telecom to receive a one-time per-line credit up to a maximum of \$70.00 per line in Charleston, Columbia and Greenville to off-set early term liabilities the Customer will incur upon converting its service to Birch Telecom. Customers signing up for service after April 1, 2004, will be required to sign a two (2) year term plan with Birch Telecom.

The calculation of the amount is based on the amount of the Customer's early term liability as charged on the competitor's contract or invoice. The Customer must present a copy any documentation to the Birch Telecom representative.

Birch Telecom reserves the right to terminate the program at any time. No credits will be issued from and after the program termination date.

(1) Effective July 27, 2004, Buddy's Buyout Program is no longer available to subscribers. (N)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.4 Miscellaneous Services (continued)

## 4.4.6 Buddy's Buyout Program II (1)

(T)

The Buddy's Buyout Program II allows new and existing Birch Telecom Off-Net Business Customers, who meet certain criteria, to receive a one-time per-line credit.

The Customers will be required to sign a Birch Price Protection Plan 24-month term service agreement for local service. Customers are required to convert all of their off-net business lines, per location, to Birch in order to qualify for the Buddy's Buyout Program. If the Customer cancels service with Birch Telecom or reduces their lines below the line requirement prior to the end of their term, they will be required to repay the entire credit amount received through the Buddy's Buyout Program for each line cancelled.

All requirements applicable to Birch Price Protection term service agreement service shall apply in addition to the requirements listed for Buddy's Buyout Program.

A rebate form will be provided, by the sales representative, for Customer to submit in order to receive the credit. Credits will be given only by an authorized Birch representative, and only after the rebate form is completed and submitted along with a copy of the previous vendor's invoice wherein Customer has been charged for the early termination penalty.

Customers will only be given credit for the exact amount of the penalty on their invoice, up to the maximums for each market and service area as listed in the Rate Elements table below

<u>Markets*</u>	<u>Credit Maximum Per Line</u>
SCOTH4	\$20.00
SCOTH5	\$20.00
SCOTHLO1	\$20.00
SCOTHLO4	\$20.00
SCOTHLO5	\$20.00
* Markets defined in Section 3.1	
<u>Service Areas</u>	
Charleston	\$70.00
Columbia	\$70.00
Greenville	\$70.00
Spartanburg	\$70.00

Birch Telecom reserves the right to terminate the program at any time. No rebate forms will be offered after the program termination date.

(N)

(1) Effective August 16, 2008 this product can no longer be ordered.

## 4. SERVICES AND MAXIMUM RATES (continued)

4.4 Miscellaneous Services (continued)

## 4.4.7 The Freedom Pack and Freedom Pack Plus Services (1) (2)

(T)

## A. Description

The Freedom Pack Service and The Freedom Pack Plus Service are add-on services for Birch Basic Business 24-month term plan Customers. The Customer will sign up to receive a block of outbound long distance minutes and a choice of up to seven (7) Birch Basic Features for a monthly recurring charge per line.

The Customer is required apply the Freedom Pack Service or Freedom Pack Plus Service to all eligible lines per location. The Customer is permitted to apply Freedom Pack Service at one of its location and apply Freedom Pack Plus Service at a additional location. These services are not available for resale lines.

If the Customer requires any additional features, they will be billed to the Customer at the tariffed rate listed under Birch Basic Feature List in Section 4.2.1.

The block of long distance minutes apply to only direct dialed domestic minutes and the minutes will be pooled at the service location level. Additional minutes of outbound domestic long distance minutes of use will be billed at no volume commitment level for 24-term plan customers. All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated according to the applicable interexchange tariff rates.

All requirements applicable to Birch Price Protection Plan service agreement service shall apply in addition to the requirements listed for The Freedom Pack Service and The Freedom Pack Plus Service.

- (1) Freedom Pack and Freedom Pack Plus are not available to new customers, effective December 15, 2006.
- (2) Effective August 16, 2008 this product can no longer be ordered.

(N)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.4 Miscellaneous Services (continued)

## 4.4.7 The Freedom Pack and Freedom Pack Plus Services (11) (12)

(T)

## B. Rates

## 1 The Freedom Pack

- A. Choice of up to seven (7) features from Birch Basic Feature List, per line  
200 Domestic Outbound Long Distance Minutes, per line

## B. Monthly Recurring Charge

Rate Group A	\$10.00
Rate Group B	\$10.00
Rate Group C	\$10.00
Rate Group D	\$10.00
Rate Group E	\$10.00
Rate Group F	\$10.00
Rate Group G	\$10.00

## 2. The Freedom Pack Plus

- A. Choice of up to seven (7) features from Birch Basic Feature List, per line  
500 Domestic Outbound Long Distance Minutes, per line

## B. Monthly Recurring Charge

Rate Group A	\$15.00
Rate Group B	\$15.00
Rate Group C	\$15.00
Rate Group D	\$15.00
Rate Group E	\$15.00
Rate Group F	\$15.00
Rate Group G	\$15.00

See footnotes on Sheet No. 56.6.

(N)

## 4. SERVICES (continued)

4.4 Miscellaneous Services (continued)4.4.8 Birch Freedom Pack Essentials and Freedom Pack Unlimited Bundles (11) (12)

(T)

## A. Freedom Pack Essentials Bundle is equipped with:

Basic Residential/Business Line (1)

Unlimited Features (2)

Hunting

800 Minutes Long Distance Block of Time (6)

One Birch Integrated Voicemail with Mobile Alert (9)

Monthly Recurring ChargeRate Group

<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>
\$43.00	\$41.00	\$43.00	\$43.00
<u>E</u>	<u>G</u>	<u>F</u>	<u>G</u>
\$43.00	\$43.00	\$42.00	\$43.00

## B. Freedom Pack Unlimited Bundle is equipped with: (7) (8)

Up to seven features from Feature List located 4.4.8E (2)(9)

Unlimited Long Distance (6)

Monthly Recurring ChargeRate Group

<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>
\$23.00	\$23.00	\$23.00	\$23.00
<u>E</u>	<u>G</u>	<u>F</u>	<u>G</u>
\$23.00	\$23.00	\$23.00	\$23.00

## C. Birch Long Distance Call Block for Freedom Pack Essentials Bundle:

Block of Time per MonthOverage Usage Rate per Minute

800 Minutes

Included in bundle

Additional Minutes

\$.059

See footnotes on Sheet 56.6.

(N)

## 4. SERVICES (continued)

4.4 Miscellaneous Services (continued)4.4.8 Birch Freedom Pack Essentials and Freedom Pack Unlimited Bundles (11) (12)  
(continued)

(T)

## D. Birch Freedom Pack Essentials and Freedom Pack Unlimited Non-Recurring Charges:

Installation of new service:	
Residential Line – Birch	\$40.00
Business Line – Birch	\$64.00
Line Move/Change:	
Residential Line – Birch	\$40.00
Business Line – Birch	\$64.00
Feature(s) Add/Delete/Change	\$10.00
Class of service change	\$25.00
Hunting Add/Change	\$10.00
Establish dual service:	
Residential Line – Birch	\$19.00
Business Line – Birch	\$30.00
Expedited service charge	\$25.00
Invoice change	\$10.00
Service change, all other, per line	\$10.00
Telephone number change	\$25.00
Telephone number search, 1 <sup>st</sup> 20 free	\$15.00
Transfer of service	\$10.00

## E. Birch Freedom Pack Essentials and Freedom Pack Unlimited Feature List:

Anonymous Call Rejection (3) (4)  
 Auto Redial  
 Call Blocker  
 Call Forward Busy/No Answer  
 Call Forward  
 Call Return  
 Call Waiting  
 Call Waiting ID Options (5)  
 Caller ID  
 Distinctive Ring  
 Distinctive Ring Additional  
 Priority Call  
 Remote Access to Call Forward (3)  
 Selective Call Forward  
 Simultaneous Call Forward  
 Speed Call 8  
 Speed Call 30  
 Three Way Calling  
 Toll Restriction

(N)

See footnotes on Sheet No. 56.6.

## 4. SERVICES (continued)

4.4 Miscellaneous Services (continued)4.4.8 Birch Freedom Pack Essentials and Freedom Pack Unlimited Bundles (11) (12) (continued)

(T)

## G. Footnotes for Birch Freedom Pack Essentials and Freedom Pack Unlimited Bundles:

- (1) Freedom Pack Essentials and Freedom Pack Unlimited Bundles, effective December 15, 2006, will be the only services available to business and residential customers.

All customers will be required to sign a 24 month term agreement.

Early Termination Fees are calculated using the following formula:  
 $50\% \times (\text{Line rate} \times \text{Number of lines}) \times \text{Months Remaining}$

All eligible lines at the service location must be included in bundle.

- (2) Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more than seven features are chosen with the Birch Freedom Pack Unlimited, standard rates located in section 4.2.1 will apply.
- (3) The availability of certain features depends on ILEC feature availability.
- (4) Some features are only available to residential customers.
- (5) Some features are only available to business customers.
- (6) Long Distance Block of Time allotment applies to all domestic 1+ direct dialed minutes of use.

Free long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

- (7) Birch Freedom Pack Unlimited is available in place of the Freedom Pack Essentials for business customers needing a more robust long distance plan. The basic business line rate is not included with the Birch Freedom Pack Unlimited. Basic business line rates are defined in Section 4.2.2 of this Tariff.

## 4. SERVICES (continued)

4.4 Miscellaneous Services (continued)4.4.8 Birch Freedom Pack Essentials and Freedom Pack Unlimited Bundles (11) (12) (continued)

(T)

- (8) Footnotes for Birch Freedom Pack Essentials and Freedom Pack Unlimited Bundles (continued)
- (9) Birch Freedom Pack Unlimited will only be available to Birch Business Local Service Customer locations in which the customer subscribes to no greater than 10 lines for domestic local toll and interLATA toll outbound calls from the business location. Customers are required to convert all of their off-net business lines, (restrictions listed below), per location, to Birch in order to qualify for this service. Multi-location customers may choose the service per location.

Certain restrictions apply:

Customers with 11 or more lines at a location are ineligible for Unlimited long distance at that location. Calls must be placed 1+ to qualify. Unlimited long distance is not available in conjunction with the following: Birchual Office, Birch standalone LD, Remote Call Forwarding, Toll Free, Calling Card, international calls, calls to 900 numbers, autodialers, long distance Internet access, long distance Intranet access, call center applications including but not limited to autodialers, PBX trunks, broadcast fax transmissions, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PRI/PBX/PABX/EABX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above.

If the Company determines that Customer's usage exceeds ten times the average usage of Birch Telecom's long distance customers in the state in which the Customer is located or that the Customer is in violation of any of the above listed restrictions, the Customer shall forfeit eligibility for rates under this plan and (1) Customer will be charged an additional \$50 per month per line for as long as the excess usage or violation continues, (2) Customer will be moved to another Birch long distance plan unless an alternative plan is selected by the Customer, and/or (3) long distance service may be blocked without notice. This service offer may not be combined with any other offer. Services are not available in all locations.

- (10) An additional charge will apply when adding extensions to Birch Integrated Voicemail. There is a minimum of 4 extensions, and a maximum of 20 extensions per voicemail box.

First 4 extensions	Each additional extension up to 20
\$2.00	\$2.00 each

Free Birch Integrated Voicemail is not available with the Freedom Pack Unlimited Bundle. Standard rates apply.

- (11) Effective August 16, 2008, new lines of Freedom Pack Essentials are only available at locations where the customer already has existing lines of the service. From the same date, physical moves of lines of this service will not be available.
- (12) Effective August 16, 2008, Freedom Pack Unlimited is no longer offered.

(N)  
|  
(N)

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#### 4. SERVICES (continued)

##### 4.4 Miscellaneous Services (continued)

###### 4.4.9 Facilities Charge

The Facilities Charge provides for delivery of high quality services, including connecting customers to the network, customer service and network monitoring, updating operational systems, and the construction of a facilities-based network. The Facilities Charge is applied to each line. A Supplementary Facilities Charge is also applied to each line where Birch Long Distance service is used.

<u>Charge</u>	<u>MRC</u>
Facilities Charge	\$12.76 on each Business line
	\$12.76 on each Residential line
Supplementary Facilities Charge	\$3.00 on each line

###### 4.4.10 Paper Invoice Fee

All customers that do not receive E-bill (Electronic Invoicing) will receive a paper invoice charge of \$1.95 per invoice (\$7.80 maximum). This charge represents the costs for printing, postage, mail handling and management of paper invoices. You may avoid this charge by registering for E-bill online or by contacting customer service.

(N)

(N)

## 4. SERVICES AND MAXIMUM RATES (continued)

4.5 Toll Services

(N)

This tariff section applies to Long Distance Message Telecommunications Service furnished or made available by the Company over service components located wholly within or partly within the Local Access and Transport Areas (LATAs) of the State of South Carolina between two or more points within LATAs of the State of South Carolina and where the respective rate centers of such points are also located in said State.

Service is furnished subject to the availability of the service components required. The Company will determine which of those components shall be used and made modifications to those components at its option.

## .1 Two-Point Service

## A. Operator Service Charges

<u>Description</u>	<u>Rate</u>
<u>Station-to-Station Service</u>	
<u>Collect</u>	
Non-Automated	\$ 5.00
Semi-Automated	5.00
Fully Automated	5.00
<u>Billed to a Third Number</u>	
Non-Automated	\$ 5.00
Semi-Automated	5.00
Fully Automated	5.00
<u>Sent-Paid</u>	
Non-Automated	\$ 5.00
Semi-Automated	5.00
<u>Person-to-Person Service</u>	
Non-Automated	\$ 5.00
Semi-Automated	5.00
<u>Other Services</u>	
Line Status Verification	\$ 5.00
Busy Interrupt	5.00

(N)

(M)

(M) Promotions moved to Original Sheet 58.

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4. SERVICES (continued)

4.6 Integrated Services

(D)

4. SERVICES (continued)

4.6 Integrated Services (continued)

(D)

4. SERVICES (continued)

4.12 Integrated Services (continued)

(D)

4. SERVICES (continued)

4.12 Integrated Services (continued)

(D)

4. SERVICES (continued)

4.12 Integrated Services (continued)

(D)

4. SERVICES (continued)

4.12 Integrated Services (continued)

(D)

4. SERVICES (continued)

4.6 Integrated Services (continued)

(N)

4. SERVICES (continued)

4.6 Integrated Services (continued)

(D)

5. Promotions

(M)

From time to time, the Company may engage in promotional offerings or trials designed to attract new Customers, to stimulate usage, to test potential new services, and/or to increase existing Customer awareness of the Company's services. In connection with those promotional offerings or trials, the Company may offer special rate incentives and waive in full or in part Installation/Move Charges and service and equipment charges. These offerings may be limited to certain services, dates, times of day and/or locations determined by the Company.

The Company shall notify the Executive Director of the Public Service Commission by letter specifying the service(s) offered, terms and conditions of the promotion, location and dates of each promotional period, which notice shall be provided in accordance with applicable Commission rules.

(M)

(M) Promotions previously located on Original Sheet No. 58

## APPENDIX A PRICE LIST

## 1. Business Services

Reference	Description	Monthly Recurring Charge	Non-recurring Charge
4.1.1	Business Line		
	Series Completion Hunting		
	Monthly Rate:		
	Rate Group B, C, E, F	5.00	
	Rate Group A, D, G	5.00	
	12 Month and 24 Month Term Commitment		
	Rate Group B, C, D, E, F	\$0.00	
	Rate Group A, G	0.00	
	Hunting	Residential	Business
	Rate Group 1	\$6.85	\$8.00
	Rate Group 2	\$7.08	\$8.00
	Rate Group 3	\$7.30	\$8.00
	Rate Group 4	\$7.53	\$8.00
	Rate Group 5	\$7.75	\$8.00
	Rate Group 6	\$7.98	\$8.00
	Rate Group 7	\$8.20	\$8.00

(M) Material previously located on this page now appears in Appendix A, Sheet 1.1

1. Business Services

4.2.1	<u>Birch Business Features Price List (1)</u>		
	Anonymous Call Reject	\$4.00	
	Auto Redial	\$5.00	
	Call Blocker	\$5.00	
	Call Forwarding Variable	\$6.00	
	Call Forwarding Busy Line/ No Answer	\$6.50	
	Call Transfer Disconnect	\$4.00	
	Caller ID Name & Number	\$10.00	
	Caller ID on Call Waiting	\$12.00	
	Call Waiting with Caller ID Options	\$13.00	
	Call Return	\$5.00	
	Call Tracing		
	Call Waiting	\$6.00	
	Distinctive Ring 2 <sup>nd</sup>	\$8.00	
	Distinctive Ring 3 <sup>rd</sup>	\$1.00	
	Priority Call	\$4.00	
	Remote Access to Call Forwarding	\$9.00	
	Selective Call Forwarding	\$5.00	
	Simultaneous Call Forwarding	\$7.00	
	Speed Calling 30	\$7.00	
	Three Way Calling	\$6.00	
4.2.3	Birch 3 Feature Value Package (1)	\$9.00	(I)
	Installation, per installation or change		\$10.00
4.2.4	Birch 7 Feature Value Package (1)	\$15.00	(I)
	Installation, per installation or change		\$10.00

(1) Effective August 16, 2008 this service is no longer offered.

(M) Material previously located in Appendix A, Sheet 1.

## 2. Business Services

<u>Reference</u>	<u>Description</u>	<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>
	<u>Birch Basic Business Line (3)</u>		(T)
4.2.2	Monthly Rate		
	One Flat Rate 1-Party Line		
	Rate Group A	\$37.00	
	Rate Group B	\$34.00	
	Rate Group C	\$34.00	
	Rate Group C1	\$33.00	
	Rate Group D	\$35.00	
	Rate Group E	\$34.00	
	Rate Group E1	\$31.00	
	Rate Group F	\$27.00	
	Rate Group G	\$27.00	
	Rate Group G1 (2)	\$32.00	
	Monthly Rate (1)		
	One Flat Rate 1-Party Line		
	Rate Group A	\$38.00	
	Rate Group B	\$35.00	
	Rate Group C	\$35.00	
	Rate Group C1	\$34.00	
	Rate Group D	\$36.00	
	Rate Group E	\$35.00	
	Rate Group E1	\$32.00	
	Rate Group F	\$28.00	
	Rate Group G	\$28.00	
	Rate Group G1 (2)	\$32.00	

(1) Effective March 8, 2004, these rates will only be applied to the lines of existing 1-2 line customers established prior to March 8, 2004.

(2) Rate Group G1 comprises lines in CLLIs GRVRNCMA, GBSNNCMA, and RWLDNCMA, for which the rate shown will be effective June 1, 2005 for existing lines of all existing customers with four or more lines on Birch service as of March 31, 2005. All other pricing remains the same as for Rate Group G, as applicable.

(3) Effective August 16, 2008 this service is no longer offered.

(N)

## 3. Business Services

<u>Reference</u>	<u>Description</u>	<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>	
4.2.2	<u>Birch Basic Business Line</u> (3)			(T)
	12 Month Term Commitment			
	One Flat Rate 1-Party Line			
	Rate Group A	\$37.00		
	Rate Group B	\$34.00		
	Rate Group C	\$34.00		
	Rate Group C1	\$33.00		
	Rate Group D	\$35.00		
	Rate Group E	\$34.00		
	Rate Group E1	\$31.00		
	Rate Group F	\$27.00		
	Rate Group G	\$27.00		
	Rate Group G1 (1) (2)	\$32.00		
	24 Month Term Commitment			
	One Flat Rate 1-Party Line			
	Rate Group A	\$33.00		
	Rate Group B	\$30.00		
	Rate Group C	\$29.00		
	Rate Group D	\$32.00		
	Rate Group E	\$30.00		
	Rate Group E1	\$27.00		
	Rate Group F	\$24.00		
	Rate Group G	\$26.00		
	Rate Group G1 (1) (2)	\$31.00		
	Installation Charge, per installation or change		\$50.00	

(1) Rate Group G1 comprises lines in CLLIs GRVRNCMA, GBSNNCMA, and RWLDNCMA, for which the rate shown will be effective June 1, 2005 for existing lines of all existing customers with four or more lines. All other pricing remains the same as for Rate Group G, as applicable.

(2) Due to the rate increases for certain lines subject to 12- and 24-month terms, the affected Customers are released from their term obligations.

(3) Effective August 16, 2008 this service is no longer offered.

(N)

1. Business Services

<u>Reference</u>	<u>Description</u>	<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>
4.2.2	<u>Activation Charge</u>		
	Auto Redial	\$1.25	(I)
	Call Return	1.25	(I)
	Three-Way Calling	1.25	(I)
4.2.2	<u>Birch Price Protection Plan</u>		
	Per terminated Line	\$50.00	
	Per terminated line multiplied by the number of months remaining in the current term	\$10.00	
4.2.2	<u>Birch Basic Business Line (3)</u>		
	Class of Service charge		\$25.00
	Custom work order		(1)
	Establish dual service – Basic Line		\$30.00
	Expedited service charge		\$25.00
	Feature add/change		\$10.00
	Hunting add/change		\$10.00
	Invoice change		\$10.00
	Move, per line		\$64.00
	Installation of new line		\$64.00
	Move, per line (2)		\$26.00
	Installation of new line (2)		\$26.00
	Transfer of service		\$10.00
	Service change, all other, per line		\$10.00
	Telephone number change		\$25.00
	Telephone number search, 1st 20 free		\$15.00

- (1) Custom work is that of a non-routine nature, involving construction, removal, repair, rearrangement or other activities, required to establish and /or maintain local service required of the Company by the Customer. Customer must agree to the charges provided by the Company prior to the work beginning.
- (2) The additional non-recurring charge is only applicable when two or more lines are ordered at the time Birch service is established . The additional non-recurring charge is applied only to lines beyond the first one line ordered. The customer's invoice will show a discount per additional line ordered.
- (3) Effective August 16, 2008 this service is no longer offered.

(N)

1. Business Services

<u>Reference</u>	<u>Description</u>	<u>Monthly Rate</u>	<u>Non recurring Charge</u>	
4.2.7	<u>Birch SmartBiz Bundles (2) (3)</u>			(T)
	Birch SmartBiz Plus Bundle			
	Rate Group B	\$48.00		
	Rate Group C	\$46.00		
	Rate Group E	\$48.00		
	<u>Birch SmartBiz Bundles (2)</u>			
	Birch SmartBiz Plus Bundle			
	Rate Group B	\$49.00		
	Rate Group C	\$47.00		
	Rate Group E	\$49.00		
	<u>Birch SmartBiz Premium Bundle (2)</u>			
	Rate Group B	\$54.00		
	Rate Group C	\$52.00		
	Rate Group E	\$54.00		
	<u>Birch SmartBiz Premium Bundle (1) (2)</u>			
	Rate Group B	\$55.00		
	Rate Group C	\$53.00		
	Rate Group E	\$55.00		
4.2.8	<u>Birchual Office Service</u>			
	Local Birchual Office, with one path	\$20.00 (I)	\$15.00	
	Additional Local Path	\$20.00 (I)	\$15.00	
	Long Distance Birchual Office, with one path	\$20.00 (I)	\$15.00	
	Additional Long Distance Path	\$20.00 (I)	\$15.00	
4.4.6	Buddy's Buyout Program II – maximum credit per line (3)			
	Service Areas:			
	Charleston		\$70.00	
	Columbia		\$70.00	
	Greenville		\$70.00	
	Spartenburg		\$70.00	
	Markets:			
	SCOTH4		\$20.00	
	SCOTH5		\$20.00	
	SCOTHLO1		\$20.00	
	SCOTHLO4		\$20.00	
	SCOTHLO5		\$20.00	

(1) Effective March 8, 2004, these rates will only be applied to existing customers rates.

(2) Service is available to current customers of this service and will not be offered to new customers effective December 15, 2006.

(3) Effective August 16, 2008 this service is no longer offered.

(N)

1. Business Services

Reference		BirchNet Basic Line 12 Month	BirchNet Basic Line 24/36 Month		BirchNet Basic Line 12 Month	BirchNet Basic Line 24/36 Month	(C)
4.2.9	CLLI			CLLI			
	AIKNSCMA	\$58.95	\$57.95	CLMASCPA	\$48.95	\$47.95	
	ALDLSCMA	\$67.95	\$66.95	CLMASCSA	\$48.95	\$47.95	
	ARSNSCAH	\$48.95	\$47.95	CLMAS CSC	\$48.95	\$47.95	
	ARSNSCMA	\$48.95	\$47.95	CLMASCSH	\$48.95	\$47.95	
	ARSNSCTV	\$48.95	\$47.95	CLMASCSN	\$48.95	\$47.95	
	BATHSCMA	\$48.95	\$47.95	CLMASCSU	\$48.95	\$47.95	
	BAVLSCMA	\$67.95	\$66.95	CLMASCSW	\$48.95	\$47.95	
	BETNSCMA	\$58.95	\$57.95	CLMASCTS	\$48.95	\$47.95	
	BEVLSCMA	\$67.95	\$66.95	CLMBSC32	\$48.95	\$47.95	
	BHISSCMA	\$48.95	\$47.95	CLMBSC44	\$48.95	\$47.95	
	BLBGSCMA	\$67.95	\$66.95	CLSNSCMA	\$58.95	\$57.95	
	BLNHSCMA	\$67.95	\$66.95	CLTNSCMA	\$67.95	\$66.95	
	BLRGSCMA	\$48.95	\$47.95	CLVRSCES	\$58.95	\$57.95	
	BMBRSCMA	\$58.95	\$57.95	CMDNSCLG	\$67.95	\$66.95	
	BRWLSCBE	\$67.95	\$66.95	CMDNSCMA	\$67.95	\$66.95	
	BTBGSCMA	\$67.95	\$66.95	CWPNSCMA	\$48.95	\$47.95	
	CENTSCWS	\$58.95	\$57.95	DLLNSCMA	\$67.95	\$66.95	
	CHAPSCCL	\$48.95	\$47.95	DNMKSCES	\$67.95	\$66.95	
	CHRWSCES	\$67.95	\$66.95	DRTNSCMA	\$48.95	\$47.95	
	CHTNSCDP	\$48.95	\$47.95	EDBHSCMA	\$67.95	\$66.95	
	CHTNSCDT	\$48.95	\$47.95	EDFDSCMA	\$67.95	\$66.95	
	CHTNSCJM	\$48.95	\$47.95	EOVRSCMA	\$48.95	\$47.95	
	CHTNSCJN	\$48.95	\$47.95	ESLYSCMA	\$48.95	\$47.95	
	CHTNSCLB	\$48.95	\$47.95	FLBHSCMA	\$48.95	\$47.95	
	CHTNSCNO	\$48.95	\$47.95	FLRNSCMA	\$48.95	\$47.95	
	CHTNSCPS	\$48.95	\$47.95	FLRNSCTS	\$48.95	\$47.95	
	CHTNSCWA	\$48.95	\$47.95	FNINSCES	\$48.95	\$47.95	
	CLIOSCMA	\$67.95	\$66.95	FNVLSCMA	\$48.95	\$47.95	
	CLMASCAR	\$48.95	\$47.95	GFNYSCMA	\$67.95	\$66.95	
	CLMASCBQ	\$48.95	\$47.95	GIVLSCMA	\$58.95	\$57.95	
	CLMAS CCH	\$48.95	\$47.95	GNVLSCBE	\$48.95	\$47.95	
	CLMAS CDF	\$48.95	\$47.95	GNVLSCCH	\$48.95	\$47.95	
	CLMAS CJX	\$48.95	\$47.95	GNVLSCCR	\$48.95	\$47.95	

1. Business Services

Reference		BirchNet Basic Line 12 Month	BirchNet Basic Line 24/36 Month		BirchNet Basic Line 12 Month	BirchNet Basic Line 24/36 Month	(C)
	<b>CLLI</b>			<b>CLLI</b>			
4.2.9	GNVLSCDB	\$48.95	\$47.95	ORBGSCMA	\$58.95	\$57.95	
	GNVLSCDT	\$48.95	\$47.95	PCKNSCES	\$58.95	\$57.95	
	GNVLSCMC	\$48.95	\$47.95	PCLTSCES	\$58.95	\$57.95	
	GNVLSCVL	\$48.95	\$47.95	PCLTSCMA	\$48.95	\$47.95	
	GNVLSCWE	\$48.95	\$47.95	PDMTSCES	\$48.95	\$47.95	
	GNVLSCWP	\$48.95	\$47.95	PNTNSCMA	\$58.95	\$57.95	
	GNVLSCWR	\$48.95	\$47.95	PRSRSCMA	\$67.95	\$66.95	
	GNVMSCBU	\$48.95	\$47.95	SALMSCMA	\$58.95	\$57.95	
	GRERSCMA	\$48.95	\$47.95	SBRKSCSK	\$48.95	\$47.95	
	HCGVSCMA	\$67.95	\$66.95	SCHLSCES	\$58.95	\$57.95	
	HNPSCMA	\$58.95	\$57.95	SENCSCMA	\$58.95	\$57.95	
	HTVLSCMA	\$48.95	\$47.95	SHRNSCMA	\$67.95	\$66.95	
	ISPLSCIS	\$48.95	\$47.95	SPBGSC01	\$48.95	\$47.95	
	JHTNSCMA	\$67.95	\$66.95	SPBGSCBS	\$48.95	\$47.95	
	JNVLSCMA	\$67.95	\$66.95	SPBGSCCV	\$48.95	\$47.95	
	JONNSCES	\$67.95	\$66.95	SPBGSCW	\$48.95	\$47.95	
	LATTSCLS	\$67.95	\$66.95	SPBGSCMA	\$48.95	\$47.95	
	LBRTSCMA	\$58.95	\$57.95	SPBGSCWV	\$48.95	\$47.95	
	LKVWSCMA	\$67.95	\$66.95	SPFDSCMA	\$67.95	\$66.95	
	LKWLSCRS	\$58.95	\$57.95	STGRSCMA	\$67.95	\$66.95	
	LYMNSCES	\$48.95	\$47.95	SUVLSCMA	\$48.95	\$47.95	
	LYMNSCIP	\$48.95	\$47.95	SXMLSCMA	\$58.95	\$57.95	
	MARNSCBN	\$58.95	\$57.95	TKNASCST	\$58.95	\$57.95	
	MARNSCMA	\$58.95	\$57.95	TMVLSCMA	\$48.95	\$47.95	
	MCCLSCMA	\$67.95	\$66.95	TRRSSCMA	\$48.95	\$47.95	
	MLNSSCWP	\$58.95	\$57.95	UNINSCMA	\$67.95	\$66.95	
	MNPLSCES	\$48.95	\$47.95	WCLMSCMA	\$48.95	\$47.95	
	MRTTSCMA	\$48.95	\$47.95	WHTMSCMA	\$67.95	\$66.95	
	NAGSSCMA	\$48.95	\$47.95	WLHLSCES	\$58.95	\$57.95	
	NCHRSCCT	\$48.95	\$47.95	WMNSSCES	\$58.95	\$57.95	
	NCHRSCY	\$48.95	\$47.95	WMTNSCPW	\$58.95	\$57.95	
	NWBYSCMA	\$67.95	\$66.95	YORKSCMA	\$58.95	\$57.95	
	NWELSCMA	\$58.95	\$57.95				

1. Business Services

4.2.9

<u>Birch Long Distance</u>	<u>Rate per minute</u>
All Long Distance Minutes	\$0.049

<u>BirchNet Basic Feature List</u>	<u>Monthly Rate</u>
Anonymous Call Rejection	\$4.00
Call Block	\$6.50
Call Forwarding Busy Line(10)	\$5.00
Call Forwarding No Answer(10)	\$5.00
Call Return	\$6.50
Call Selector	\$6.50
Call Tracing	\$6.50
Calling number delivery blocking, per Line	\$6.50
Distinctive Ringing Service	\$8.00
Message Waiting Indication	\$5.00
Preferred Call Forwarding	\$6.00
Remote Access – Call Forwarding Variable	\$7.45
Repeat Dialing	\$6.50
Speed Calling	\$5.45
Star 98 Access	\$5.00
Three-Way Calling	\$6.95

Optional Calling Features	Business
Three-Way Calling	\$2.00
Call Return	\$2.00
Repeat Dialing	\$2.00
Busy Connect (Per call, per use)	\$0.90
Calling Number Delivery Blocking, Per Call	No Charge

(I)

1. Business Services

(N)

Reference		BirchNet Essentials 12 Month	BirchNet Essentials 24 Month	BirchNet Essentials 36 Month		BirchNet Essentials 12 Month	BirchNet Essentials 24 Month	BirchNet Essentials 36 Month
4.2.10	CLLI				CLLI			
	AIKNSCMA	\$62.95	\$60.95	\$60.95	CLMASCPA	\$52.95	\$50.95	\$50.95
	ALDLSCMA	\$70.95	\$68.95	\$68.95	CLMASCSA	\$52.95	\$50.95	\$50.95
	ARSNSCAH	\$52.95	\$50.95	\$39.95	CLMASCSA	\$52.95	\$50.95	\$50.95
	ARSNSCMA	\$52.95	\$50.95	\$39.95	CLMASCSH	\$52.95	\$50.95	\$50.95
	ARSNSCTV	\$52.95	\$50.95	\$39.95	CLMASCSN	\$52.95	\$50.95	\$50.95
	BATHSCMA	\$52.95	\$50.95	\$50.95	CLMASCSU	\$52.95	\$50.95	\$50.95
	BAVLSCMA	\$70.95	\$68.95	\$68.95	CLMASCSW	\$52.95	\$50.95	\$50.95
	BETNSCMA	\$62.95	\$60.95	\$60.95	CLMASCTS	\$52.95	\$50.95	\$50.95
	BEVLSCMA	\$70.95	\$68.95	\$68.95	CLMBSC32	\$52.95	\$50.95	\$50.95
	BHISSCMA	\$52.95	\$50.95	\$50.95	CLMBSC44	\$52.95	\$50.95	\$50.95
	BLBGSCMA	\$70.95	\$68.95	\$68.95	CLNSCMA	\$62.95	\$60.95	\$60.95
	BLNHSCMA	\$70.95	\$68.95	\$68.95	CLTNSCMA	\$70.95	\$68.95	\$68.95
	BLRGSCMA	\$52.95	\$50.95	\$50.95	CLVRSCES	\$62.95	\$60.95	\$60.95
	BMBRSCMA	\$62.95	\$60.95	\$60.95	CMDNSCLG	\$70.95	\$68.95	\$68.95
	BRWLSCBE	\$70.95	\$68.95	\$68.95	CMDNSCMA	\$70.95	\$68.95	\$68.95
	BTBGSCMA	\$70.95	\$68.95	\$68.95	CWPNSCMA	\$52.95	\$50.95	\$50.95
	CENTSCWS	\$62.95	\$60.95	\$60.95	DLLNSCMA	\$70.95	\$68.95	\$68.95
	CHAPSCLL	\$52.95	\$50.95	\$50.95	DNMKSCES	\$70.95	\$68.95	\$68.95
	CHRWSCES	\$70.95	\$68.95	\$68.95	DRTNSCMA	\$52.95	\$50.95	\$50.95
	CHTNSCDP	\$52.95	\$50.95	\$50.95	EDBHSCMA	\$70.95	\$68.95	\$68.95
	CHTNSCDT	\$52.95	\$50.95	\$50.95	EDFDSCMA	\$70.95	\$68.95	\$68.95
	CHTNSCJM	\$52.95	\$50.95	\$50.95	EOVRSCMA	\$52.95	\$50.95	\$50.95
	CHTNSCJN	\$52.95	\$50.95	\$50.95	ESLYSCMA	\$52.95	\$50.95	\$39.95
	CHTNSCLB	\$52.95	\$50.95	\$50.95	FLBHSCMA	\$52.95	\$50.95	\$50.95
	CHTNSCNO	\$52.95	\$50.95	\$50.95	FLRNSCMA	\$52.95	\$50.95	\$50.95
	CHTNSCPS	\$52.95	\$50.95	\$50.95	FLRNSCTS	\$52.95	\$50.95	\$50.95
	CHTNSCWA	\$52.95	\$50.95	\$50.95	FNINSCES	\$52.95	\$50.95	\$50.95
	CLIOSCMA	\$70.95	\$68.95	\$68.95	FNVLSCMA	\$52.95	\$50.95	\$50.95
	CLMASCAR	\$52.95	\$50.95	\$50.95	GFNYSCMA	\$70.95	\$68.95	\$68.95
	CLMASCBQ	\$52.95	\$50.95	\$50.95	GIVLSCMA	\$62.95	\$60.95	\$60.95
	CLMASCHH	\$52.95	\$50.95	\$50.95	GNVLSCBE	\$52.95	\$50.95	\$39.95
	CLMASCDF	\$52.95	\$50.95	\$50.95	GNVLSCCH	\$52.95	\$50.95	\$39.95
	CLMASCX	\$52.95	\$50.95	\$50.95	GNVLSCCR	\$52.95	\$50.95	\$39.95

(N)

1. Business Services

(N)

Reference		BirchNet Essentials 12 Month	BirchNet Essentials 24 Month	BirchNet Essentials 36 Month	CLLI	BirchNet Essentials 12 Month	BirchNet Essentials 24 Month	BirchNet Essentials 36 Month
4.2.10	CLLI							
	GNVLSADB	\$52.95	\$50.95	\$39.95	ORBGSCMA	\$62.95	\$60.95	\$60.95
	GNVLSADT	\$52.95	\$50.95	\$39.95	PCKNSCES	\$62.95	\$60.95	\$60.95
	GNVLSACM	\$52.95	\$50.95	\$39.95	PCLTSCES	\$62.95	\$60.95	\$60.95
	GNVLSACV	\$52.95	\$50.95	\$39.95	PCLTSCMA	\$52.95	\$50.95	\$50.95
	GNVLSACW	\$52.95	\$50.95	\$39.95	PDMTSCES	\$52.95	\$50.95	\$50.95
	GNVLSACP	\$52.95	\$50.95	\$39.95	PNTNSCMA	\$62.95	\$60.95	\$60.95
	GNVLSACR	\$52.95	\$50.95	\$39.95	PRSRSCMA	\$70.95	\$68.95	\$68.95
	GNVMSACB	\$52.95	\$50.95	\$39.95	SALMSCMA	\$62.95	\$60.95	\$60.95
	GRERSCMA	\$52.95	\$50.95	\$50.95	SBRKSCSK	\$52.95	\$50.95	\$50.95
	HCGVSCMA	\$70.95	\$68.95	\$68.95	SCHLSCES	\$62.95	\$60.95	\$60.95
	HNPWSCMA	\$62.95	\$60.95	\$60.95	SENCSCMA	\$62.95	\$60.95	\$60.95
	HTVWSCMA	\$52.95	\$50.95	\$50.95	SHRNSCMA	\$70.95	\$68.95	\$68.95
	ISPLSCIS	\$52.95	\$50.95	\$50.95	SPBGSC01	\$52.95	\$50.95	\$39.95
	JHTNSCMA	\$70.95	\$68.95	\$68.95	SPBGSCBS	\$52.95	\$50.95	\$39.95
	JNVWSCMA	\$70.95	\$68.95	\$68.95	SPBGSCCV	\$52.95	\$50.95	\$39.95
	JONNSCES	\$70.95	\$68.95	\$68.95	SPBGSCSW	\$52.95	\$50.95	\$39.95
	LATTSCLS	\$70.95	\$68.95	\$68.95	SPBGSCMA	\$52.95	\$50.95	\$39.95
	LBRWSCMA	\$62.95	\$60.95	\$60.95	SPBGSCWV	\$52.95	\$50.95	\$39.95
	LKVWSCMA	\$70.95	\$68.95	\$68.95	SPFDSCMA	\$70.95	\$68.95	\$68.95
	LKWWSACS	\$62.95	\$60.95	\$60.95	STGRSCMA	\$70.95	\$68.95	\$68.95
	LYMNSCES	\$52.95	\$50.95	\$50.95	SUVWSCMA	\$52.95	\$50.95	\$50.95
	LYMNACIP	\$52.95	\$50.95	\$50.95	SXMLSCMA	\$62.95	\$60.95	\$60.95
	MARNACBN	\$62.95	\$60.95	\$60.95	TKNASCST	\$62.95	\$60.95	\$60.95
	MARNSCMA	\$62.95	\$60.95	\$60.95	TMVWSCMA	\$52.95	\$50.95	\$50.95
	MCCLSCMA	\$70.95	\$68.95	\$68.95	TRRSSCMA	\$52.95	\$50.95	\$50.95
	MLNSSACP	\$62.95	\$60.95	\$60.95	UNINSCMA	\$70.95	\$68.95	\$68.95
	MNPLSCES	\$52.95	\$50.95	\$50.95	WCLMSCMA	\$52.95	\$50.95	\$50.95
	MRTWSCMA	\$52.95	\$50.95	\$50.95	WHTMSCMA	\$70.95	\$68.95	\$68.95
	NAGWSCMA	\$52.95	\$50.95	\$39.95	WLHLSCES	\$62.95	\$60.95	\$60.95
	NCHRSCCT	\$52.95	\$50.95	\$50.95	WMNSSCES	\$62.95	\$60.95	\$60.95
	NCHRSCHY	\$52.95	\$50.95	\$50.95	WMTNSCPW	\$62.95	\$60.95	\$60.95
	NWBWSCMA	\$70.95	\$68.95	\$68.95	YORKSCMA	\$62.95	\$60.95	\$60.95
	NWELSCMA	\$62.95	\$60.95	\$60.95				

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1. Business Services

4.2.10 (cont'd.)

200 Minute Long Distance Calling Block for BirchNet Essentials:

<u>Block of Time per Month</u>	<u>Overage Usage Rate per Minute</u>	
200 Minutes of Inter-LATA Domestic Long Distance	Included in bundle	
Additional Minutes	\$0.049	
Optional Calling Features	Residential	Business
Busy Connect (Per call, per use)	\$0.90	\$0.90

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(N)

1. Business Services

4.2.11 BirchNet Miscellaneous Charges

Nonrecurring Maximum charges for installation of Business lines are:

First Line (incl. first jack w/wiring)	\$130.00	
Each Additional Line (incl. jack w/wiring) <sup>1</sup>	\$65.00	(I)
Additional Jack w/wiring at time of install	\$65.00	(I)
Line Installation w/ no jack or wiring	\$65.00	(I)

Service Order Charges

Charge	Maximum Price
Feature Add or Change	\$10.00 per Order
Basic Service Change	\$10.00 per Order
Establishing or Re-arranging Hunting	\$10.00 per Order
Directory Listing Change	\$10.00 per Order
Invoice Change	\$25.00 per Order
Transfer of Service	\$25.00 per Order
TN Change	\$25.00 per Order
Line Signaling Change	\$25.00 per Order
Vanity Number Search	\$25.00 per Order
Establishing Dual Service	\$25.00 per Order
Expedite Service Charge (LWC/UNE)	\$50.00 per Order
Expedite Service Charge (Facilities)	\$200.00 per Day per Line
Expedite Service Charge (T1 Circuits)	\$595.00 per Day per Circuit

Maintenance Visit Charges

	Residential	Business	
Premise Work Charge	\$100.00	\$100.00	
Initial Hour (time & materials)	\$165.00	\$165.00	(I)
Trouble Determination (per request)	\$110.00	\$110.00	(I)
Each Additional 15 minute increment	\$30.00	\$30.00	
Initial Jack & Wiring (existing customer)	\$130.00	\$130.00	
Each Additional Jack & Wiring (existing customer)	\$65.00	\$65.00	(I)

1. Business Services

4.2.12 Home Connection – Feature List

<u>Home Connection Feature List</u>	<u>Monthly Rate</u>	
Anonymous Call Rejection	\$5.95	(I)
Call Block	\$7.00	(I)
Call Forwarding Busy Line(10)	\$2.00	(I)
Call Forwarding No Answer(10)	\$2.00	(I)
Call Return	\$8.00	(I)
Call Selector	\$6.40	
Call Tracing	\$6.40	
Calling number delivery blocking, per Line	\$5.60	
Distinctive Ringing Service	\$6.40	
Message Waiting Indication	\$1.60	
Preferred Call Forwarding	\$5.00	(I)
Remote Access – Call Forwarding Variable	\$7.00	(I)
Repeat Dialing	\$5.95	(I)
Speed Calling	\$5.95	(I)
Star 98 Access	\$1.60	
Three-Way Calling	\$7.00	(I)

1. Business Services

Reference	CLLI	Home Connection 12 Month	CLLI	Home Connection 12 Month
4.2.12	AIKNSCMA	\$50.95	CLMASCPA	\$40.95
	ALDLSCMA	\$60.95	CLMASCSA	\$40.95
	ARSNSCAH	\$40.95	CLMASCSA	\$40.95
	ARSNSCMA	\$40.95	CLMASCSH	\$40.95
	ARSNSCTV	\$40.95	CLMASCSN	\$40.95
	BATHSCMA	\$40.95	CLMASCSU	\$40.95
	BAVLSCMA	\$60.95	CLMASCSW	\$40.95
	BETNSCMA	\$50.95	CLMASCTS	\$40.95
	BEVLSCMA	\$60.95	CLMBSC32	\$40.95
	BHISSCMA	\$40.95	CLMBSC44	\$40.95
	BLBGSCMA	\$60.95	CLNSCMA	\$50.95
	BLNHSCMA	\$60.95	CLTNSCMA	\$60.95
	BLRGSCMA	\$40.95	CLVRSCES	\$50.95
	BMBRSCMA	\$50.95	CMDNSCLG	\$60.95
	BRWLSCBE	\$60.95	CMDNSCMA	\$60.95
	BTBGSCMA	\$60.95	CWPNSCMA	\$40.95
	CENTSCWS	\$50.95	DLLNSCMA	\$60.95
	CHAPSCCL	\$40.95	DNMKSCES	\$60.95
	CHRWSCES	\$60.95	DRTNSCMA	\$40.95
	CHTNSCDP	\$40.95	EDBHSCMA	\$60.95
	CHTNSCDT	\$40.95	EDFDSCMA	\$60.95
	CHTNSCJM	\$40.95	EOVRSCMA	\$40.95
	CHTNSCJN	\$40.95	ESLYSCMA	\$40.95
	CHTNSCLB	\$40.95	FLBHSCMA	\$40.95
	CHTNSCNO	\$40.95	FLRNSCMA	\$40.95
	CHTNSCPS	\$40.95	FLRNSCTS	\$40.95
	CHTNSCWA	\$40.95	FNINSCES	\$40.95
	CLIOSCMA	\$60.95	FNVLSCMA	\$40.95
	CLMASCAR	\$40.95	GFNYSCMA	\$60.95
	CLMASCBQ	\$40.95	GIVLSCMA	\$50.95
	CLMASCCH	\$40.95	GNVLSCBE	\$40.95
	CLMASCDF	\$40.95	GNVLSCCH	\$40.95
	CLMASCJX	\$40.95	GNVLSCCR	\$40.95

1. Business Services

Reference	Home Connection		Home Connection 12	
	CLLI	12 Month	CLLI	Month
4.2.12	GNVLSCDB	\$40.95	ORBGSCMA	\$50.95
	GNVLSCDT	\$40.95	PCKNSCES	\$50.95
	GNVLSCMC	\$40.95	PCLTSCES	\$50.95
	GNVLSCVL	\$40.95	PCLTSCMA	\$40.95
	GNVLSCWE	\$40.95	PDMTSCES	\$40.95
	GNVLSCWP	\$40.95	PNTNSCMA	\$50.95
	GNVLSCWR	\$40.95	PRSRSCMA	\$60.95
	GNVMSCBU	\$40.95	SALMSCMA	\$50.95
	GRERSCMA	\$40.95	SBRKSCSK	\$40.95
	HCGVSCMA	\$60.95	SCHLSCES	\$50.95
	HNPWSCMA	\$50.95	SENCSCMA	\$50.95
	HTVLSCMA	\$40.95	SHRNSCMA	\$60.95
	ISPLSCIS	\$40.95	SPBGSC01	\$40.95
	JHTNSCMA	\$60.95	SPBGSCBS	\$40.95
	JNVLSCMA	\$60.95	SPBGSCCV	\$40.95
	JONNSCES	\$60.95	SPBGSCW	\$40.95
	LATTSCLS	\$60.95	SPBGSCMA	\$40.95
	LBRTSCMA	\$50.95	SPBGSCWV	\$40.95
	LKVWSCMA	\$60.95	SPFDSCMA	\$60.95
	LKWLSCRS	\$50.95	STGRSCMA	\$60.95
	LYMNSCES	\$40.95	SUVLSCMA	\$40.95
	LYMNSCIP	\$40.95	SXMLSCMA	\$50.95
	MARNSCBN	\$50.95	TKNASCST	\$50.95
	MARNSCMA	\$50.95	TMVLSCMA	\$40.95
	MCCLSCMA	\$60.95	TRRSSCMA	\$40.95
	MLNSSCWP	\$50.95	UNINSCMA	\$60.95
	MNPLSCES	\$40.95	WCLMSCMA	\$40.95
	MRTTSCMA	\$40.95	WHTMSCMA	\$60.95
	NAGSSCMA	\$40.95	WLHLSCES	\$50.95
	NCHRSCCT	\$40.95	WMNSSCES	\$50.95
	NCHRSCY	\$40.95	WMTNSCPW	\$50.95
	NWBYSCMA	\$60.95	YORKSCMA	\$50.95
	NWELSCMA	\$50.95		

1. Business Services

(N)

Reference	Home Essentials 12		Home Essentials 12	
	CLLI	Month	CLLI	Month
4.2.13	AIKNSCMA	\$68.95	CLMASCPA	\$58.95
	ALDLSCMA	\$77.95	CLMASCSA	\$58.95
	ARNSCAH	\$58.95	CLMASCSA	\$58.95
	ARNSCMA	\$58.95	CLMASCSH	\$58.95
	ARNSCTV	\$58.95	CLMASCSN	\$58.95
	BATHSCMA	\$58.95	CLMASCSU	\$58.95
	BAVLSCMA	\$77.95	CLMASCSW	\$58.95
	BETNSCMA	\$68.95	CLMASCTS	\$58.95
	BEVLSCMA	\$77.95	CLMBSC32	\$58.95
	BHISSCMA	\$58.95	CLMBSC44	\$58.95
	BLBGSCMA	\$77.95	CLNSCMA	\$68.95
	BLNHSCMA	\$77.95	CLTNSCMA	\$77.95
	BLRGSCMA	\$58.95	CLVRSCES	\$68.95
	BMBRSCMA	\$68.95	CMDNSCLG	\$77.95
	BRWLSCBE	\$77.95	CMDNSCMA	\$77.95
	BTBGSCMA	\$77.95	CWPNSCMA	\$58.95
	CENTSCWS	\$68.95	DLLNSCMA	\$77.95
	CHAPSCCL	\$58.95	DNMKSCES	\$77.95
	CHRWSCES	\$77.95	DRTNSCMA	\$58.95
	CHTNSCDP	\$58.95	EDBHSCMA	\$77.95
	CHTNSCDT	\$58.95	EDFDSCMA	\$77.95
	CHTNSCJM	\$58.95	EOVRSCMA	\$58.95
	CHTNSCJN	\$58.95	ESLYSCMA	\$58.95
	CHTNSCLB	\$58.95	FLBHSCMA	\$58.95
	CHTNSCNO	\$58.95	FLRNSCMA	\$58.95
	CHTNSCPS	\$58.95	FLRNSCTS	\$58.95
	CHTNSCWA	\$58.95	FNINSCES	\$58.95
	CLIOSCMA	\$77.95	FNVLSCMA	\$58.95
	CLMASCAR	\$58.95	GFNYSCMA	\$77.95
	CLMASCBQ	\$58.95	GIVLSCMA	\$68.95
	CLMASCCH	\$58.95	GNVLSCBE	\$58.95
	CLMASCDF	\$58.95	GNVLSCCH	\$58.95
	CLMASCJX	\$58.95	GNVLSCCR	\$58.95

(N)

1. Business Services

**Reference**

	<b>Home Essentials 12</b>		<b>Home Essentials 12</b>	
	<b>CLLI</b>	<b>Month</b>	<b>CLLI</b>	<b>Month</b>
4.2.13	GNVLSCDB	\$58.95	ORBGSCMA	\$68.95
	GNVLSCDT	\$58.95	PCKNSCES	\$68.95
	GNVLSCMC	\$58.95	PCLTSCES	\$68.95
	GNVLSCVL	\$58.95	PCLTSCMA	\$58.95
	GNVLSCWE	\$58.95	PDMTSCES	\$58.95
	GNVLSCWP	\$58.95	PNTNSCMA	\$68.95
	GNVLSCWR	\$58.95	PRSRSCMA	\$77.95
	GNVMSCBU	\$58.95	SALMSCMA	\$68.95
	GRERSCMA	\$58.95	SBRKSCSK	\$58.95
	HCGVSCMA	\$77.95	SCHLSCES	\$68.95
	HNPWSCMA	\$68.95	SENCSCMA	\$68.95
	HTVLSCMA	\$58.95	SHRNSCMA	\$77.95
	ISPLSCIS	\$58.95	SPBGSC01	\$58.95
	JHTNSCMA	\$77.95	SPBGSCBS	\$58.95
	JNVLSCMA	\$77.95	SPBGSCCV	\$58.95
	JONNSCES	\$77.95	SPBGSCSW	\$58.95
	LATTSCLS	\$77.95	SPBGSCMA	\$58.95
	LBRTSCMA	\$68.95	SPBGSCWV	\$58.95
	LKVWSCMA	\$77.95	SPFDSCMA	\$77.95
	LKWLSCRS	\$68.95	STGRSCMA	\$77.95
	LYMNSCES	\$58.95	SUVLSCMA	\$58.95
	LYMNSCIP	\$58.95	SXMLSCMA	\$68.95
	MARNSCBN	\$68.95	TKNASCST	\$68.95
	MARNSCMA	\$68.95	TMVLSCMA	\$58.95
	MCCLSCMA	\$77.95	TRRSSCMA	\$58.95
	MLNSSCWP	\$68.95	UNINSCMA	\$77.95
	MNPLSCES	\$58.95	WCLMSCMA	\$58.95
	MRTTSCMA	\$58.95	WHTMSCMA	\$77.95
	NAGSSCMA	\$58.95	WLHLSCES	\$68.95
	NCHRSCCT	\$58.95	WMNSSCES	\$68.95
	NCHRSCY	\$58.95	WMTNSCPW	\$68.95
	NWBYSMA	\$77.95	YORKSCMA	\$68.95
	NWELSCMA	\$68.95		

1. Business Services

4.2.14 Home Connection and Home Essentials Miscellaneous Charges

Nonrecurring charges for installation of Business lines are:

(T)

First Line (incl. first jack w/wiring)	\$130.00
Each Additional Line (incl. jack w/wiring) <sup>1</sup>	\$65.00
Additional Jack w/wiring at time of install	\$65.00
Line Installation w/ no jack or wiring	\$65.00

(I)

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(I)

Service Order Charges

Charge	Maximum Price
Feature Add or Change	\$10.00 per Order
Basic Service Change	\$10.00 per Order
Establishing or Re-arranging Hunting	\$10.00 per Order
Directory Listing Change	\$10.00 per Order
Invoice Change	\$25.00 per Order
Transfer of Service	\$25.00 per Order
TN Change	\$25.00 per Order
Line Signaling Change	\$25.00 per Order
Vanity Number Search	\$25.00 per Order
Establishing Dual Service	\$25.00 per Order
Expedite Service Charge (LWC/UNE)	\$50.00 per Order
Expedite Service Charge (Facilities)	\$200.00 per Day per Line
Expedite Service Charge (T1 Circuits)	\$595.00 per Day per Circuit

Maintenance Visit Charges

	Residential	Business
Premise Work Charge	\$100.00	\$100.00
Initial Hour (time & materials)	\$165.00	\$165.00
Trouble Determination (per request)	\$110.00	\$110.00
Each Additional 15 minute increment	\$30.00	\$30.00
Initial Jack & Wiring (existing customer)	\$130.00	\$130.00
Each Additional Jack & Wiring (existing customer)	\$65.00	\$65.00

(I)

(I)

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1. Business Services

4.2.15 BirchNet Value Line

(N)

Reference

CLLI	BirchNet Value Line 12 Month	BirchNet Value Line 24/36 Month	CLLI	BirchNet Value Line 12 Month	BirchNet Value Line 24/36 Month
AIKNSCMA	\$53.95	\$52.95	CLMASCCH	\$43.95	\$42.95
ALDLSCMA	\$62.95	\$61.95	CLMASCDF	\$43.95	\$42.95
ARSNSCAH	\$43.95	\$42.95	CLMASCJX	\$43.95	\$42.95
ARSNSCMA	\$43.95	\$42.95	CLMASCPA	\$43.95	\$42.95
ARSNSCTV	\$43.95	\$42.95	CLMASCSA	\$43.95	\$42.95
BATHSCMA	\$43.95	\$42.95	CLMASCSC	\$43.95	\$42.95
BAVLSCMA	\$62.95	\$61.95	CLMASCSH	\$43.95	\$42.95
BETNSCMA	\$53.95	\$52.95	CLMASCSN	\$43.95	\$42.95
BEVLSCMA	\$62.95	\$61.95	CLMASCSU	\$43.95	\$42.95
BHISSCMA	\$43.95	\$42.95	CLMASCSW	\$43.95	\$42.95
BLBGSCMA	\$62.95	\$61.95	CLMASCTS	\$43.95	\$42.95
BLNHSCMA	\$62.95	\$61.95	CLMBSC32	\$43.95	\$42.95
BLRGSCMA	\$43.95	\$42.95	CLMBSC44	\$43.95	\$42.95
BMBRSCMA	\$53.95	\$52.95	CLNSCMA	\$53.95	\$52.95
BRWLSCBE	\$62.95	\$61.95	CLTNSCMA	\$62.95	\$61.95
BTBGSCMA	\$62.95	\$61.95	CLVRSCES	\$53.95	\$52.95
CENTSCWS	\$53.95	\$52.95	CMDNSCLG	\$62.95	\$61.95
CHAPSCCL	\$43.95	\$42.95	CMDNSCMA	\$62.95	\$61.95
CHRWSCES	\$62.95	\$61.95	CWPNSCMA	\$43.95	\$42.95
CHTNSCDP	\$43.95	\$42.95	DLLNSCMA	\$62.95	\$61.95
CHTNSCDT	\$43.95	\$42.95	DNMKSCES	\$62.95	\$61.95
CHTNSCJM	\$43.95	\$42.95	DRTNSCMA	\$43.95	\$42.95
CHTNSCJN	\$43.95	\$42.95	EDBHSCMA	\$62.95	\$61.95
CHTNSCLB	\$43.95	\$42.95	EDFDSCMA	\$62.95	\$61.95
CHTNSCNO	\$43.95	\$42.95	EOVRSCMA	\$43.95	\$42.95
CHTNSCPS	\$43.95	\$42.95	ESLYSCMA	\$43.95	\$42.95
CHTNSCWA	\$43.95	\$42.95	FLBHSCMA	\$43.95	\$42.95
CLIOSCMA	\$62.95	\$61.95	FLRNSCMA	\$43.95	\$42.95
CLMASCAR	\$43.95	\$42.95	FLRNSCTS	\$43.95	\$42.95
CLMASCBQ	\$43.95	\$42.95	FNINSCES	\$43.95	\$42.95

(N)

1. Business Services

4.2.15 BirchNet Value Line

(N)

Reference

CLLI	BirchNet Value Line 12 Month	BirchNet Value Line 24/36 Month	CLLI	BirchNet Value Line 12 Month	BirchNet Value Line 24/36 Month
FNVLSCMA	\$43.95	\$42.95	NCHRSCHY	\$43.95	\$42.95
GFNYSCMA	\$62.95	\$61.95	NWBYSMA	\$62.95	\$61.95
GIVLSCMA	\$53.95	\$52.95	NWELSCMA	\$53.95	\$52.95
GNVLSCBE	\$43.95	\$42.95	ORBGSCMA	\$53.95	\$52.95
GNVLSCCH	\$43.95	\$42.95	PCKNSCES	\$53.95	\$52.95
GNVLSCCR	\$43.95	\$42.95	PCLTSCES	\$53.95	\$52.95
GNVLSCDB	\$43.95	\$42.95	PCLTSCMA	\$43.95	\$42.95
GNVLSCDT	\$43.95	\$42.95	PDMTSCES	\$43.95	\$42.95
GNVLSCMC	\$43.95	\$42.95	PNTNSCMA	\$53.95	\$52.95
GNVLSCVL	\$43.95	\$42.95	PRSRSCMA	\$62.95	\$61.95
GNVLSCWE	\$43.95	\$42.95	SALMSCMA	\$53.95	\$52.95
GNVLSCWP	\$43.95	\$42.95	SBRKSCSK	\$43.95	\$42.95
GNVLSCWR	\$43.95	\$42.95	SCHLSCES	\$53.95	\$52.95
GNVMSCBU	\$43.95	\$42.95	SENCSCMA	\$53.95	\$52.95
GRERSCMA	\$43.95	\$42.95	SHRNSCMA	\$62.95	\$61.95
HCGVSCMA	\$62.95	\$61.95	SPBGSC01	\$43.95	\$42.95
HNPWSCMA	\$53.95	\$52.95	SPBGSCBS	\$43.95	\$42.95
HTVLSCMA	\$43.95	\$42.95	SPBGSCCV	\$43.95	\$42.95
ISPLSCIS	\$43.95	\$42.95	SPBGSCW	\$43.95	\$42.95
JHTNSCMA	\$62.95	\$61.95	SPBGSCMA	\$43.95	\$42.95
JNVLSCMA	\$62.95	\$61.95	SPBGSCWV	\$43.95	\$42.95
JONNSCES	\$62.95	\$61.95	SPFDSCMA	\$62.95	\$61.95
LATTSCLS	\$62.95	\$61.95	STGRSCMA	\$62.95	\$61.95
LBRTSCMA	\$53.95	\$52.95	SUVLSCMA	\$43.95	\$42.95
LKVWSCMA	\$62.95	\$61.95	SXMLSCMA	\$53.95	\$52.95
LKWLSCRS	\$53.95	\$52.95	TKNASST	\$53.95	\$52.95
LYMNSCES	\$43.95	\$42.95	TMVLSCMA	\$43.95	\$42.95
LYMNSCIP	\$43.95	\$42.95	TRRSSCMA	\$43.95	\$42.95
MARNSCBN	\$53.95	\$52.95	UNINSCMA	\$62.95	\$61.95
MARNSCMA	\$53.95	\$52.95	WCLMSCMA	\$43.95	\$42.95
MCCLSCMA	\$62.95	\$61.95	WHTMSCMA	\$62.95	\$61.95
MLNSSCWP	\$53.95	\$52.95	WLHLSCES	\$53.95	\$52.95
MNPLSCES	\$43.95	\$42.95	WMNSSCES	\$53.95	\$52.95
MRTTSCMA	\$43.95	\$42.95	WMTNSCPW	\$53.95	\$52.95
NAGSSCMA	\$43.95	\$42.95	YORKSCMA	\$53.95	\$52.95
NCHRSCT	\$43.95	\$42.95			

(N)

1. Business Services

4.2.15 BirchNet Value Line – Feature List

(N)

<u>Birch Long Distance</u>	<u>Rate per minute</u>
All Long Distance Minutes	\$0.069

<u>BirchNet Basic Feature List</u>	<u>Monthly Rate</u>
Anonymous Call Rejection	\$4.00
Call Block	\$6.50
Call Forwarding Busy Line(10)	\$5.00
Call Forwarding No Answer(10)	\$5.00
Call Return	\$6.50
Call Selector	\$6.50
Call Tracing	\$6.50
Call Waiting	\$7.50
Caller ID	\$11.00
Calling number delivery blocking, per Line	\$6.50
Distinctive Ringing Service	\$8.00
Message Waiting Indication	\$5.00
Preferred Call Forwarding	\$6.00
Remote Access – Call Forwarding Variable	\$7.45
Repeat Dialing	\$6.50
Speed Calling	\$5.45
Star 98 Access	\$5.00
Three-Way Calling	\$6.95

Optional Calling Features	Business
Three-Way Calling	\$2.00
Call Return	\$2.00
Repeat Dialing	\$2.00
Busy Connect (Per call, per use)	\$0.90
Calling Number Delivery Blocking, Per Call	No Charge

(N)

2. Directory Services

<u>Reference</u>	<u>Description</u>	<u>Monthly Rate</u>	<b>(D)</b>
4.3.1	Directory Listings – Business		
	Addition Extra Listing – 800 Number	\$2.00	
	Business Alternate Listings, ea.	\$2.00	
	Business Extra Listings, ea.	\$2.30	
	Cross Reference Listing	\$2.00	
	Foreign Listing	\$2.00	
	Non-Listed	\$5.00 <b>(I)</b>	
	Non-Published	\$5.00 <b>(I)</b>	
4.3.1	Dual Name Listing – Residential	No Charge	
	Cross Reference Listing	\$2.00	
	Designer Bold Listing	\$2.00	
	Designer Bold Plus Listing	\$3.00	
	Designer Line	\$3.00	
	Designer Line Bold Listing	\$4.00	
	Designer Line Script Listing	\$4.00	
	Foreign Cross Listing	\$2.00	
	Non-Listed	\$ .80	
	Non-Published	\$2.25	
			<b>(D)</b>

## 2. Directory Services (continued)

<u>Reference</u>	<u>Description</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
4.3.2	Directory Assistance	\$3.00 (I)	
	Alternately billed	\$3.00 (I)	
4.3.3	<u>Directory Assistance Call Completion</u>		
	<u>Full-Automated</u>		
	Sent-Paid Non-Coin	\$0.70	
	Collect	\$0.70	
	Bill to Third Number	\$0.70	
	<u>Semi-Automated</u>		
	Sent-Paid	\$0.70	
	Collect	\$0.70	
	Bill to a Third Number	\$0.70	
	Person to Person	\$3.00	
4.3.4	National Directory Assistance	Charge per	
		Listing Request	
	Sent Paid request	\$4.00 (I)	
	Alternately Billed Requests	\$5.00 (I)	
4.5	<u>Toll Services</u>		
	<u>Collect</u>		
	Non-Automated	\$5.00 (I)	
	Semi-Automated	\$5.00 (I)	
	Fully- Automated	\$5.00 (I)	
	<u>Billed to a Third Number</u>		
	Non-Automated	\$5.00 (I)	
	Semi-Automated	\$5.00 (I)	
	Fully- Automated	\$5.00 (I)	
	<u>Sent-Paid</u>		
	Non-Automated	\$5.00 (I)	
	Semi-Automated	\$5.00 (I)	
	Fully- Automated	\$5.00 (I)	
	<u>Person to Person</u>		
	Non-Automated	\$5.00	
	Semi-Automated	\$5.00	
	<u>Other Services</u>		
	Line Service Verification	\$5.00 (I)	
	Line Status Interrupt	\$5.00 (I)	

## 3. Residential Services

## General Exchange Services

<u>Reference</u>	<u>Description</u>	<u>Monthly Charge</u>	<u>Non recurring Charge</u>	
4.2.5 A	Basic Bundle Residential Service (1) (2)			(T)
	Rate Group A	\$29.50		
	Rate Group B	\$29.50		
	Rate Group C	\$26.00		
4.2.5 B	Birch Premium Upgrade Feature Package (2)			(T)
	Rate Group A	\$2.00		
	Rate Group B	\$2.00		
	Rate Group C	\$2.00		
4.2.5	Establish dual service – Basic Line (2)		\$19.00	(T)
	Expedited service charge		\$25.00	
	Feature change		\$10.00	
	Invoice change		\$10.00	
	Move, per line		\$40.00	
	Service change, all other, per line		\$10.00	
	Telephone number change		\$25.00	
	Telephone number search, 1 <sup>st</sup> 20 set free		\$15.00	
	Transfer of service		\$10.00	

(1) Service is available to current customers of this service only and will not be offered to new customers as of May 22, 2002.

(2) Effective August 16, 2008 this service is no longer offered. (N)

## 3. Residential Services

<u>Reference</u>	<u>Description</u>	<u>Monthly Charge</u>	
4.2.6	Birch Home Connection Bundles (2) (3)		
	Birch Home Connection		
	Rate Group A	\$28.50	
	Rate Group B	27.50	
	Rate Group C	28.50	
	Rate Group E	28.50	
	Rate Group F	25.00	(I)
	Birch Home Connection (1) (3)		
	Rate Group A	\$29.50	
	Rate Group B	28.50	
	Rate Group C	29.50	
	Rate Group E	29.50	
	Rate Group F	25.00	(I)
	Birch Home Connection Plus(3)		
	Rate Group A	\$30.00	
	Rate Group B	29.00	
	Rate Group C	30.00	
	Rate Group E	30.00	
	Rate Group F	25.00	
	Birch Home Connection Plus (1)v		
	Rate Group A	\$31.00	
	Rate Group B	30.00	
	Rate Group C	31.00	
	Rate Group E	31.00	
	Rate Group F	26.00	
	Birch Home Connection Premium(3)		
	Rate Group A	\$33.50	
	Rate Group B	32.50	
	Rate Group C	33.50	
	Rate Group E	33.50	
	Rate Group F	28.50	
	Birch Home Connection Premium (1) (3)		
	Rate Group A	\$34.50	
	Rate Group B	33.50	
	Rate Group C	34.50	
	Rate Group E	34.50	
	Rate Group F	29.50	

(1) Effective March 8, 2004, these rates will only be applied to existing 1-2 line customers rates.

(2) Service is available to current customers of this service and will not be offered to new customers effective December 15, 2006.

(3) Effective August 16, 2008 this service is no longer offered.

## 3. Residential Services

<u>Reference</u>	<u>Description</u>	<u>Monthly Charge</u>	<u>Non recurring Charge</u>	
4.2.6	<u>Birch Home Connection Bundles (3)</u>			(T)
	Installation of a new line		\$50.00	
	Installation of additional line		\$40.00	
	Feature Add/Change/Delete		\$10.00	
	Conversion of line to Birch Service		0.00	
	Class of Service charge		\$25.00	
	Establish dual service – Basic Line		\$19.00	
	Expedited service charge		\$25.00	
	Invoice change		\$10.00	
	Move, per line		\$40.00	
	Service change, all other, per line		\$10.00	
	Telephone number change		\$25.00	
	Telephone number search, 1 <sup>st</sup> 20 set free		\$15.00	
	Transfer of service		\$10.00	
	Birch Home Connection Bundles			
	Optional Features			
	Auto Redial/CallReturn/3 Way Calling	\$2.00		
	Call Blocker	2.00		
	Call Forward Busy/No Answer	1.00		
	Call Forward	2.00		
	Distinctive Ring	2.00		
	Distinctive Ring Additional	2.00		
	Priority Call	2.00		
	Remote Access to Call Forward with Call Forward	2.00		
	Selective Call Forward	2.00		
	Speed Call 8	2.00		

(3) Effective August 16, 2008 this service is no longer offered.

(N)

## 4. Miscellaneous Services

<u>Reference</u>	<u>Description</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	
4.4.1	Toll restriction per Business line equipped (2)	\$5.00	\$10.00	(T)
4.4.1	Toll Restriction, per Residential line equipped (2)	\$2.50	\$10.00	(T)
4.4.2	Service and Equipment Charge, Business (2)	\$22.50		(T)
4.4.2	Residential Birch Sprawler Plus (2)			(T)
	Rate Group A	\$12.50	\$10.00	
	Rate Group B	\$12.50	\$10.00	
	Rate Group C	\$12.50	\$10.00	
	Rate Group E	\$12.50	\$10.00	
	Rate Group F	\$16.00	\$10.00	
	Residential Birch Sprawler Plus (1) (2)			(T)
	Rate Group A	\$13.50		
	Rate Group B	\$13.50		
	Rate Group C	\$13.50		
	Rate Group E	\$13.50		
	Rate Group F	\$17.00		
4.4.3	Business Birch Sprawler Plus (2)			(T)
	Rate Group B	\$39.00		
	Rate Group C	\$27.50		
	Rate Group E	\$27.50		
	Rate Group F	\$25.50		
	Business Birch Sprawler Plus (1) (2)			(T)
	Rate Group B	\$40.00		
	Rate Group C	\$28.50		
	Rate Group E	\$28.50		
	Rate Group F	\$26.50		
	Business Birch Sprawler Plus with ELD (2)			(T)
	Rate Group B	N/A		
	Rate Group C	\$27.50		
	Rate Group E	\$27.50		
	Rate Group F	N/A		
	Business Birch Sprawler Plus with ELD (1) (2)			(T)
	Rate Group B	N/A		
	Rate Group C	\$28.50		
	Rate Group E	\$28.50		
	Rate Group F	N/A		
	Add/Change/Delete		\$10.00	
4.4.4	Restoration of Suspended Service, per line			
	Residential		\$25.00	
	Business		\$20.00	

(1) Effective March 8, 2004, these rates will only be applied to existing 1-2 line customers rates.

(2) Effective August 16, 2008 this service is no longer offered.

(N)

## 4. Miscellaneous Services

<u>Reference</u>	<u>Description</u>	<u>Monthly Rate</u>	
4.4.7	The Freedom Pack (1) (3)		(T)
	Rate Group A	\$4.00	
	Rate Group B	\$4.00	
	Rate Group C	\$4.00	
	Rate Group D	\$4.00	
	Rate Group E	\$4.00	
	Rate Group F	\$4.00	
	Rate Group G	\$4.00	
	The Freedom Pack Plus (1) (3)		(T)
	Rate Group A	\$6.00	
	Rate Group B	\$6.00	
	Rate Group C	\$6.00	
	Rate Group D	\$6.00	
	Rate Group E	\$6.00	
	Rate Group F	\$6.00	
	Rate Group G	\$6.00	
4.4.8	The Freedom Pack Essentials (3)		(T)
	Rate Group A	\$43.00	
	Rate Group B	\$41.00	
	Rate Group C	\$43.00	
	Rate Group D	\$43.00	
	Rate Group E	\$43.00	
	Rate Group F	\$43.00	
	Rate Group G	\$42.00	
	The Freedom Pack Unlimited (2) (3)		(T)
	Rate Group A	\$23.00	
	Rate Group B	\$23.00	
	Rate Group C	\$23.00	
	Rate Group D	\$23.00	
	Rate Group E	\$23.00	
	Rate Group F	\$23.00	
	Rate Group G	\$23.00	

- (1) Service is available to current customers of this service and will not be offered to new customers effective December 15, 2006.
- (2) Service is available in place of Freedom Pack Essentials for Business customers. Basic Business Line rate is not included with the Birch Freedom Pack Unlimited, Basic Business Lines are defined in Section 4.2.2 of this Tariff.
- (3) Effective August 16, 2008 this service is no longer offered.

(N)

4. Miscellaneous Services

<u>Reference</u>	<u>Description</u>	<u>Monthly Rate</u>
4.4.9	Facilities Charges	
	Business Line, per line	\$6.38
	Residential Line, per line	\$6.38
	Supplementary Charge, per line	\$1.00

(N)  
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(N)